

PNG Telecommunications, Inc.
d/b/a PowerNet Global Communications

Tariff Telephone - Pa. P.U.C. No. 6

Tariff Telephone – Pa. P.U.C. No. 6 cancels and replaces in its entirety
Tariff Telephone – Pa. P.U.C. No. 4.

PNG Telecommunications, Inc.
d/b/a PowerNet Global Communications

COMPETITIVE LOCAL EXCHANGE CARRIER
RESALE AND FACILITIES-BASED TARIFF

Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 18SB and 185C and Verizon North Inc. Telephone Pa P.U.C. Nos. I, 3, 5, and 6.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This Tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection during normal business hours at Company's principal place of business, 100 Commercial Drive, Fairfield, Ohio 45014.

Issued: May 11, 2009
Issued by:

Bernie Stevens, President
PNG Telecommunications, Inc.
100 Commercial Drive
Fairfield, OH 45014

Effective: May 12 2009

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d/b/a PowerNet Global Communications

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LIST OF CHANGES MADE BY THIS SUPPLEMENT

The Company files these revised pages in order to implement the following changes:

Issued: May 11, 2009
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CHECK SHEET

The Title Sheet and Sheets 1 through 179 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

Sheet No. Title	Sheet Version Original	Sheet No.	Sheet Version	Sheet No.	Sheet Version
1	Original	31	Original	61	Original
2	Original	32	Original	62	Original
3	Original	33	Original	63	Original
4	Original	34	Original	64	Original
5	Original	35	Original	65	Original
6	Original	36	Original	66	Original
7	Original	37	Original	67	Original
8	Original	38	Original	68	Original
9	Original	39	Original	69	Original
10	Original	40	Original	70	Original
11	Original	41	Original	71	Original
12	Original	42	Original	72	Original
13	Original	43	Original	73	Original
14	Original	44	Original	74	Original
15	Original	45	Original	75	Original
16	Original	46	Original	76	Original
17	Original	47	Original	77	Original
18	Original	48	Original	78	Original
19	Original	49	Original	79	Original
20	Original	50	Original	80	Original
21	Original	51	Original	81	Original
22	Original	52	Original	82	Original
23	Original	53	Original	83	Original
24	Original	54	Original	84	Original
25	Original	55	Original	85	Original
26	Original	56	Original	86	Original
27	Original	57	Original	87	Original
28	Original	58	Original	88	Original
29	Original	59	Original	89	Original
30	Original	60	Original	90	Original

*Sheet included in this filing.

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CHECK SHEET, Continued

Sheet No.	Sheet Version	Sheet No.	Sheet Version	Sheet No.	Sheet Version
91	Original	122	Original	153	Original
92	Original	123	Original	154	Original
93	Original	124	Original	155	Original
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111	Original	142	Original		
112	Original	143	Original		
113	Original	144	Original		
114	Original	145	Original		
115	Original	146	Original		
116	Original	147	Original		
117	Original	148	Original		
118	Original	149	Original		
119	Original	150	Original		
120	Original	151	Original		
121	Original	152	Original		

* Sheet included in this filing.

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(Reserved for future use.)

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EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued replacing the tariff page affected. Changes will be identified on the revised page through the use of the following symbols:

- (C) Change.
- (D) Decrease in rates.
- (I) Increase in rates.

TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, occasionally, when a new page is added between pages already in effect, a decimal is added. For example, a new page added between Pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the Tariff with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The Tariff user should refer to the latest Check Sheet to find if a particular page is the most current on file with the Commission.

APPLICATION OF TARIFF

- A. This Tariff sets forth the Service offerings, rates, terms and conditions applicable to the furnishing of Resold and Facilities-Based Competitive Local Exchange Services offered by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications (“Company”) to Customers located in the Service territories of Verizon Pennsylvania, Inc., and Verizon North, Inc.
- B. This Tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996) and with the Commission’s applicable rules, regulations and orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superceded. The rates, rules, terms and conditions contained herein are subject to change pursuant to the rules and regulations of the Commission.
- C. The rates and regulations contained in this Tariff apply to Resold and Facilities-Based Competitive Local Exchange Services to Customers located in the service territories of Verizon Pennsylvania, Inc. and Verizon North, Inc. The rates and regulations do not apply, unless otherwise specified, to the lines, facilities, or the services provided by a Local Exchange Carrier or other common Carrier for use in accessing the Services of Company. This Tariff does not cover any information service or other unregulated service offered by Company. Company will offer any information or other unregulated service in accordance with Company’s current tariff or contract, whichever applies to the particular Customer.
- D. Company may not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, but not limited to, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.
- E. This Tariff will be maintained and made available for inspection by any Customer at Company’s principal business office at 100 Commercial Drive, Fairfield OH 45014.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff are defined in this Section 1. Other terms having reference only to a specific Service offered by the Company may be defined in the sections applicable to that Service.

Access Line: A circuit providing exchange Service between a Customer's standard network interface and a serving switching center.

Applicant - The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which has applied to the Company for Services provided pursuant to this Tariff.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Basic Local Exchange Service: Service that includes the following:

- Single-party Service;
- Voice grade access to the public switched network;
- Support for local use;
- Dual tone multifrequency signaling (touch-tone);
- Access to emergency Services (E911);
- Access to operator Services;
- Access to Interexchange Services;
- Access to directory assistance; and
- Toll limitation Services.

Business Customer: A Business Customer is a Customer who subscribes to the PNG's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Business Service - Service will be classified as Business Service if:

The Service is used primarily or substantially for a paid commercial, professional or institutional activity; or

The Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

The Service number is listed as the principal or only number for a business in any telecommunications directory; or

The Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

Called Station: The terminating point of a call (i.e., the called number).

Carrier - An entity certified by the Commission to provide telecommunications Services within Pennsylvania. Companies providing telecommunications Services but for which certification is not required by PA PUC are also included in this definition.

Central Office - A switching unit, in one location of a telecommunications system providing Service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one Central Office may be located in the same building.

Central Office Area - The specific section of an Exchange Area served by a particular Central Office or by a particular group of Central Offices.

Channel: A communications path between two or more points of termination.

Class of Service - The term used in describing exchange Service with respect to the character of use to be made of such Service. The Company furnishes two classes of Service: Residence and Business. The classification of a Customer's Service as Business or Residential is determined by these regulations, which define the character of use for rate purposes. (See Business Customer and Residential Customer for more details.)

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Commission or PA PUC: The Pennsylvania Public Utilities Commission.

Company: PNG Telecommunications, Inc. d/b/a PowerNet Global Communications (“PNG”)

Customer: The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone Service and is responsible for the payment of charges and compliance with the rules and regulations of PNG.

Customer Premises: A location(s) designated by the Customer for the purposes of connecting to Company’s Services.

Day - From 8:00 A.M. up to but not including 5:00 P.M., every day including Saturday and Sunday.

Directory Listing - The publication in alphabetical directory published by an incumbent LEC of information relative to a subscriber’s telephone number, by which telephone Users are enabled to ascertain the telephone number of a desired telephone.

Disconnect or Disconnection: The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

End User: Any person, firm, corporation, partnership or other entity which uses the Services of PNG under the provisions and regulations of this Tariff. The End User is responsible for payment unless the charges for the Services utilized are accepted and paid by another Customer.

Exchange - A basic unit for the administration of communication Services in a specified area, called the Exchange Area. It usually consists of one or more Central Offices together with the associated plant used in furnishing communication Service in that area.

Exchange Area - The territory included within the boundaries of an Exchange, as shown on maps on file with PA PUC.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Facility: Includes, in the aggregate or otherwise, but is not limited to, the following:

Channels	Lines
Apparatus	Devices
Equipment	Accessories
Communications paths	Systems

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Force Majeure: Causes beyond Company's control, including but not limited to: acts of God, fire, flood explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection, riots, wars, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, fraudulent acts of a third party, or other labor difficulties.

Grade of Service - The term used in describing Exchange Service with respect to the number of Customers which may be connected to a line. The Company furnishes the following grades of Service: individual and PBX trunks.

Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

Installation Charges - Charges, which are assessed on a non-recurring basis at the establishment of a Service. The terms "Installation Charges" and "non-recurring charges" are used inter-changeably within this Tariff to refer to non-variable charges.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Interexchange: Telephone calls, traffic, Facilities or other items that originate in one Exchange and terminate in another.

InterLATA Toll Service: A toll Service provided for the purpose of making InterLATA calls.

InterLATA: A term used to describe Services, functions, etc., that relate to telecommunications originating in one LATA and terminating outside of the originating LATA.

IntraLATA Toll Service: A toll Service provided for the purpose of making toll calls that originate and terminate in the same LATA but that terminate outside of the Customer's Local Calling Area.

IntraLATA: A term used to describe Services, revenues, functions, etc., that relate to the telecommunications that originate and terminate within the same LATA.

Joint User - An individual, partnership, association or corporation sharing a Customer's Exchange Service according to the provisions of this Tariff for such shared use.

Kbps - Kilobits per second, which denotes thousands of bits per second.

Local Access and Transport Area (LATA): A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192 or any other geographical area designated as a LATA in the National Exchange Carrier Association, Inc. tariff F.C.C. No. 4 or its successor tariffs.

Local Calling Area: One or more rate centers within which a Customer can place calls without incurring long-distance (toll) charges.

Local Exchange Carrier: A company which furnishes Local Exchange telecommunications Service.

Local Exchange Service: The furnishing of telecommunications Service to individual residence and business Customers within a specified geographical area for Basic Local Exchange Service.

Local Exchange Service Area - The area within which a Customer may make calls without payment of message toll charges. A **Local Exchange Service Area** may include one or more Exchange Areas of the Company or of other telephone companies.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Non-Day - From 5:00 P.M. up to but not including 8:00 A.M., every day including Saturday and Sunday.

PBX Trunk - A class of Exchange Service used when connecting switching equipment located at the Customer's Premises to the Central Office.

Person-to-Person: A call for which the person originating the call specifies to the operator a particular person, department or extension to be reached.

Premises - The building, or portion or portions of a building, occupied at one time by a Customer either as a residence or for business use.

Residence Location - A place in which a person actually lives continuously and which is considered to be the person's home.

Residential Customer: A Residential Customer is a person to whom telecommunications Services are furnished by PNG predominantly for personal or domestic purposes at the person's dwelling.

Residential Service - Service will be classified as Residential Service if none of the conditions of Business Service preceding apply, and:

- A. The use of the Service is primarily and substantially of a social or domestic nature, and
- B. Service is located in a residence or, in the case of a combined business and residence Premises, the Service is located in a bona fide residential quarters of such Premises while business Service is located in the business quarters of the same Premises.

Service(s): The intrastate telecommunications Services that Company offers pursuant to this Tariff.

SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Station - Telephone equipment from or to which calls are placed.

Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

Trunk - A communications path connecting two switching systems in a network used in the establishment of an end-to-end connection.

User - A Customer or any other person authorized by the Customer to use Service provided under this Tariff.

Working Day: Any day on which Company's business office is open and the U.S. Mail is delivered.

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF THE COMPANY

2.1.1. Scope

The Company undertakes to furnish both reseller and facilities-based competitive local Exchange communications Service in the service territories of Verizon Pennsylvania Inc. and Verizon North, Inc. within the Commonwealth of Pennsylvania pursuant to the rates, terms and conditions set forth in this Tariff.

Customers and Users may use Services and Facilities provided under this Tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the Services and Facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2. Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing Facilities, or of additional Facilities offered by the Company, when necessary because of lack of Facilities, or due to some other causes beyond the Company's control.
- B. The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all the necessary Facilities and is limited to the capacity of the Company's Facilities as well as Facilities the Company may obtain from other Carriers to furnish Service from time to time as required at the sole discretion of the Company.
- C. Notwithstanding anything else in this Section 2.1.2, the quality of Service will meet or exceed the minimum standards set forth in the Public Utility Code as amended from time to time.

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF THE COMPANY

2.1.3. Terms and Conditions

- A. Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.
- B. Business Customers may be required to enter into written Service orders, which shall contain or reference a specific description of the Service ordered, the rates to be charged, the duration of the Services, and the terms and conditions in this Tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, Service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the Service order and this Tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Service order shall survive such termination.
- D. Service may be terminated upon written notice to the Customer pursuant to the rules and regulations of the Commission, as set forth in Section 2.5.6 of this Tariff.
- E. This Tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania regardless of its choice of laws provision.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.3. Terms and Conditions, Continued

- F. No other telecommunications provider may interfere with the right of any person or entity to obtain Service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any Services in order to have the right to obtain Service directly from the Company.

- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other Facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar Facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company

Because the Customer has exclusive control of its communications over the Services furnished by the Company, and because interruptions and errors incident to these Services are unavoidable, the Services the Company furnishes are subject to the terms, conditions, and limitations specified in this Tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular Services and Facilities furnished under this Tariff.

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these Services or arising out of the failure to furnish the Service, whether caused by acts or omission, shall be limited to the lesser of \$500 or, in the event of a failure of Service, an amount equal to no more than the proportionate charge (based on the rates then in effect) for the Service during the period of time in which the Service is affected. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment, or Facilities, or the acts or omissions or negligence of the Company's employees or agents.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- B. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:
1. **Circumstances Beyond the Company's Control** - The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties when it does not involve the Company's employees.
 2. **Acts of Other Entities** - The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers, or (b) for the acts or omissions of other Carriers or warehousemen.
 3. **Acts of the Customer** - The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer, its employees, agents, or suppliers, or due to the failure of malfunction of Customer-provided equipment or facilities. This limitation of liability also pertains to Customer premises equipment purchased or leased from the Company by the Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

B., Continued

- 4. Damage to Customer's Premises** - The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers, or supplying carriers to the Company, shall be deemed to be agents or employees of the Company.
- 5. Liability for Acts of Other Carriers or Companies** - The Company shall not be liable for any act or omission of any other company or companies supplying a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 6. Liability for Transmission Errors** - The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billings for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by Customer-provided equipment but which would have been prevented had Company-provided equipment been used.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

B., Continued

- 7. Disconnection of Service** - The Company shall not be liable for the disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such disconnection of Service complied with the applicable rules and regulations; or
- 8. Violations** - The Company shall not be liable for violations of the obligations of the Customer under this Tariff; or
- 9. Interruption** - The Company shall not be liable for the interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
- 10. Loss, Destruction or Damage** - The Company shall not be liable for any, loss, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or
- 11. Unlawful Acts** - The Company shall not be liable for unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
- 12. Disclosure** - The Company shall not be liable for misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

B., Continued

- 13. Fees** - The Company shall not be liable for fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or
- 14. Caller ID Blocking** - The Company shall not be liable for any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or
- 15. Unauthorized Use** - The Company shall not be liable for any unauthorized use of the Service provided to Customer.

C. Indemnification - Notwithstanding the Customer's obligations as set forth in Section 2.8, the Company shall be indemnified, defended, and held harmless (including costs and reasonable attorney's fees) by the Customer or by others authorized by it to use the Service against any claim, loss or damage arising directly or indirectly from Customer's use of services furnished under this Tariff, including:

1. claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; or
2. A breach in the privacy or security of communications transmitted over Company's facilities; or

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

C. Indemnification, Continued

3. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or
4. all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

D. Limitations of Damages and of Period for Bringing Claims - The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no even exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service related to the claim is rendered.

E. Express and Implied Warranties - THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- F. Service Installation and Operation** - The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, harm, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4 (F) as a condition precedent to such installations.
- G. Connection to the Company's Network** - The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights of way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power data speed, and signal level for the intended use of the Customer and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- H. THE SERVICES ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED.
- I. **Errors in Billing** - The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.
- J. **Provision of Service** – the Company will not be liable for any refusals or failures to provide or delays in commencing Service to any Customer pursuant to Section 2.6.2.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

K. Emergency 911 Number Service

With respect to emergency 911 number service:

1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suites or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
2. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including , but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- L. Directory Listings** - In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.
- 1. Cost and Time** - The Company's liability arising from errors or omissions in Directory Listings shall be limited to the actual cost to the Customer for the Directory Listing during a given period of time. There is no liability to the Company and there will be no recovery by a Customer for loss of business to a Customer for errors or omissions in Directory Listings.
 - 2. Private and Semi-Private Listings** - In conjunction with private and semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable in any manner should such number be divulged.
 - 3. Non-Published Listings and Emergency Calls** - When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such government authority. By subscribing to service under this Tariff, the Customer acknowledges and agrees with the release of information under the provisions as described above.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.5. Service-Affecting Activities

- A. The Company will provide the Customer reasonable notification of Service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or Facilities additions, removals or rearrangements and routine preventative maintenance.
- B. The Company will perform adequate scheduling so as to provide Service to a Customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to Customers with respect to the date of installation of primary basic Local Exchange Service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for three (3) consecutive months. Customer-caused delay or Customer-missed appointments will not be figured into the rate of met commitments.
- C. Calls requesting local directory assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for three (3) consecutive months.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.6. Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available Services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the Facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, Disconnect, remove, and attempt to repair, or otherwise interfere with any of the Facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change any equipment or Facility at reasonable times, but shall not thereby alter the technical parameters of the Service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the Services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- E. The Customer shall be responsible for the payment of Service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the Service difficulty or trouble report results from the use of equipment or Facilities provided by any party other than the Company, including but not limited to the Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.6. Provision of Equipment and Facilities, Continued

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the Facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of Facilities offered under this Tariff and to the maintenance and operation of such Facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
2. the reception of signals by Customer-provided equipment.

2.1.7. Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, Holidays, and/or night hours, additional charges may apply.

2.1.8. Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this Tariff, special construction of Facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where Facilities are not presently available, and there is no other requirement for the Facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its Services;

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.8. Special Construction, Continued

- C. over a route other than that which the Company would normally utilize in the furnishing of its Services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent Facilities are available;
- G. involving abnormal costs: or
- H. in advance of its normal construction.

2.1.9. Ownership of Facilities

Title to all Facilities in accordance with this Tariff remains in the Company, its agents or contractors.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. PROHIBITED USES

2.2.1. No Unlawful Purpose

The Services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2. Compliance Letter Required

The Company may require business Applicants for Service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

2.2.3. No Interference

Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.2.4. Assignment Provisions

A Customer, Joint User, or Authorized User may not assign, or transfer in any manner, the Service or any rights associated with the Service without the written consent of the Company. The Company will permit a Customer to transfer its existing Service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications Services. Such a transfer will be treated as a Disconnection of existing Service and installation of new Service, and non-recurring Installation Charges as stated in this Tariff will apply.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. PROHIBITED USES, Continued

2.2.5. Company Provided Equipment

Equipment Company provides or installs at the Customer's premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.

2.2.6. Service Used for Compensation

Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer or Authorized User to share the cost of Service.

2.2.7. Service Used to Annoy or Harass

Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.

2.2.8. Service Used for Lewd or Obscene Purposes

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy, or indecent, regardless of the format or avenue of transmitting the indecent or obscene material (e.g., 900 or 999 service).

2.2.9. Service Used for Impersonation

Service shall not be used to impersonate another person with fraudulent or malicious intent.

2.2.10. Service Used Without Payment

The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. PROHIBITED USES, Continued

2.2.11. Rights and Titles Remain with Company

Except as provided by law, Commission regulations or the Federal Communications Commission's regulations, the Customer obtains no property right or interest in the use of any specific type of facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.

2.2.12. Use of Resold Services from Other Providers

Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

2.2.13. Use That Interferes with Other Customers

If a Customer's use of service interferes unreasonably with the service of other Customers, the interfering Customer will be required to take service in sufficient quantity or of a different class or grade.

2.2.14. Use for Solicitation by Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.2.15. Use for Clerical Services

A business Customer may extend service capable of two-way communication to the location of another business Customer for the purpose of performing clerical services which include the answering and originating of telephone calls. All regulations governing use of service and the charges normally associated with the equipment and channels involved are applicable.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER

2.3.1. Payment of Bills and Charges

- A. The Customer shall be responsible for the payment of all applicable charges pursuant to this Tariff;
- B. The Customer is responsible for the payment of charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- C. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.

2.3.2. Unauthorized Use - The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

2.3.3. Identification

- A. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
- B. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.4. Company-Provided Equipment and Facilities

- A. Damage to Company Facilities or Equipment** - The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the failure of the Customer to comply with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- B. Return of Equipment** - Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

2.3.5. Resources and Rights of Way

- A.** The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.
- B.** The Customer shall be responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of all cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.4.1(C). Any costs associated with obtaining and maintaining the rights of way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged to the Customer by the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.5. Resources and Rights of Way, Continued

- C. The Customer shall be responsible for making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- D. The Customer shall be responsible for providing, at no charge to the Company and as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises.

2.3.6. Working Conditions

- A. The Customer shall be responsible for providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company Facilities and equipment installed on the Premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
- B. The Customer shall be responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.6. Working Conditions, Continued

C. The Customer shall be responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided Facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for Service;

2.3.7. Compliance with Regulations - The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

2.3.8. Compliance with Law - The Customer shall be responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights of way for which the Customer is responsible under Section 2.4.1.(D); and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.

2.3.9. Assignment, Transfer or Disposition - The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.

2.3.10. Liens or Encumbrances - The Customer shall be responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities or Customer-premises equipment leased by the Customer from the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.11. Relationship - A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

2.3.12. Claims - With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, but not limited to, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.3.13. Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under the FCC's rules and all wiring must be installed and maintained in compliance with those regulations.
- B. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.13. Station Equipment, Continued

- C. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.12 following is not applicable.
- D. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.3.14. Interconnection of Facilities - Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense. The Company's services (as detailed in Section 3 of this Tariff) may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

- 2.3.15. Inspections** - Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.3.13 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer equipment must meet.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS – BUSINESS CUSTOMERS

2.4.1. General

A User may transmit or receive information or signals via the Facilities of the Company. The Company's Services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this Tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its Services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this Tariff.

2.4.2. Station Equipment

- A. Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and Facilities is compatible with such equipment and Facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS – BUSINESS CUSTOMERS,
Continued

2.4.3. Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the Facilities and equipment of the Company used for furnishing Communication Services and the Channels, Facilities, or equipment of others shall be provided at the Business Customer's expense.
- B. Communication Services may be connected to the Services or Facilities of other communications Carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications Carriers that are applicable to such connections.
- C. Facilities furnished under this Tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- D. Users may interconnect communications Facilities that are used in whole or in part for interstate communications to Services provided under this Tariff only to the extent that the user is an "End User" as defined below:
- E. "End User means any customer of an interstate or foreign telecommunications service that is not a Carrier except that a Carrier other than a telephone company shall be deemed to be an "End User" when such Carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "End User" if all resale transmissions offered by such reseller originate on the Premises of such reseller."

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS – BUSINESS CUSTOMERS,
Continued

2.4.4. Inspections

- A. Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2 B for the installation, operation, and maintenance of Customer-provided Facilities, equipment, and wiring in the connection of Customer-provided Facilities and equipment to Company-owned Facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its Facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect its Facilities, equipment and personnel from harm.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS

2.5.1. Nondiscriminatory Service

The Company will not discriminate against or penalize a Customer for exercising a right granted under this section or under applicable law. The Company will provide all Services described under this Tariff in compliance with the following:

- A. The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic Local Exchange Service that is false, misleading, or deceptive.
- B. The Company will not charge a Customer for a subscribed Service for which the Customer did not make an initial affirmative order. Failure to refuse an offered or proposed Service is not an affirmative order for the Service.
- C. If a Customer cancels a Service, the Company will not charge the Customer for Service provided after the effective date that the Service was canceled.
- D. The Company will not state to a Customer that basic Local Exchange Service will be shut off unless the Customer pays an amount that is due in whole or in part for an unregulated service.

2.5.2. Payment for Service

- A. Facilities and Service Charges - The Customer is responsible for the payment of all charges for Facilities and Services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those Services are used by the Customer itself or are resold to or shared with other persons.
- B. Taxes – The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company’s net income) imposed on or based upon the provision, sale or use of the Company’s Services.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges

- A. The Company complies with the requirements of Chapter 64 in 52 Pa. Code regarding billing standards and practices for Residential Customers. In instances where sections of this Tariff may conflict with Chapter 64, the regulations in Chapter 64 will prevail.
- B. The Bureau of Consumer Services shall have primary jurisdiction over all complaints arising under Chapter 64 of 52 Pa. Code § 64.154.
- C. The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- D. Non-recurring charges are due and payable from the Customer within 20 days after the mailing date, unless otherwise agreed to in advance.
- E. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which Service is provided, and Recurring Charges shall be due and payable within 20 days after the mailing date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.
- F. When Service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which Service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- G. A late payment charge on an overdue bill may be charged on the unpaid balance of the bill at monthly rate of 1.25% or other rate specified in Chapter 64.16.
- H. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the Service or Facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the Service or Facility does not conform to standards set forth in this Tariff or the Service Order. Billing accrues through and includes the day that the Service, circuit, arrangement or component is discontinued.
- I. If Service is Disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of Service will be subject to all applicable restoration and Installation Charges.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges, Continued

- J. The date of rendition of the Company's bill for basic Local Exchange Service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of Customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is two days before receipt of the remittance.
- K. At a minimum, each Residential Customer bill rendered by the Company shall clearly state all of the following information:
1. The beginning and ending dates of the billing period.
 2. The due date.
 3. Any previous balance.
 4. The telephone number for which the bill is rendered.
 5. The total amount due for basic Local Exchange Service and regulated toll Service.
 6. an itemized statement of all taxes due.
 7. The total amount due.
 8. The statement that rate schedules for basic Local Exchange Service are available and will be mailed by the provider upon request at no cost to the Customers.
 9. The address and telephone number of the provider, designating where the Customer may initiate an inquiry or informal complaint regarding the bill as rendered or the Service provided.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges, Continued

- L. Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic Local Exchange Service and regulated toll Service.
- M. Not later than 15 days after the completion of an order for new Service or a change in existing Service that results in a billing change, the Company shall send to the Residential Customer a written itemized statement of the Services ordered, including all associated charges.
- N. A Residential Customer shall have the right, within one billing period of receiving a bill for new Services or changed Services, to cancel, reduce, or modify a Service or a portion of a Service without further Service charge.

2.5.4. Advance Payments

The Company may require a Business Customer to prepay one billing period's charges for basic Local Exchange Service as a condition of Service. The advance payment will not exceed an amount equal to the non-recurring charges and three month's Service charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Business Customer. The advance payment will be credited to the Business Customer's initial bill. An advance payment may be required in addition to a deposit.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.5. Deposits

Applicants for Service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for prompt payment of bills on presentation.

- A. The deposit will not exceed an amount equal to the estimated average 2-month bill for basic Service plus the average 2-month bill toll charges for existing Residential Customers in Applicant's or Customer's Exchange during the immediately preceding 12-month period.
- B. A deposit may be required in addition to an advance payment.
- C. Simple interest on deposits will accrue at a rate specified by the Commission in Chapter 64.41 of the Commission's Rules.

2.5.6. Discontinuance of Service

A. Part I – Business Customers

- 1. Upon nonpayment of any amounts owing to the Company, the Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend Service without incurring any liability.
- 2. Upon violation of any of the other material terms or conditions for furnishing Service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend Service without incurring any liability if such violation continues during that period.
- 3. At the oral or written request of the Business Customer given at least 5 days before the requested date of discontinuance of Service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

A. Part I – Business Customers, Continued

4. Upon condemnation of any material portion of the Facilities used by the Company to provide Service to a Business Customer or if a casualty renders all or any material portion of such Facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend Service without incurring any liability.
5. Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend Service without incurring any liability.
6. Upon any governmental prohibition or required alteration of the Services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue Service to Business Customers without incurring any liability.
7. In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue Service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
8. Upon the Company's discontinuance of Service to the Customer under Section 2.5.6, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such Services would have otherwise been provided to the Customer to be immediately due and payable.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

B. Part II - Residential Customers

The Company may shut off basic Local Exchange Service to a Residential Customer for one or more of the following reasons:

1. At the oral or written request of the Residential Customer given at least 5 days before the requested date of discontinuance of Service.
2. Nonpayment of a delinquent account for basic Local Exchange Service;
3. Unauthorized tampering or interference with Facilities and equipment owned by a provider of basic Local Exchange Service that are situated on or about the Customer's Premises.
4. Refusal to grant access at reasonable times to equipment installed upon the Premises of the Customer for the purpose of inspection, maintenance, or replacement;
5. Misrepresentation of the Customer's identity for the purpose of obtaining basic Local Exchange Service.
6. A violation of a Tariff provision of the provider of basic Local Exchange Service that is on file with or approved by the Commission that adversely affects the safety of the Customer or other persons or the integrity of the provider's basic local Exchange system;
7. Any other unauthorized use or interference with basic Local Exchange Service, including improper use of a party line Service by denying other Customers on the line an equitable proportionate use of the Service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

- C. Notwithstanding any other provision of this Tariff, the Company will postpone the suspension of basic Local Exchange Service and regulated toll Service to a Residential Customer for not more than 30 days if the Customer produces a physician's certificate stating that the current mental or physical condition of the Customer, a member of the Customer's family, or another permanent resident of the Premises where Service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a suspension of Service. The certificate shall identify the mental illness or medical condition of the Customer, the member of the Customer's family, or other permanent resident of the Premises where Service is rendered. If the Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Company will permit seven days for the Residential Customer to produce the certificate or notice. The postponement may be extended for one additional 30-day period by the renewal and the resubmission of the certificate or notice.

D. Notice of Suspension

Notice of suspension of basic Local Exchange Service shall contain all of the following information:

1. The name and the billing address of the Customer and, to the extent possible, the address of the Service, if different;
2. A clear and concise statement of the reason for the proposed suspension of Service;
3. The date after which Service will be subject to suspension without further notice unless the Customer takes appropriate action;

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

D. Notice of Suspension

4. The right of the Customer to file a formal complaint with the Commission if the dispute cannot be otherwise resolved and a statement that the Customer must pay to the provider of basic Local Exchange Service that portion of the bill for basic Local Exchange Service and regulated toll Service that is not in dispute within three days of the date that the formal complaint is filed. The address and phone number of the Commission are:

Pennsylvania Public Utility Commission
Bureau of Consumer Services
P.O. Box 3265
Commonwealth Keystone Building
Commonwealth and North Streets
Harrisburg, Pennsylvania 17120

Telephone: 717.783.5187

Telephone: 800.782.1110

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

D. Notice of Suspension, Continued

5. A statement that Service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the Commission; and
6. The telephone number and address of the Company where the Customer may make inquiry or enter into a settlement agreement.

- E. The Company will not suspend Service unless written notice is sent, by first-class mail, to the Customer or personally served not less than seven (7) days before the date of the proposed suspension. If a suspension of Service is sought for nonpayment of a delinquent account, then a notice of suspension will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the Customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of suspension.
- F. The Company may terminate Service to the Customer when at least ten days have passed since suspension for failure by the Customer to remedy the grounds for suspension and to pay the required reconnection fee.
- G. A notice of suspension of Service shall not be issued if a Customer has a pending formal complaint before the Commission concerning the bill upon which the notice is based.
- H. Subject to the requirements of these rules, the Company may suspend basic Local Exchange Service to a Customer on the date specified in the notice of suspension or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect Service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Discontinuance of Service, Continued

- I. Basic Local Exchange Service shall not be suspended on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect Service.
- J. Basic Local Exchange Service shall not be shut off while a complaint related to the reason for the suspension is pending.
- K. After basic Local Exchange Service has been suspended to a Residential Customer, the Company will restore Service promptly, but not later than one Working Day after the Customer's request, when the cause for the suspension of Service has been cured or credit arrangements satisfactory to the Company have been made.
- L. Any payments required for Service restoration may be made by the Customer in any reasonable manner. Payment by personal check may be refused by the provider if the Customer has tendered payment in this manner and the check has been dishonored during the last three years, excluding bank error.
- M. Before restoring Service, the Company at its option may require one or more of the following:
 - 1. Payment of the total amount due on all of the Customer's delinquent and suspended accounts for basic Local Exchange Service and regulated toll Service owed to the provider;
 - 2. An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic Local Exchange Service and regulated toll Service;
 - 3. Payment of an amount provided by Tariff for basic Local Exchange Service restoration; and/or a deposit as required by this Tariff for new Customers.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.7. Cancellation of Application for Service

- A. When a Customer cancels an application for Service prior to the start of Service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the Service or in preparing to install the Service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of Services ordered, including I Installation Charges, and all charges others levy against the Company that would have been chargeable to the Customer had Service commenced.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of Facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, Facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.5.6 a through 2.5.6 C will be calculated and applied on a case-by-case basis.

2.5.8. Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, Service parameters, Premises locations, or otherwise materially modifies any provision of the application for Service, the Customer's installation fee shall be adjusted accordingly.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in Service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement Service, will be credited to the Customer as set forth in 2.6.1 for the part of the Service that the interruption affects.

2.6.1. Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption period begins from the time the Customer's Service is reported or is found to be out of Service. An interruption period ends when the Service, Facility or circuit is operative. If the Customer reports a Service, Facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those Facilities on the interrupted portion of the circuit will receive a credit.
- C. Over 24 Hours. If a Customer's Service is reported or is found to be out of Service and remains out of Service for more than 24 hours, then the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:
 - 1. One-thirtieth of the monthly rate for each of the first three 24-hour periods;
 - 2. Two-thirtieths of the monthly rate for each full 24-hour period beyond the first three 24-hour periods.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. ALLOWANCES FOR INTERRUPTIONS IN SERVICE, Continued

2.6.2. Limitations on Allowances - No credit allowance will be made for:

- A. interruptions due to the cause of, negligence of, or noncompliance with the provisions of this Tariff by, the Customer, Authorized User, or Joint User;
- B. interruptions of Service during any period in which the Company is not given full and free access by the Customer to its Facilities and equipment for the purpose of investigating and correcting interruptions;
- C. interruptions of Service during a period in which the Customer continues to use the Service on an impaired basis;
- D. interruptions of Service during any period when the Customer has released Service to the Company for maintenance purposes or for implementation of a Customer order for a change in Service arrangements; and
- E. interruption of Service during a time period in which the Company provides a satisfactory replacement Service.

2.6.3. Cancellation For Service Interruption

Cancellation or termination of Service by Business Customers due to Service interruption is permitted only if any circuit experiences a single continuous outage of eight hours or more or cumulative Service credits equaling 16 hours in a continuous 12-month period. The right to cancel Service under this provision applies only to the single circuit that has been subject to the outage or cumulative Service credits.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. RESTORATION OF SERVICE

2.7.1. Business Service Restoration

When a Business Customer's Basic Local Exchange Service has been suspended in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

2.7.2. Residential Service Restoration

When a Residential Customer's Basic Local Exchange Service has been suspended in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) Working Day after the Residential Customer's request, after the cause for the suspension of Service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring Service, the Company reserves the right to require one or more of the following:

- A. Payment of the total amount due on all of the Customer's delinquent and suspended accounts for basic Local Exchange Service and regulated toll Service owed to the Company.
- B. An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic Local Exchange Service and regulated toll Service;
- C. Payment of the restoration charge and any applicable Installation Charges pursuant to Section 4.2.1 of this Tariff;
- D. Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this Tariff. Any payments required for Service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous three years, excluding bank error.

SECTION 2 - RULES AND REGULATIONS, Continued

2.8. USE OF CUSTOMER'S SERVICE BY OTHERS

Joint use arrangements will be permitted for all Services provided under this Tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the Service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue Service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the Service, each Joint User shall be responsible for the payment of the charges billed to it.

2.9. CANCELLATION OF SERVICE

If a Business Customer cancels a Service Order or terminates Services before the completion of the term for any reason whatsoever other than a Service interruption (as defined in Section 2.6.1 above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Business Customer's termination liability for cancellation of Service shall be equal to:

- all unpaid Non-Recurring charges reasonably expended by the Company to establish Service to the Business Customer; plus
- any Disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Business Customer; plus
- all Recurring Charges specified in the applicable Service Order Tariff incurred prior to Disconnection, cancellation or termination; minus
- a reasonable allowance for costs avoided by the Company as a direct result of the Business Customer's cancellation.

SECTION 2 - RULES AND REGULATIONS, Continued

2.10. NOTICES AND COMMUNICATIONS

2.10.1. Customer Designates Address

The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for Service shall be mailed.

2.10.2. Company Designates Address

The Company will designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for Service to which the Customer shall mail payment on that bill.

2.10.3. Presumption of Delivery

All notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U. S. Mail or a private delivery Service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.10.4. Notification of Change of Address

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. PUBLIC ACCESS TO RULES AND RATES

The Company will keep on file, and provide public access to, a copy of the Commission's rules and a schedule of all rates and Service charges at all of its offices that are open to the general public. Upon the request of a Customer and at no cost to the Customer, the Company will provide a Customer with one copy of the rules and rate schedules applicable to the Customer's usage.

2.12. TELEPHONE DIRECTORIES AND INFORMATION

The Company will publish, or will arrange by agreement with the incumbent Local Exchange Carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

The telephone number and address of the Company where the Customer may inquire about telephone Service.

The telephone number and address of the Commission where a Customer may file a formal complaint regarding a Service regulated by the Commission.

SECTION 3 - DESCRIPTION OF SERVICE

3.1. APPLICATION OF RATES

3.1.1. General

The following sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of Facilities and Services;
- B. Monthly Rates for availability and use of Facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.1.2. Application of Business and Residential Rates

- A. The determination as to whether telephone Service should be classified as Business or Residential is based on the character of the use to be made of the Service. Service is classified as Business Service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, Service is classified as Residential Service.
- B. Business rates apply at the following locations, among others:
 - 1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
 - 2. In Residence Locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in Residence Locations where an extension is located at a place where business rates would apply.
 - 3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no Service at business rates at another location.
 - 4. In any Residence Location where there is substantial business use of the Service and the Customer has no Service at business rates.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.1. APPLICATION OF RATES, Continued

3.1.2. Application of Business and Residential Rates, Continued

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the Service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has Service charged for at business rates another location.

3.1.3. Service Areas

- A. Unless otherwise specified in this Tariff, local Exchange boundaries and rate centers are the same as those contained in the Verizon Pennsylvania (“Verizon”), and Verizon North, Inc. (“Verizon North”) tariffs on file with the Commission.
- B. Company's description of Service area in no way compels Company to provide any Service in an area where Facilities or other extenuating factors limit Company's ability to provide Service.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. CHARGES BASED ON DURATION OF USE

3.2.1. Duration Rules

Where charges for a Service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A.** Calls are measured in durational increments identified for each Service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B.** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local Carrier and any intermediate Carriers). Timing for operator Service Person-To-Person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C.** Timing terminates on all calls when the calling party hangs up or PNG's network receives an off-hook signal from the terminating Carrier.
- D.** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E.** All times refer to local time.

3.2.2. Applicable Rate Periods

Where charges are differentiated by day, evening, nighttime and weekend periods, unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUE	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

***To, but not including**

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PNG Telecommunications, Inc.
100 Commercial Drive
Fairfield, OH 45014

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. RATES BASED UPON DISTANCE

Where charges for a Service are specified based upon distance, the following rule applies:

Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an Access Line on PNG's network (such as a dedicated 800 or WATS Access Line), PNG will apply the Rate Center of the Customer's main billing telephone number.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.4. CALCULATION OF DISTANCE

3.4.1. Usage Charges

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and Exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

3.4.2. Calculating Distance

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1:** Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2:** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.5. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES

3.5.1. Connection Charge

A. Application of Connection Charge

The Connection Charge is a nonrecurring charge that applies to the following:

1. installation of a new Service;
2. transfer of an existing Service to a different location;
3. change from one Class Of Service to another at the same or a different location;
4. restoration of Service, which applies each time a Service is reconnected after suspension or termination for nonpayment but before cancellation of the Service, as set forth in Section 2.9 of this Tariff; or
5. installation of an additional line.

B. Exceptions to the Charge

1. No charge applies for a change to a Service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower Grade Of Service is offered in the Customer's Exchange.
2. No charge applies for one change in the class of residence Service, provided that the change is ordered within 90 days of the initial connection of the Customer's Exchange Service.
3. The Company may from time to time waive or reduce the charge as part of a promotion. See section 4.9.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.5. INSTALLATION, MOVES AND SERVICE CHANGE CHARGES, Continued

3.5.2. Moves, Adds and Changes

A. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge as set forth in Section 3.5.1 for the underlying Service will apply as if the work had been done by the Company.

B. The Customer will be assessed a charge for any move, add or change of a Company Service. Move, Add and Change are defined as follows:

Move: The Disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same Premises.

Add: The addition of a vertical Service to existing equipment and/or Service at one location.

Change: Includes rearrangement or reclassification of existing Service at the same location.

3.5.3. Trouble Isolation Charge

When a visit to the Customer's Premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer- provided equipment, a separate charge applies in addition to all other charges for the visit.

3.5.4. Missed Appointment

Customer must be available for scheduled appointments or be assessed a missed appointment charge.

3.5.5 Conversion Fee

The conversion fee is applied to the Customer's account upon the Customer moving from a carrier other than PNG to PNG for local service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. NETWORK EXCHANGE SERVICES

3.6.1. General

Sections 3.7 and 3.8 of this Tariff contain a general description of the Services offered by PNG and the rates applicable to each Service. PNG provides switched, telephonic-quality voice and data transmission Services that enable Users to communicate on a real-time basis between points within Local Calling Areas in the State of Pennsylvania, as well as ancillary Services that facilitate the use or expand the capabilities of switched communications Services. Services may be performed by resale of Services provided by other telephone companies.

A. Basic Local Exchange Service – provides a Customer with a telephonic connection to, and a unique telephone number on, PNG's switching network which enables the Customer to:

1. receive calls from other Stations on the public switched telephone network;
2. access PNG's Local Calling Services and other Services as set forth in this Tariff;
3. access Interexchange calling Services of PNG and of other Carriers;
4. access (at no additional charge) to PNG's operators and business office for Service related assistance;
5. access toll-free telecommunications Services such as 800 NPA; and access toll-free emergency Services by dialing 0 or 9-1-1 (where available);
6. access relay Services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information Services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information Services will be blocked by PNG's switch at no charge upon Customer request. Subscribers to PNG Customers are provided with Collect Call Blocking Service automatically upon subscription to PNG's Services at no charge. Each Basic Local Exchange Service corresponds to one or more telephonic communications Channels that can be used to place or receive one call at a time.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. NETWORK EXCHANGE SERVICE, Continued

3.6.1. General, Continued

B. Exchange Access Line – Individual line Residence and Business Services are comprised of Exchange Access Lines defined as the Service Central Office line equipment and all PNG plant Facilities up to the demarcation point. These Facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll Service and for local calling appropriate to the Tariffed use offering selected by the Customer.

C. Timing of Calls

1. Calls are billed in one (1) minute increments unless otherwise noted.
2. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment.
3. Calls less than the minimum length will be rounded to the minimum length.
4. There is no billing for incomplete calls.
5. For Station to Station calls, call timing begins when a connection is established between the calling telephone and the called telephone Station.
6. For person to person calls, call timing begins when connection is established between the calling person and the particular person, Station or mobile unit specified or an agreed alternate.
7. Call timing ends when the calling Station "hangs up," thereby releasing the network connection. If the Called Station "hangs up" but the calling Station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.6. NETWORK EXCHANGE SERVICE, Continued

3.6.1. General, Continued

D. Call Charges

- 1. Based on Duration** - Rates are based on the duration of the call as measured according to section 3.6.1(C) above.
- 2. Mileage and Time Periods** - Rates do not vary between time periods or with mileage.
- 3. Per Call Charges** - Where live or automated operator assistance is required for call completion or billing, a per call Service charge applies. The per call Service Charge is assessed in addition to any applicable rate based on call duration.
- 4. Classes of Calls** - Charges for all classes of calls may be to the calling Station, to the Called Station when the called party agrees to accept the charges, to an authorized telephone number which is not the Called Station or the calling Station (3rd number billing), or to an authorized calling card.

3.6.2. Services Offered

A. Residential Network Switched Services

1. Call to Connect Simple Bundled Service
2. Call to Connect Bundled Service
3. Call to Connect Plus Bundled Service

B. Business Network Switched Services

1. Business Service Bundle

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.7. RESIDENTIAL SERVICES

Rates and charges for Service vary by Service zone as set forth in Section 4 (Rates). Local Exchange Service Areas are described in sections 3.1.3 and 3.1.4. The Services and Packages in this section are offered to Residential Customers only.

3.7.1. Residential Bundled Services

A. General - Network Exchange Bundled Service is a bundle or package of telecommunications Services including Local Exchange Service, intrastate and interstate long distance Service and custom calling features.

B. Bundled Service Packages-All residential packages include Basic Local Exchange Service, IntraLATA Toll Service and InterLATA Toll Service. Wireless Service, voice mail and/or Internet access may be available with some packages at an additional charge.

- 1. Call to Connect Simple Bundled Service** - Provides Customers with Unlimited locals calls and thirty (30) minutes of unlimited long distance calling in the United States. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.
- 2. Call to Connect Bundled Service** - Provides Customers with Unlimited locals calls and one hundred (120) minutes of unlimited long distance calling in the United States. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.
- 3. Call to Connect Plus Bundled Service** - Provides Customers with Unlimited locals calls and one hundred (120) minutes of unlimited long distance calling in the United States, as well as the following custom calling features: Caller ID with name, Call Waiting and Caller ID Waiting. Additional toll intraLATA and interLATA billed at a per minute rate. Customer must choose PNG as intraLATA and interLATA carrier.

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PNG Telecommunications, Inc.
100 Commercial Drive
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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.7. RESIDENTIAL SERVICES, Continued

3.7.1. Residential Bundled Services, Continued

4. **Local Bundle Option A** - Provides customer with unlimited local calls. Customer can either choose PNG or another carrier for IntraLATA and InterLATA services.
5. **Local Bundle Option B** - Provides customer with unlimited local calls as well as unlimited long distance calls¹. Customer must choose PNG as IntraLATA and InterLATA carrier.
6. **Local Bundle Option C** - Provides customer with unlimited local calls, unlimited long distance calls¹, as well as High Speed Dialup Internet Services. Customer must choose PNG as IntraLATA and InterLATA carrier.

¹if usage under this plan is not consistent with typical residential usage, as determined at PNG's sole discretion, the company may offer the customer an alternative plan or suspend, restrict, or cancel the customer's service for each month in which excessive usage occurred. Calls that are not consistent with typical residential use include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing.

3.7.2. Custom Calling Features - Customers also may choose to subscribe to certain individually available custom calling features for a monthly, or with some features, a per use, fee per feature, as set forth below. Custom calling features available on an individual basis are as follows: Automatic Call Rejection (Privacy Manager), Call Forwarding, Call Return (Automatic Call back), Call Trace, Call Waiting/Cancel Call Waiting, Call Waiting ID, Per Call Block, Caller ID With Name*, Repeat Dial (Busy Redial), Speed Calling 8, Three-Way Calling, Distinctive Ring, Remote Call Forwarding, and Voicemail.

* The name and number of your caller may not be displayed for every incoming call. In some cases, you will see a message on your Caller ID display unit instead of the name and number of the caller. The exact wording of the message may vary depending upon your display unit "Out of Area" or "Unavailable" messages are from calls made outside specially equipped areas and calls made through an operator. "Private" or "Anonymous" messages are from calls made by people who have blocked the display of their telephone information.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.8. BUSINESS SERVICES

1. Business Services

- A. Local Stand Alone** - Provides customer with unlimited local calls. Customer can either choose PNG or another carrier for IntraLATA and InterLATA services.

2. Business Bundled Services

- A. Local/Unlimited Long Distance** - Provides customer with unlimited local calls as well as unlimited long distance calls. Customer must choose PNG as IntraLATA and InterLATA carrier. Customer can choose whether they would like to go with a no contract term, a one (1) year term or a two (2) year term.
- B. Local/Unlimited Long Distance/High Speed Dialup** - Provides customer with unlimited local calls, unlimited long distance calls, as well as High Speed Dialup Internet. Customer must choose PNG as IntraLATA and InterLATA carrier. Customer can choose whether they would like to go with a no contract term, a one (!) year term or a two (2) year term.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.9. DIRECTORY LISTINGS

For each Customer of Company-provided Exchange Access Service(s), PNG shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple Premises served by PNG, PNG will arrange for a listing of the main billing telephone number at each premise.

3.10. DIRECTORY ASSISTANCE SERVICE

- 3.10.1. PNG furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent Local Exchange Carrier when a party in Pennsylvania requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.
- 3.10.2. Charges for Directory Assistance Service are not applicable to inquiries received from public and semipublic telephones, nor from telephone Service furnished for the use of handicapped persons.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES

In addition to the Service charges described elsewhere in this Tariff, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

- 3.11.1. Subscriber Line Charge** (as established by the Federal Communications Commission) applies in addition to the monthly Basic Exchange Access Services rate described above.
- 3.11.2. Other Government Fees Or Charges** - Any and all applicable municipal, state or federal taxes, surcharges, telecommunications municipal infrastructure maintenance fees or other charges, including but not limited to State and Federal Universal Service, Local Number Portability, State and Federal Telecommunications Relay Service and North American Numbering Plan Administration.
- 3.11.3. Casual Traffic Charges** - Charges that are derived from third party calls (e.g. 10XXX, 900/976, third party calls initiated by Customer through PNG's system) and trafficked over PNG's system.
- 3.11.4. Primary Interexchange Carrier Change Charge** - Business Customers may be presubscribed to the Carrier of their choice for both InterLATA and IntraLATA Service. The Customer will incur a charge each time there is a change in the long distance Carrier associated with the Customer's IntraLATA or InterLATA Service after the initial installation of Service.

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.11. ADDITIONAL CHARGES, Continued

3.11.5. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided Services. This surcharge, set forth in Section 4.2.8 of this Tariff, is in addition to standard Tariffed usage charges and any applicable Service charges and surcharges associated with Service and applies for the use of the instrument used to access Company provided Service. The surcharge is unrelated to the Service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and Interexchange Carriers. The Public Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g. using the “#” symbol). The Public Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for Service by inserting coins during the progress of the call.

Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a Carrier that the originating station is an eligible pay telephone.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES

3.12.1. Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also may be purchased in addition to the Services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

3.12.2. Feature Descriptions

- A. Anonymous Call Rejection (Privacy Manager)** - allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID -Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code.
- B. Call Forwarding** - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.
- C. Remote Call Forwarding**-a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. This feature can be activated from any location.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- D. Call Waiting/Cancel Call Waiting** - permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook. Cancel Call Waiting permits the customer to inhibit the operation of Call Waiting for one call. Call Waiting is automatically restored to the customer's line upon a disconnect.
- E. Call Waiting ID** - allows a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID at the tariffed rates for each service or as part of a discounted package. The customer must specifically subscribe to Call Waiting ID service, even though there are no additional rates or charges.
- F. Distinctive Ring** - allows customers who have two telephone numbers on a single line distinguish which line is being called through a distinctive ringing pattern. The ring of the incoming call is determined by which telephone number has been dialed.
- G. Voicemail** - an answering system that allows callers to leave messages on a computerized system instead of an answering machine. Customers can access, save, and forward messages at their convenience.

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PNG Telecommunications, Inc.
100 Commercial Drive
Fairfield, OH 45014

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- H. Caller ID with Name** - allows a Customer to see a caller's name and number reviewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment. Caller ID includes Anonymous Call Block.
- I. Call Return (Automatic Call Back) (*69)** -Allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned. Call return is available on a per-use basis or on a monthly basis.
- J. Speed Calling 8** - allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available an 8 number capacity. The Speed Calling list can only accommodate a number consisting of IS digits or less.
- K. Three-Way Calling** - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls. Three-Way Calling is available on a per-use basis or on a monthly basis.

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PNG Telecommunications, Inc.
100 Commercial Drive
Fairfield, OH 45014

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3.12. CUSTOM CALLING FEATURES, Continued

3.12.2. Feature Descriptions, Continued

- L. Per Call Blocking (*67)** - blocks the Customer's name and number from being transmitted on all outgoing calls from a particular line. Per call blocking is achieved by pressing *67 prior to each call, while per line blocking blocks the name and number of every outgoing call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Per Call Blocking is provided at no charge.
- M. Repeat Dial (Busy Redial) (*66)** - automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the Customer to make and receive calls while it attempts to redial in the background. Repeat Dial is available on a per-use basis or on a monthly basis.
- N. Call Trace** - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. Call Trace is only available on a per use basis.

3.13. PNG TRAVELCARD SERVICE

PNG Travel Card Service is a travel Service allowing Customers to originate calls via a Company-provided toll free number from non-presubscribed Access Lines.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.14. METROPOLITAN AREA UNLIMITED OPTION

3.14.1. Philadelphia

- A. Customer pays a monthly rate for an unlimited number of outgoing calls within the Philadelphia and Philadelphia Suburban Exchange Areas. Usage within these exchange areas is not measured.
- B. This option is available to individual line residence customers only.
- C. Exchange areas are listed in Section 5 and in Verizon tariffs Pa. P.U.C.-No. 182 and 182 A.

3.14.2. Pittsburgh

- A. Customer pays a monthly rate for an unlimited number of outgoing calls within the Pittsburgh and Pittsburgh Suburban Exchange Areas. Usage within these exchange areas is not measured.
- B. This option is available to individual line residence customers only.
- C. Exchange areas are listed in section 5 and in Verizon tariffs Pa. P.U.C.-No. 185Band185C.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services

3.15.1 Service Description

A. General

The Company offers Business Customers Digital Business Local Services. These DS-1 capacity Services provide high-speed dedicated voice and data transmission. Company's Digital Business Services employ a 1.544 Megabits per second (Mbps) facility typically divided into twenty-three B Channels and one D Channel. The B Channels are used for Circuit-switched voice and data communications connecting to the public switched telephone network (PSTN) while the D Channel provides out-of-band signaling. The Company provides a port at the end-user's site which connects to the Company's underlying carrier's network for call completion. The Digital Business services employ a variety of included features.

B. Regulations

This service provides the Customer with a single, voice-grade, DTMF communications Channel.

These services and associated features are only provided where facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.

Customer is responsible for providing Customer Premises Equipment that is compatible with this DS-1 Service.

The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of this Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.2. Application of Rates and Charges

- A. Term Pricing Plans:** Term Pricing Plans (TPP) are available to the Customer. The Customer must select a 12 Month, 24 Month or 36 Month term (Business Plans 2,3, 4, and S only).
- B. Modifying Term Pricing Plans:** A TPP may be modified when additional Circuits are purchased. A TPP may be also be converted to a longer TPP, without incurring a Termination Charge, if there is at least one month remaining on an existing TPP. Service will automatically renew at month-to-month terms.
- C. Expiration of Term Pricing Plan:** Within one month prior to the expiration of a TPP, the Customer must select one of the following options:
1. Renew the Service for an additional term at the TPPs available; or
 2. Disconnect Service at the end of the billing period.
- D. Waiving of Nonrecurring Charges per circuit:**
- Business Plan 2: For 12 month terms, a \$ 198 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.
- Business Plans 3 and 4: For 12 month terms, a \$200 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.
- Business Plan 5: For 36 month term, without battery backup, Company will waive the non-recurring charge.
- E. Moves and Changes:** There are two types of modifications available for Circuits:
1. A move of the point of termination of an existing Circuits) to a new location within the Customer's same Premises.
 2. Any subsequent change or rearrangement of Services requested by the Customer on an existing Circuit(s). Fee may apply.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.2. Application of Rates and Charges, Continued

- F. Termination Liability:** If the service is terminated by a Customer before the expiration of the initial or any subsequent term, the Customer will pay to PNG an amount equal to the sum of:
1. all billed and unbilled charges which the Customer has not paid at the time of termination;
 2. the monthly recurring charge at the time of termination multiplied by the number of months remaining in the term;
 3. and all charges incurred by PNG to its suppliers and other third parties for the provision or disconnection of service to the Customer.
- G. Cancellation Charge:** If the Company misses a Service installation date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel an order without incurring a Cancellation Charge.
- H. Local Usage:** Company offers various amounts of included local minutes of usage depending on the Business Plan selected. In the event Customer exceeds its monthly planned local usage per circuit for three (3) consecutive months, the Company may convert Customer's local usage to a measured rate call plan upon thirty (30) days notice.
- I. Promotions:** The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.
- J. Individual Case Basis (ICB) Arrangements:** Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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PNG Telecommunications, Inc.
100 Commercial Drive
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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.2. Application of Rates and Charges, Continued

- K. Stated pricing requires business customer to subscribe long distance service from Company.

3.15.3. Term and Volume Plans

- A. **Business Plan 1** - Local Digital Voice Business Service: This DS-1 capacity Service provides the Customer with one single, voice-grade, DTMF communications channel and unlimited local calling within the local calling area, including mandatory flat rate unlimited calling, of the incumbent local exchange company where the customer is located. This service uses in-band signaling to support 23 simultaneous calls inbound or outbound. Customers have the option to purchase blocks of 20 or 100 Direct Inward Dial numbers within a circuit.
- B. **Business Plan 2** - Integrated Voice and Data Digital Business Service: This Service combines digital voice and data over a single, dedicated circuit and bandwidth is dynamically allocated between voice and data, as needed. This service offers the Customer unlimited local calling within the local calling area, including mandatory flat rate unlimited calling, of the incumbent local exchange company where the customer is located.
- C. **Business Plan 3** -Local PRI (digital or analog) Voice Business Service: This business service provides local service utilizing Primary Rate Interface (PRI). PRI is a Digital System I (DS1) comprised of 23 B channels and 1 D channel. Each B channel uses the full 64k for the voice traffic. The single D channel is used for call setup, tear down and other signaling. All channels work at 64kbps. PRI uses the signaling standard Common Channel Signaling No. 7 (SS7). PRI is used when the customer has a digital PBX and PRI interface card. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12, 24, or 36 month terms.

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PNG Telecommunications, Inc.
100 Commercial Drive
Fairfield, OH 45014

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.3. Term and Volume Plans, Continued

D. Business Plan 4 -Local Digital TI (digital or analog) Voice Business

Service: Digital TI uses in band signaling to support 24 simultaneous calls. Each 64k voice channel uses ~8k for signaling. This leaves 56k for voice traffic. A Digital TI Trunk is used when a digital PBX and digital TI interface card are available. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12, 24, or 36 month terms.

E. Business Plan 5 - Integrated Voice and Data (digital or analog) Business

Service: Combines voice and data traffic over a single circuit. Bandwidth is dynamically allocated between voice and data, as needed. This plan is available in line and trunk configurations with multiple voice channel and data bandwidth options. All options are scalable. This business service is available in 12,24, or 36 month terms.

3.15.4. Business Plans Service Features

A. Business Plan 1 and 2: Each local exchange Channel may include a telephone number assignment and the following features:

- Caller ID Name and Number
- Local Usage (Unlimited Business minutes)
- Local Directory Assistance (411)
- Local T-1/PRI
- Switched Long Distance
- Dedicated Long Distance
- Toll-free
- Directory Services
- Operator Services
- 900/976 Blocking
- Integrated Access
- Dedicated Internet Access (DIA)
- Virtual Foreign Exchange
- 911

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.4. Business Plans Service Features, Continued

B. Business Plan 3 and 4:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)

C. Business Plan 5:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)
- Internet Access
- Static Public IP Address

3.15.5. Business Plans Optional Features

A. Business Plans 1 and 2:

Backup D Channel - In arrangements of two or more Primary Rate Interfaces or Ports, it provides enhanced continuity of Service by allowing a D Channel on one Primary Rate Interface or Port to automatically take over for a failed D Channel on another Primary Rate Interface or Port. A single Backup D Channel may support a maximum of five interfaces or ports.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.5. Business Plans Optional Features, Continued

Calling Number and Name Delivery - Provides the Customer who is receiving a call with the telephone number and the name of the calling party.

Serial Hunt - Calls will start with the number of the trunk dialed and hunt sequentially to the end of the trunk or hunt group.

Circular Hunt - A switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call.

DLH (Distributed Line Hunting) - Calls are distributed evenly among a trunk group or hunt group by number of calls.

MIDL/LIDL (Most Idle/Least Idle) - Incoming calls will be sent to the trunk that has been idle the longest (MIDL) or the shortest (LIDL) amount of time.

Direct Inward Dialing (DID) Numbers - Provides telephone numbers for direct inward dialing. Numbers are available in blocks often or one hundred, or as a single number. The assignment and sequence of the numbers may be requested by the Customer in cases where the Company has the number or series of numbers available for use.

Dynamic Channel Allocation - Allows a Customer to designate the quantity of B Channels for call types to be allocated within previously provisioned criteria for DID.

Enhanced Alternate Route - Allows incoming voice calls to overflow on an emergency and busy basis to a line or Trunk side connection designated by the Customer. A route may be limited in the number of simultaneous calls that can be routed.

Enhanced 911 - The number of the caller is transmitted to the PSAP where it is cross-referenced with an address database to determine the caller's location.

Inform 911 - Allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the Customer's responsibility to provide station number updates to the 911 database.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.5. Business Plans Optional Features, Continued

Local Number Portability - Allows businesses to switch local service providers and retain their local telephone numbers.

Inbound Only - Provides for an inbound calling option on the Primary Rate Interface or Primary Rate Port. No outgoing capability exists when this feature is selected. A minimum of one D Channel is required.

Inbound Interface - Provides a PRI termination and a Digital multichannel transmission path between the Central Office and the Customer's Premises and is configured with one D Channel or a Backup D Channel and 23 B Channels or 24 B Channels

Universal Calling - Allows the end-user to make and receive local, intraLATA (local toll) and long distance calls. PNG Local Service provides Universal Calling with the following call coverage:

- Local Call Coverage: enable callers to place phone calls to any telephone in a pre-defined local calling area.
- Extended Area Service (EAS): enables callers to place calls to a pre-defined area outside of what is normally considered the local calling area at no extra charge.
- IntraLATA (Local Toll): carried by the long distance network.
- InterLATA: also carried by the long distance network.

Service Access Codes (SAC) - SACs are non-geographic area codes (often referred to as IMFAs) assigned for special network uses. These codes include 500,700, and 8XX

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.5. Business Plans Optional Features, Continued

B. Business Plan 3:

Calling Name Delivery - Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

D-Channel Sharing - PRIs can be aggregated with one D-channel controlling multiple PRIs.

D-Channel Backup - Allows a predetermined D-Channel to automatically take over if the primary D-Channel fails.

Two B Channel Transfer (TBCD) - Prevents 2 B channels from being tied up when transferring calls.

C. Business Plan 4:

Channelized T1 - Configuration that allows certain channels to operate in one trunk group and other channels in a separate trunk group.

Inbound ANI (Automatic Number Identification) over T1 - Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 - Will outpulse a telephone number of the customer's choice for each trunk group. No number will be outpulsed to the PSTN.

D. Business Plan 5:

Private Networking - Provides the ability to combine multiple locations into one secure network for the exchange of data traffic.

DNS Hosting - Company will store customer's DNS information and perform DNS resolution

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.5. Business Plans Optional Features, Continued

DNS Resolution • Process of translating domain names to IP addresses

Multiple Public IP Addresses - Option to obtain more IP addresses

Battery Backup - Backup available for the integrated access device (IAD)

Caller ID, Name and Number (Analog line only) - Allows customer to receive the calling name and/or number on inbound calls.

Inbound ANI (Automatic Number Identification) over T1 - Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 - Will outpulse a telephone number of the customer's choice for each trunk group. No number will be outpulsed to the PSTN.

Calling Name Delivery (PRI Only) - Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

Two B Channel Transfer fTBCTI f PRI OnlvV- Prevents 2 B channels from being tied up when transferring calls.

DID Billing option (PRI Trunk onlv i - Allows customers to receive a summary of outbound calls by DID number.

Voicemail (Analog Lines Onlv l - Available in Chicago, Atlanta, New York, New Jersey, Los Angeles and San Francisco

Enhanced Call Features (Analog Line only)

- o Call Forward Universal
- o Call Forward Busy
- o Call Forward No Answer
- o Call Waiting
- o Cancel Call Waiting
- o Three Way Calling
- o Hunting - Directory # Hunt
- o Hunting - Multi-Line Hunting

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100 Commercial Drive
Fairfield, OH 45014

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.15. Digital Business Local Services, Continued

3.15.6. Directory Listings

Company provides one free primary listing per trunk group in the Incumbent Local Exchange Carrier's (ILEC) directories. This includes a one-line listing in the white pages and a one-line heading in the yellow pages.

SECTION 4 - RATES AND CHARGES

4.1. NETWORK SWITCHED SERVICES

4.1.1. Residential Services

A. Residential Network Exchange Bundled Services

1. Call to Connect Simple Bundled Service	
Per Line, Per Month	\$16.33
Toll minutes in excess of included 30 minutes	
Direct Dialed InterLATA Toll, per minute	\$0.079
Direct Dialed IntraLATA Toll, per minute	\$0.079
2. Call to Connect Bundled Service	
Per Line, Per Month	\$24.33
Toll minutes in excess of included 120 minutes	
Direct Dialed InterLATA Toll, per minute	\$0.079
Direct Dialed IntraLATA Toll, per minute	\$0.079
3. Call to Connect Plus Bundled Service	
Per Line, Per Month	\$37.33
Toll minutes in excess of included 120 minutes	
Direct Dialed InterLATA Toll, per minute	\$0.079
Direct Dialed IntraLATA Toll, per minute	\$0.079
4. Local Bundle Option A,	
Local Only	
Per Line, Per Month	\$29.99
5. Local Bundle Option B,	
Local/ Unlimited Long Distance	
Per Line, Per Month	\$39.99
6. Local Bundle Option C,	
Local/Unlimited Long Distance/High Speed Dial Up	
Per Line, Per Month	\$45.99

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SECTION 4 - RATES AND CHARGES, Continued

4.1. NETWORK SWITCHED SERVICES, Continued

4.1.2. Business Services

A. Business Services

1. Local Stand Alone

Term - None

Per Line/Per Month

\$39.99

B. Business Bundled Services

1. Local/Unlimited Long Distance

Term - None

Per Line/Per Month

\$64.99

Term - 1 Year

Per Line/Per Month

\$54.99

Term - 2 Years

Per Line/Per Month

\$49.99

2. Local/Unlimited Long Distance/High Speed Dialup

Term - None

Per Line/Per Month

\$69.99

Term - 1 Year

Per Line/Per Month

\$59.99

Term - 2 Years

Per Line/Per Month

\$54.99

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SECTION 4 - RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES

Non-Recurring

4.2.1. Installation, Moves and Service Change Charges

Move Service to new location*	\$75.00
One-Time Changes to Service	\$15.00
Missed Appointment	\$75.00
Restoral charge	\$25.00
Conversion Fee	\$25.00

***Customer must be available at scheduled install time**

4.2.2. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tariffed rates.

4.2.3. Custom Calling Features

The following Custom Calling Features are available on a per-use and/or monthly basis, as indicated elsewhere in this tariff, at the rates and charges set forth below. The non-recurring charge is a one-time charge applied to the Customer's bill each time the Customer adds a feature to their account.

	Per Use	Monthly Charge
Anonymous Call Rejection (Privacy Manager)	N/A	\$ 1.00
Call Forwarding	N/A	\$3.00
Remote Call Forwarding	N/A	\$11.50
Call Return (Automatic Call Back) (*69)	\$0.75	\$5.00
Call Waiting/Cancel Call Waiting	N/A	\$4.50
Caller ID	N/A	\$7.95
Distinctive Ring	N/A	\$5.75
Voicemail	N/A	\$2.50
Per Call Blocking (*67)	\$0.00	N/A
Repeat Dial (Busy Redial) (*66)	\$0.75	N/A
Speed Calling 8	N/A	\$3.00
Three-Way Calling	\$0.75	\$4.00
Call Trace	\$8.00	N/A

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SECTION 4 - RATES AND CHARGES, Continued

4.2.	ADDITIONAL/MISCELLANEOUS CHARGES, Continued	
4.2.4.	Travel Card Service	Per Minute
	Rate	\$0.129
4.2.5.	Additional Charges	Per Month
	Subscriber Line Charge (SLC), per line, per month	\$6.50
4.2.6.	Directory Listing	Per Month
	Non-Published Listing	\$3.00
	Non-Listed Listing	\$3.00
	Additional Listing	\$5.00
4.2.7.	Directory Assistance	Per Usage
	Directory Assistance	\$1.05
4.2.8.	Pay Telephone Surcharge	Per Call
	Charge	\$0.65
4.2.9.	Metropolitan Area Unlimited Option	
	Charge is in addition to the monthly package price. Per line, per month	\$24.00

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SECTION 4 - RATES AND CHARGES, Continued

4.3. 911 TELEPHONE SERVICE

Allows Customers to reach appropriate emergency Services including police, fire and medical Services. The 911 Service includes lines and Central Office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone Central Office Areas arranged for 911 calling. If 911 Service is not available in an area, PNG shall make arrangements for the Customer to reach the appropriate emergency Services through dialing “0”.

4.3.1. General

The following definitions apply to the following sections regarding 911 Telephone Service.

- A. **Host Telephone Company:** The Service provider, which is also the telecommunications public utility that provides 9-1-1 Service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 Service.
- B. **Telephone Company:** A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, Local Exchange Carriers and competitive Local Exchange Carriers. This term is synonymous with ‘Service provider’.

SECTION 4 - RATES AND CHARGES, Continued

4.3. 911 TELEPHONE SERVICE, Continued

4.3.1. General, Continued

C. Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- Tax area record
- Locality
- Street
- Thoroughfare
- Directional [where required]
- Even (E), odd (O), or all (A) [applied to house numbers]
- Low-high range of house numbers
- PSAP (Public Safety Answering Point)
- LAT/LONG (Latitude/Longitude) [where required]

D. Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

4.3.2. Regulations

A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. For a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.

SECTION 4 - RATES AND CHARGES, Continued

4.3. 911 TELEPHONE SERVICE, Continued

4.3.2. Regulations, Continued

- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Section 2, Undertaking of the Company.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The Service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the Service provider's control prevent Service restoration.
- E. The Service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 Service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 Service.

SECTION 4 - RATES AND CHARGES, Continued

4.3. 911 TELEPHONE SERVICE, Continued

4.3.2. Regulations, Continued

- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of MSAG content in telephone companies' operational support systems to validate Customer information for input to ALI database.
- H. The Service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company any make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of Service, and other functions that are necessary to ensure that the name and address information provided by the Service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

SECTION 4 - RATES AND CHARGES, Continued

4.4. PENNSYLVANIA TELEPHONE RELAY SERVICE

4.4.1. Generally

The Pennsylvania Telephone Relay Service (PA TRS) is a relay telecommunications Service for the deaf, hearing and/or speech disabled population of the Commonwealth. The Service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in AT&T Communications of Pennsylvania, Inc.'s Tariff Telephone PA. P.U.C. No. 13.

4.4.2. Surcharge

In addition to the charges provided in this Tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business Access Lines served by this Company. This surcharge applies regardless of whether or not the Access Line uses the PA TRS.

This surcharge serves as the funding vehicle for the operation of the PA TRS, and shall be calculated by the Commission. The Commission computes the PA TRS Surcharge each year and notifies the Local Exchange Carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, each year.

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all Customer bills issued on or after July 1, 2008.

Per Residence Access Line, per month	\$0.08
Per Business Access Line, per month	\$0.08

Centrex lines will be charged on an equivalency basis as determined by the Commission.

SECTION 4 - RATES AND CHARGES, Continued

4.4. PENNSYLVANIA TELEPHONE RELAY SERVICE, Continued

4.4.3. Rates, Continued

Local calls will be charged at the applicable local flat rate or local measured Service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All IntraLATA toll calls placed through the PA TRS will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff Telephone PA. P.U.C. No. 10. This Company concurs with this Tariff.

The Company will make either a calling card or a prepaid debit card available to the PA TRS User. The rates for either option will not exceed those that would apply to identical calls for non-PA TRS Users of coin-sent-paid Service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

4.5. TELEPHONE DIRECTORY

For Customers that subscribed to PNG's basic Local Exchange Service, PNG will provide each Customer annually at no charge one copy of a printed Directory Listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local Exchange Area. PNG may, at its option, either publish its own directory or provide a copy of one published by the dominant Exchange Service provider.

4.6. CALL BLOCKING SERVICE

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 Services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 Service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

SECTION 4 - RATES AND CHARGES, Continued

4.7. INTRALATA TOLL PRESUBSCRIPTION

- 4.7.1. IntraLATA Presubscription is a procedure whereby a Customer designates to the Telephone Company the IntraLATA Toll Provider (ITP) which the Customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated Carrier without the need to use Carrier access codes of additional dialing to direct the calls to the designated Carrier. IntraLATA presubscription does not prevent a Customer, who has presubscribed to an IntraLATA toll carrier, from using Carrier access codes or additional dialing to direct calls to an alternative intraLATA toll Carrier on a per call basis.

Each Carrier will have one or more access codes assigned to it for various types of service. When an End User selects a Carrier as its preferred IntraLATA toll provider, only one access code of that Carrier may be incorporated into the switching system of the Telephone Company permitting access to that Carrier by the End User without dialing an access code. Should the same End User wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an IntraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the IntraLATA toll presubscription conversation date or prior to the date on which the Carrier proposes to begin participating IntraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an IntraLATA toll provider by an End User is subject to the terms and conditions following.

- 4.7.2. At the option of the ITP, the nonrecurring charge of a change in IntraLATA toll presubscription, as provided here in, may be billed to the ITP, instead of the End User. This may involve charges resulting from End-User initial free choice PIC changes, as specified in 4.7.3 (A) following.

This option for the ITP to be billed for the PIC change charge instead of the End User is not available for orders placed directly via the Telephone Company's Business Offices.

SECTION 4 - RATES AND CHARGES, Continued

4.7. INTRALATA TOLL PRESUBSCRIPTION, Continued

4.7.3. Presubscription Charge Application

A. Existing End Users may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Telephone Company. End Users' choices which constitute exercising the free initial choice are:

1. Designating an ITP as their primary Carrier thereby requiring no access code to access that ITP's service. Other Carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
2. Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company.

Following an existing End User's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

B. New End Users who subscribe to Service after the presubscription implementation date (including an existing Customer who orders an additional line) will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a Customer cannot decide upon an IntraLATA PIC choice at the time, the Telephone Company may extend a 30-day period following completion of the Service request to make an IntraLATA PIC choice without charge. In the interim, the Customer will be assigned a 'No-PIC' and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new End Users are:

SECTION 4 - RATES AND CHARGES, Continued

4.7. INTRALATA TOLL PRESUBSCRIPTION, Continued

4.7.3. Presubscription Charge Application, Continued

B., Continued

1. Designate an ITP as their primary Carrier thereby requiring no access code to access that ITP's service. Other Carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
2. Choose no Carrier as a primary Carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made directly contacting the Telephone Company. In addition, new End Users that do not select a preferred Carrier will be assigned a 'No-PIC'.

Following a new End User's initial free selection, any subsequent selection made following implementation of IntraLATA toll presubscription is subject to a nonrecurring charge set for herein.

- C. If an ITP elects to discontinue Feature Group D service after implementation of the IntraLATA toll presubscription option, the ITP is obligated to contact, in writing, all End Users who have selected the canceling ITP as their preferred IntraLATA toll provider. The ITP must inform the End Users that it is canceling its Feature Group D service, request that the End User select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

Following the ITP's discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each End User that is currently designated to the ITP at the time of discontinuance.

SECTION 4 - RATES AND CHARGES, Continued

4.7. INTRALATA TOLL PRESUBSCRIPTION, Continued

4.7.3. Presubscription Charge Application, Continued

- D. An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the End User denies authorizing. PIC disputes for End Users are resolved through an investigative process.

If an unauthorized change in IntraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 4.7.7 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred IntraLATA toll provider.

If an unauthorized change in IntraLATA toll presubscription and InterLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and InterLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the End User to their preferred IntraLATA toll provider as provided herein and in the Telephone Company's corresponding F.C.C. Tariff.

4.7.4. Equal Access Recovery Charge.

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of IntraLATA toll presubscription. The Equal Access Recovery Charge is billed to IntraLATA toll providers.

SECTION 4 - RATES AND CHARGES, Continued

4.7. INTRALATA TOLL PRESUBSCRIPTION, Continued

4.7.5. End User Charge Discrepancy

- A. When a discrepancy is determined regarding an End User's designation of a preferred IntraLATA toll carrier, the following applies depending upon the situation described:
1. A signed letter of authorization takes precedence over any order other than subsequent, direct Customer contact with the Telephone Company.
 2. When two or more orders are received for an End User line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines Customer choice.
 3. If an End User denies requesting a change in IntraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the End User, the ITP will be assessed all applicable change charges. These nonrecurring change charges are provided herein. The ITP will also be assessed the IntraLATA toll presubscription change charge as specified herein, which was previously billed to the End User.
- B. Verification of Orders for Telemarketing.

Neither the ITP or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

SECTION 4 - RATES AND CHARGES, Continued

4.7. INTRALATA TOLL PRESUBSCRIPTION, Continued

4.7.6. PIC Switchback Option-Business/Residence.

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an End User denies requesting a change in primary Carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the Presubscription Change Charge, as specified herein, to switch the End User to the End User's previous Carrier.

When the Telephone Company is contacted by an End User who denies requesting a change in ITP primary Carrier, the End User will be credited the charge assessed for the disputed change in Carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Telephone Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization under the ITP will not be requested or accepted at a later date in the event of dispute of the changes assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

- A. Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- B. Instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the End User has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized changes in Carrier.

4.7.7. IntraLATA Presubscription Change Charge	Non-recurring Charge
Per business or residence line, trunk, or port	
Initial line, trunk, or port	\$9.99
Additional line, trunk, or port	\$9.99

SECTION 4 - RATES AND CHARGES, Continued

4.8. RATES BY INDIVIDUAL CONTRACT BASIS (ICB)

In lieu of the rates otherwise set forth in this Tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for PNG's Services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the Facilities and Services, the costs of construction and operation, the volume of traffic, the length of Service commitment by the Customer, and use of Facilities by other Customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this Tariff shall be incorporated into, and become a part of, said contract, and shall be binding on PNG and the Customer. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local Exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining Service. Such charges may be billed by the Carrier or directly by the local Exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, PNG will file additional Tariff sheets as an amendment to this Tariff summarizing the Services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. PNG reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

SECTION 4 - RATES AND CHARGES, Continued

4.9. PROMOTIONAL OFFERINGS

PNG, from time to time, may make promotional offerings of its Services, which may include waiving or reducing the applicable charges for the promoted Service. Promotions will be filed with the Commission as separate Tariff sheets under this Section on one (1) day's notice before being offered to Customers.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect as set forth below. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

Pursuant to Pa. Code §53.60(a)(4), promotions will last no longer than six (6) months in any rolling 12-month period.

SECTION 4 - RATES AND CHARGES, Continued

4.10. LIFELINE SERVICE

4.10.1. Description

Lifeline Service is a Residence offering for low-income Customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

4.10.2. Regulations

- A. Lifeline Service is available to qualified residence Customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified Customer or household. A potential Lifeline Customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- B. Residence Lifeline Service consists of the following tariffed standard features and optional Customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - 1. One-Party Residence Unlimited Service and Local Measured Service, if available.
 - 2. Directory Listing (standard only).
 - 3. Non-Published or Non-Listed Telephone Number Service.
 - 4. Access to Directory Assistance Service.
 - 5. Touch Tone Calling Service.

SECTION 4 - RATES AND CHARGES, Continued

4.10. LIFELINE SERVICE, Continued

4.10.2. Regulations, Continued

B., Continued

6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
7. Access to Operator Services.
8. Voluntary Toll Restriction Option.
9. Link Up America (if eligible).
10. Access to 8XX Services.
11. Access to Call Trace.
12. Access to Alerting and Reporting Systems (9-1-1 dialing).
13. Access to the Pennsylvania Telecommunications Relay Service.
14. Caller ID Per-call and Per-line Blocking
15. One optional vertical service¹ (1)

When a Lifeline customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

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PNG Telecommunications, Inc.
100 Commercial Drive
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SECTION 4 - RATES AND CHARGES, Continued

4.10. LIFELINE SERVICE, Continued

4.10.2. Regulations, Continued

- C. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing; and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by the Company .

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

SECTION 4 - RATES AND CHARGES, Continued

4.10. LIFELINE SERVICE, Continued

4.10.2. Regulations, Continued

- D. Lifeline Service will be provided to a Customer only so long as such Customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the Customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the Customer or determines through recertification that the Lifeline Service Customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the Customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated Customer notification period (10 working days from the date of the notification), the Customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the Customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the Customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.
- E. A Lifeline Service Customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- F. Only services listed in 2 (b) above will be provided to Lifeline Customers. All other premium services offered by the Company will not be available.
- G. Lifeline Service Customers are required to apply for the Link Up America benefit when applicable.
- H. Customer requested temporary suspension of Lifeline Service is not permitted.

SECTION 4 - RATES AND CHARGES, Continued

4.10. LIFELINE SERVICE, Continued

4.10.2. Regulations, Continued

- I. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- J. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- K. Lifeline Customers are subject to all Residence service regulations in this and other tariffs of [Name] Telephone Company.
- L. Residence Lifeline Service cannot be resold by the Lifeline Customer or the Lifeline Customer's agent(s).
- M. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c) (4) of the Telecommunications Act of 1996.
- N. All outstanding charges, account balances and service restrictions apply to existing Customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- O. Any Lifeline Customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline Customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline Customer on permanent toll restriction.
- P. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

SECTION 4 - RATES AND CHARGES, Continued

4.10. LIFELINE SERVICE, Continued

4.10.3. Dial Tone Line Monthly Rate

- A. Applicable Residence Dial Tone monthly rate minus \$1.752.
- B. Lifeline Service Customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission Docket Nos. 00-256, 96-45, 98-77, 98-166 and 00-193.
- C. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

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SECTION 4 - RATES AND CHARGES, Continued

4.11. LINK UP PENNSYLVANIA

4.11.1. Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income Customers, NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.

4.11.2. Regulations

Link Up America is available to residence Customers who meet the following eligibility criteria:

- A. The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

The applicant must self-certify the requirement set out in (a).

- B. An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing; and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

SECTION 4 - RATES AND CHARGES, Continued

4.11. LINK UP PENNSYLVANIA, Continued

4.11.2. Regulations, Continued

B., Continued

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

- C. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a Customer's principal residence.
- D. Link Up America applicants are not exempt from Telephone Company Deposit requirements,
- E. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.
- F. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

SECTION 4 - RATES AND CHARGES, Continued

4.11. LINK UP PENNSYLVANIA, Continued

4.11.3. Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America Customer in monthly installments as specified in the Telephone Company's tariffs.

SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services

4.12.1. Directory Listings

	<u>MRC</u>	<u>NRC</u>
Primary Listing	Free	Free
Additional non-primary listing	\$6.00	\$35.00
Additional changes or deletions to		
First non-primary listing	\$0.00	\$35.00
2nd and subsequent non-primary listings	\$6.00	\$9.00
Additional changes or deletions to		
2nd and subsequent non-primary listing	\$0.00	\$9.00
Caption	\$6.00	\$0.00
Foreign	\$6.00	\$0.00
Line of information	\$6.00	\$0.00
Classified heading	Free	Free
Non-listed	\$3.50	\$34.71
Non-published	\$4.95	\$34.71

4.12.2. Local Operator Assistance Services

	<u>Per Use Fee</u>
Local Directory Assistance	\$0.89
Payphone	\$0.35
Person to Person	\$0.89
Station to Station	\$1.75
Busy Line Verification	\$1.15
Busy Line Interrupt	\$2.80
Operator Assisted Call	\$0.75

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SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services, Continued

4.12.3. Term and Volume Plans

A. Business Plan 1 (Dedicated Local Voice) Unlimited local - A Pricing:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>24 Months:</u>	\$400.00	\$6.00	\$6.00	\$25.00	\$30.00
<u>36 Months:</u>	\$391.00	\$6.00	\$6.00	\$25.00	\$30.00

* where available

B. Business Plan 1 (Dedicated Local Voice) Unlimited local - L Pricing:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>24 Months:</u>	\$513.00	\$6.00	\$6.00	\$25.00	\$30.00
<u>36 Months:</u>	\$504.00	\$6.00	\$6.00	\$25.00	\$30.00

* where available

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PNG Telecommunications, Inc.
100 Commercial Drive
Fairfield, OH 45014

SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services, Continued

4.12.3. Term and Volume Plans, Continued

C. Business Plan 2 (Integrated Voice and Data):

	<u># of Channels</u>	<u>MRC</u>	<u>Installation fee (NRQ)</u>
<u>12 Months</u>	1(64k)	\$107.00	\$198.00
	2(128k)	\$156.00	\$198.00
	4(256k)	\$219.00	\$198.00
	6(384k)	\$276.00	\$198.00
	8(512k)	\$332.00	\$198.00
	12(768k)	\$360.00	\$198.00
	16(1024k)	\$377.00	\$198.00
<u>24 Months</u>	1 (64k)	\$100.00	waived
	2 (128k)	\$147.00	waived
	4 (256k)	\$208.00	waived
	6 (384k)	\$263.00	waived
	8 (512k)	\$317.00	waived
	12 (768k)	\$343.00	waived
	16 (1024k)	\$358.00	waived
<u>36 Months</u>	1(64k)	\$95.00	waived
	2 (128k)	\$139.00	waived
	4(256k)	\$197.00	waived
	6 (384k)	\$250.00	waived
	8 (512k)	\$300.00	waived
	12 (768k)	\$326.00	waived
	16 (1024k)	\$339.00	waived

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SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services, Continued

4.12.3. Term and Volume Plans, Continued

D. Business Plan 3 (Dedicated Local PRI) -100,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$552.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$390.00	\$6.00	\$50.00	\$30.00	waived
<u>36 Months:</u>	\$377.00	\$6.00	\$50.00	\$30.00	waived

* where available

E. Business Plan 3 (Dedicated Local PRI) - 300,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$1440.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$1095.00	\$6.00	\$50.00	\$30.00	waived
<u>36 Months:</u>	\$1082.00	\$6.00	\$50.00	\$30.00	waived

* where available

F. Business Plan 4 (Dedicated Local Digital TI) -100,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$432.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$320.00	\$6.00	\$50.00	\$30.00	waived
<u>36 Months:</u>	\$307.00	\$6.00	\$50.00	\$30.00	waived

* where available

SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services, Continued

4.12.3. Term and Volume Plans, Continued

G. Business Plan 4 (Dedicated Local Digital T1) - 300,000 included local minutes:

	<u>MRC</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
		<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$1440.00	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$1095.00	\$6.00	\$50.00	\$30.00	waived
<u>36 Months:</u>	\$1082.00	\$6.00	\$50.00	\$30.00	waived

* where available

SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services, Continued

4.12.3. Term and Volume Plans, Continued

H. Business Plan 5 (Integrated Voice and Data -digital or analog):

	<u># of Channels</u>	<u>Bandwidth</u>	<u>MRC</u>
<u>12 Months</u>	12-19	256	\$311.00
	12-19	512	\$411.00
	12-19	1536	\$511.00
	20-26	256	\$312.00
	20-26	512	\$412.00
	20-26	1536	\$512.00
	27-32	256	\$313.00
	27-32	512	\$413.00
	27-32	1536	\$513.00
<u>24 Months</u>	12-19	256	\$272.00
	12-19	512	\$352.00
	12-19	1536	\$472.00
	20-26	256	\$271.00
	20-26	512	\$351.00
	20-26	1536	\$471.00
	27-32	256	\$270.00
	27-32	512	\$350.00
	27-32	1536	\$470.00
<u>36 Months</u>	12-19	256	\$250.00
	12-19	512	\$329.00
	12-19	1536	\$450.00
	20-26	256	\$249.00
	20-26	512	\$329.00
	20-26	1536	\$449.00
	27-32	256	\$248.00
	27-32	512	\$328.00
	27-32	1536	\$448.00

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SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services, Continued

4.12.3. Term and Volume Plans, Continued

I. Other Applicable Rates (Features not available in all plans):

	<u>MRC</u>	<u>NRC</u>
Port Charge	\$0.00	
Loop Fees	ICB	
Customer Dialed Directory Assistance	\$0.89	
Directory Listings - Primary	Free	
Caller ID Number (POTS)	\$5.80	
Caller ID Name & Number (POTS)	\$7.00	
Analog Trunk - Inbound ANI (FXO Lines)	\$75.00	
Analog Trunk - CID Number (FXS/POTS Line)	\$7.50	
Analog Trunk - CID Name & Number (FXS/POTS Line)	\$9.00	
T1 CAS - Inbound ANI over T1	\$37.50	
T1 CAS - Outbound ANI over T1	\$37.50	
PRI - CID Name & Number	\$300.00	
DNS Hosting MRC	\$15.00	\$25.00
Channelized T-1	\$0.00	\$750.00
D-channel sharing	\$75.00	\$75.00
D-channel back-up	\$75.00	\$75.00
Inbound Redirect	\$100.00	\$0.00
Remote Call Forwarding on demand	\$50.00	\$75.00
CNAM Delivery (PSTN Connect TDM & foreign exch)	\$250.00	\$50.00

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SECTION 4 - RATES AND CHARGES, Continued

4.12. Digital Business Local Services, Continued

4.12.3. Term and Volume Plans, Continued

J. Business Plan 5 only

	<u>NRC</u>
Battery backup –	
One year term	\$949
Two year term	\$475
Three year term	\$200
Without battery backup -	
One year term	\$749
Two year term	\$375
Three year term	waived

SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS

	Verizon PA
Alexandria	Alexandria, Huntingdon, McConnellstown (Embarq)
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.), Kutztown, Nazareth, New Smithville (Verizon North), New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton (Conestoga Tel. & Tel.Co.)
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville	Annville, Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon - DE.), Wilmington, DE. (Verizon-DE.)
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Beaver Falls	Beaver Falls, Darlington (Windstream), Ellwood City, Enon Valley (Windstream), Hookstown, Midland, Rochester, Wampum, Zelenople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Perkasio, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard (Embarq), Snow Shoe, Spring Mills, State College, Zion (Embarq)
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton
Bellwood	Altoona, Bellwood, Tyrone
Berwick	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.), Wapwallopen (Commonwealth Tel.)
Bessemer	Bessemer, New Castle
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Bradford	Bradford, Duke Center (Armstrong North), Eldred, Mount Jewett, Rew, Smethport, Limestone, NY (Verizon – NY)
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Burgettstown	Avella, Burgettstown, McDonald, Midway (Windstream), Murdocksville (Armstrong), Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College

SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Clarion	Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream)
Claysville	Claysville, Washington, West Alexander
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton
DuBois	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville, Sykesville
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Ebensburg	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)
Eldred	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville (Embarq), Wampum, Zelenople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Topton (The Conestoga Tel. and Tel. Co.)
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills (The Conestoga Tel. and Tel. Co.), Glenmoore, Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)
Grove City	Blacktown (Embarq), Grove City, Harrisville (Embarq), Mercer, Wesley (Verizon North)
Halifax	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)
Hamburg	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasio, Phila. Subn. Zone 30, Schwenksville, Souderton

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Harrisburg	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (Embarq), Mechanicsburg, Middletown, Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel. Co.)
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry

SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)
Huntingdon	Alexandria, Huntingdon, Marklesburg (Embarq), McConnellstown (Embarq), Mount Union
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone IS
Indiana	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighon, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE (Verizon - DE), Newark, DE (Verizon - DE)
Kennett Square	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon - DE), Wilmington, DE (Verizon - DE)

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Kingston	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton (Verizon North), Kutztown, Reading, Topton (The Conestoga Tel. and Tel. Co.)
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (The South Canaan Tel. Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)
Lake Como	Lake Como
Lancaster	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Landisville	Lancaster, Landisville, Lititz (Denver & Ephrata Tel. and Tel. Co.), Manheim (Denver & Ephrata Tel. and Tel. Co.), Millersville, Mount Joy (Embarq), Mountville (Embarq), Strasburg
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Latrobe	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Lebanon	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Lewistown	Belleville (Embarq), Lewistown, McVeytown, Mifflintown (Embarq), Port Royal (Embarq), Reedsville (Embarq)
Ligonier	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek (Embarq), Jersey Shore, Lock Haven, Mill Hall (Embarq), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua

SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Windstream), Oakdale, Pitb. Subn. Zone 13
McMurray	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg (Verizon North), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg
Mendenhall	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Mercer	Blacktown (Embarq), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpsville, Wesley (Verizon North)
Middletown	Elizabethtown (Embarq), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville (Embarq), Strasburg

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (Windstream)
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.)
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville	Ewing, NJ (Verizon – NJ), Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottsdale, Youngwood

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown (Embarq), Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford (Windstream), Lehighton, Nesquehoning
New Castle	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (Embarq), Princeton (Verizon North), Volant (Embarq), Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury

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North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Olyphant	Carbondale, Chapman Lake (Verizon North), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood (Commonwealth Tel.), Landenberg, Oxford, West Grove
Palmyra	Annville, Harrisburg Zone 1, Hershey (Verizon North), Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va. (Verizon – W. Va.)
Parkesburg	Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally (The Conestoga Tel. and Tel. Co.), Green Lane, Pennsburg, Perkasio, Quakertown, Sassamansville (The Conestoga Tel. and Tel. Co.), Souderton
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Pittston	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedtminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasio, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake (Verizon - W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon - W. Va.), Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport
Pottstown	Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville
Pottsville	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1 VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Quakertown	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown (Denver & Ephrata Tel. and Tel. Co.), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center (Armstrong North), Eldred, Limestone, NY (Verizon – NY), Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Russell	Russell, Sugar Grove, Warren, Youngsville
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Saxton	Hopewell (Embarq), Saxton
Schuylkill Haven	Auburn (Verizon North), Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasio, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville, Souderton
Scottdale	Connellsville, Dawson, Mount Pleasant, Scottdale
Scranton	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
Sharon	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown

SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Smiths Ferry	Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton	Center Point, Colledgeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton
Springdale	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda (Windstream), Spring Mills, State College
Strasburg	Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove (Verizon North), Shamokin, Sunbury

SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Sykesville	DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville
Tamaqua	Lakewood (Frontier Comm. – Lakewood), Lansford (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
Tarentum	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark (Windstream)
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Washington	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
West Alexander	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE)
West Middlesex	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex
West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley	Ewing, NJ (Verizon – NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Wycombe, Yardley
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood	Greensburg, Mount Pleasant, Youngwood
Zelienople	Beaver Falls, Criders Corners (North Pitt. Tel. Co.), Ellwood City, Evans City (Embarq), Zelienople

	Verizon North
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown

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SECTION 5 - SERVICE AREA EXCHANGES, Continued

5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone Co.), Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon – Md.)
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ (Embarq)
East Berlin	Dover, Hanover (Embarq), New Oxford (Embarq), York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co.), Westfield
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co.)
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md. (Verizon – Md.)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon – NY), Honesdale, Narrowsburg, NY (Citizens Tel.)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (Embarq), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (Embarq), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon – NY), Milford/Log Tavern, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon – NY), Dingman’s Ferry, Matamoras, Montague, NJ (Embarq), Port Jervis, NY (Verizon – NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton (Ironton Telephone Co.), Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (Embarq)
North East	Erie, South Ripley, NY (Verizon – NY), Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont (Commonwealth Telephone Co.)
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (Embarq), Ellwood City

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Red Lion	Broque, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon – NY)
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selingsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selingsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon – NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (Embarq), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington

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5.1. VERIZON AND VERIZON NORTH LOCAL CALLING AREAS, Continued

Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyal sock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md. (Verizon - Md.), Meyersdale, Hyndman (Embarq)
Wesley	Clintonville, Harrisville (Embarq), Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bemville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia (Embarq)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

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