TITLE SHEET

NEBRASKA TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold toll telecommunications services by PNG Telecommunications, Inc.("PNG") within the State of Nebraska. PNG's principal offices are located at 7908 Cincinnati-Dayton Rd., Suite Q, West Chester, Ohio 45069. This Tariff is on file with the Nebraska Public Service Commission and copies may be inspected during normal business hours at PNG's principal place of business.



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CHECK SHEET

The effective date of each sheet contained in this Tariff is shown at the bottom of the respective sheet. Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	REVISION	
1 2	Original 4th Revised*	
2 3	Original	
4	Original	
5	Original	
6	Original	
7	Original	
8	Original	
9	Original	
10	Original	
11	Original	
12	Original	
13	Original	
14	Original	
15	Original	
16	Original	
17	3 rd Revised	
18	4th Revised*	
19	2nd Revised*	

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SYMBOLS

Survey

The following symbols are used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting in Increase to Customer's Bill
- M Moved from Another Location in Tariff with No Change to Text
- N- New
- R- Change Resulting in Reduction to Customer's Bill
- T- Change in Text or Regulation with No Change in Rate or Charge

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TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added to the Tariff between sheets which are already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be sheet 14.1.
- B. <u>Sheet Revisions</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current version of the page on file with the NPSC. For example, the 4th revision of Sheet 14 would cancel the 3rd revision of that sheet. Because of the various suspension periods, deferrals, etc. the NPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph numbering designating paragraphs, subparagraphs, etc. Each level of coding is a division of the next higher level paragraph:
 - 2. 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).1 2.1.1.A.1.(a).1.(i) 2.1.1.A.1.(a).1.(i) 2.1.1.A.1.(a).1.(i).(1)
- D. <u>Check Sheets</u> When a tariff filing is made with the NPSC, an updated Check Sheet accompanies the tariff. The check sheet lists the sheets contained in the tariff and provides a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by

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TARIFF FORMAT (cont.)

D. <u>Check Sheets</u> (cont.)

an asterisk (*). There will be no other symbols used on this page if these are are the only changes made to it (i.e. the format, etc. remains the same; revision levels on some pages have merely been revised). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

- 1.1 <u>Authorization Code</u> A numerical code, one or more of which may be assigned to a Customer, which enables PNG to identify the Customer's call for the purpose of tracking and billing the call. All authorization codes will be the sole property of PNG and no Customer will have any property or other right or interest in the use of any particular authorization code.
- 1.2 <u>Commission</u> Nebraska Public Service Commission.
- 1.3 <u>Company or Carrier</u> PNG Telecommunications, Inc.
- 1.4 <u>Customer</u> The person or legal entity which subscribes to, utilizes, or enters into arrangements for PNG's telecommunications services and is responsible for payment for PNG's services.
- 1.5 <u>Day</u> From 8:00 A.M. up to but not including 5:00 P.M., every day including Saturday and Sunday.
- 1.6 <u>Facilities Based Carrier</u> A company owning equipment for the purpose of providing telecommunications services to the public.
- 1.7 <u>Holidays</u> New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.
- 1.8 Interruption The inability to complete calls due to equipment malfunction or human errors. Interruption will not include, and no allowance will be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Any Interruption allowance provided within this Tariff by PNG will not apply where service is interrupted by the Customer or where PNG, pursuant to the terms of this Tariff, terminates service because of nonpayment of bills, unlawful or

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SECTION 1 TECHNICAL TERMS AND ABBREVIATIONS (cont.)

1.8 Interruption (cont.)

improper use of PNG's service, or any other reason covered by this Tariff or by applicable law.

- 1.9 Local Access and Transport Area (LATA) A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communication services.
- 1.10 <u>Local Exchange Company (LEC)</u> Entity providing telecommunications services within a LATA.
- 1.11 <u>Non-Day</u> From 5:00 P.M. up to but not including 8:00 A.M., every day including Saturday and Sunday.
- 1.12 <u>Telecommunications</u> The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other communications.
- 1.13 <u>Travel Card</u> A postpaid calling card issued by PNG which allows Customers to make telephone calls and charge the calls to a credit account. Calls charged to a PNG-issued credit travel card will appear on the Customer's regular monthly bill.

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SECTION 2. TERMS AND CONDITIONS

2.1 Undertaking of PNG Telecommunications, Inc.

PNG services are furnished for communications originating or terminating at specified points within the State of Nebraska under the terms of this Tariff.

PNG provides telecommunications services in accordance with the terms and conditions set forth under this Tariff. PNG may act as the customer's agent for ordering access to connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to the PNG network. The customer will be responsible for all charges due for such service arrangement.

The company's services are provided on a monthly basis unless ordered on a longer term basis. PNG's services are available 24 hours a day, seven days a week.

- 2.1.1 <u>Application of Tariff</u>. This Tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by PNG. PNG's services are furnished subject to the availability of facilities and subject to the terms and conditions of this Tariff.
- 2.1.2 <u>No Joint Undertaking</u> PNG's services are not part of a joint undertaking with an other entity providing telecommunications channels, facilities or services, but do involve the resale of the services of underlying Facilities Based Carriers.
- 2.1.3 <u>Application of Rates</u> The rates and regulations contained in this Tariff apply only to the services provided by PNG and do not apply to the lines, facilities, or services provided by a local exchange telephone company or other Facilities Based Carrier for use in accessing the services of PNG.

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SECTION 2. <u>TERMS AND CONDITIONS</u> (cont.)

2.2. Use of Services

PNG's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services. The use of PNG's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

2.3 Liability of PNG

The liability of PNG, if any, for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission during the course of furnishing service shall in no event exceed an amount equivalent to the charge to the Customer for the service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occurred. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the negligence or willful act of Customer, or which arise from facilities or equipment used by Customer, shall not result in the imposition of any liability whatsoever upon PNG. Under no circumstances shall PNG be liable for any consequential, special, indirect, incidental or exemplary damages.

PNG shall not be liable for the quality of service provided by any local exchange carrier (LEC). PNG is not liable for any act, omission or negligence of any LEC or other provider whose facilities are used in furnishing any portion of the service received by Customer.

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SECTION 2. <u>TERMS AND CONDITIONS</u> (cont.)

2.3 <u>Liability of PNG(cont.)</u>

PNG shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to civil disorders; labor problems; and fire, flood, atmospheric conditions or other phenomena of nature, such as radiation. In addition, PNG shall not be liable for any failure of SECTION performance hereunder due to necessary network reconfigurations; system modifications due to technical upgrades; or regulations established or actions taken by any court or government agency having jurisdiction over PNG.

2.4 Responsibilities of Customer

- 2.4.1 <u>Compliance with Law</u> The Customer will comply with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided.
- 2.4.2 <u>Payment of Charges</u> The Customer is responsible for payment of the charges set forth in this Tariff.
- 2.4.3 <u>Compliance with Tariff</u> The Customer is responsible for compliance with the applicable terms and conditions of service set forth in this Tariff.
- 2.4.4 <u>Hold Harmless</u> The Customer will indemnify and save PNG harmless from all liability disclaimed by PNG as specified in Section 2.3 above, arising in connection with the provision of service by PNG, and will protect and defend PNG from any suits or claims against PNG in connection therewith. PNG will notify the Customer of any suit or claim against PNG of which it is aware.
- 2.4.5 <u>Security of Authorization Code</u> It is the Customer's responsibility to secure its Authorization Code from unauthorized use.

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SECTION 2. <u>TERMS AND CONDITIONS</u> (cont.)

- 2.5 <u>Cancellation or Interruption of Service</u>
 - 2.5.1 <u>Service Disconnect</u> Without incurring liability, PNG may discontinue services to a Customer or may withhold the provision of ordered services subject to the procedures set forth in Section 2.5.2:
 - A. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over PNG's services,
 - B. For fraudulent procurement or use of PNG services by the Customer including abnormally high usage when the Customer's bill is past due,
 - C. By reason of the Customer's insolvency,,
 - D. By reason of any order or decision of any state or federal court, any state Public Service Commission or federal regulatory body or other governing authority prohibiting PNG from providing services,
 - E. For violation of any of the provisions of this Tariff,
 - F. For nonpayment of any sum due PNG for more than forty-five (45) days after the bill is past due.
 - 2.5.2 Procedures for discontinuance of existing service.
 - A. PNG may discontinue service without notice in the situations described in Paragraph 2.5.1(A).

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SECTION 2. TERMS AND CONDITIONS (cont.)

- 2.5.2 Procedures for discontinuance of existing service (cont.).
 - B. In the situations described in Paragraphs 2.5.1.D 2.5.1.F hereof, PNG will notify the Customer in writing ten (10) days before discontinuance of service of the reason for the proposed discontinuance of service, the date of the proposed discontinuance, the action the Customer must take to prevent discontinuance, and the Customer's right to dispute the charge or complain to the Commission. In cases involving non-payment of a bill, no customer will be disconnected before the bill is at least forty-five (45) days past due unless a large amount of charges are accumulated while the account is delinquent, indicating potential fraud. In no event will service be discontinued on the day preceding any day on which PNG is not prepared to accept payment of the amount due and to reconnect service.
 - C. In the situations described in Paragraphs 2.5.1.B 2.5.1.C hereof, PNG will notify the Customer in writing five (5) five days before discontinuance of service.
- 2.5.3 <u>Interruption of Service</u> Credit allowance for the interruption of service which is not due to testing or adjusting by Facilities Based Carriers, negligence of the customer, violation of the provisions of this Tariff or failure of equipment provided by the Customer are subject to the provisions of Paragraph 2.3 of this Tariff. It will be the obligation of the Customer to notify PNG immediately of any interruption of service for which credit is desired. Before giving such notice, the Customer will ascertain that the interruption is not the result of any act or omission of the Customer or the failure of any equipment provided by the Customer.

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nterruption of PNG service, the Customer may access or's network by using the competitor's 10xxx code. er will be credited the difference in the cost of using the service and the cost of using PNG's service had it not oted.

istomer notifies PNG of the service interruption, the Il be provided with the 10xxx code of another Facilities r and will subsequently be credited the difference cost of using the Facilities Based Carrier and the cost vice had it not been interrupted.

omers are billed directly by PNG. PNG will render a upon receipt. PNG may impose a late payment ot paid within 20 days of receipt.

y q^t rin credit reports on its Customers for purposes is creatworthiness.

s are presumed accurate, and will be binding on the n is received by PNG within twenty (20) days after the omer may notify PNG of its objection either by phone ice number or in writing. A PNG representative will te over the phone. In the case of a billing dispute NG which cannot be settled with mutual satisfaction, nd PNG will provide a detailed review of the disputed rtion and subsequent bills must be paid on a timely ce may be discontinued. PNG will notify the in writing by ordinary U.S. Mail. The guage:

r resolution of your complaint, iblic Service Commission, Affairs Division, 6 St. Paul Centre, sion's toll free number is

: Customer.

al sales taxes and gross receipts taxes are ded in the quoted rates.

tional services with the approval of the

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SECTION 4 - RATES

4.1 PNG "Easy One" Dial 1+ Service.

"Easy One" Dial 1+ Service is marketed to businesses. The service is offered at a flat rate per minute regardless of distance or time of call. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A monthly service charge of \$2.50 applies to this service. A 1.5% late charge is added to amounts not paid within 20 days of the billing date. The maximum charge allowed by state law will be assessed for checks returned for insufficient funds.

Per minute rate: \$1.39

4.2 <u>PNG "Easy Call" Dial 1+ Service.</u>

"Easy Call" Dial 1+ Service is offered to residential customers. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on one minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A monthly service charge of \$2.50 applies to this service for all monthly bills less than \$10.00. A 1.5% late charge is added to amounts not paid within 20 days of the billing date. The maximum charge allowed by state law will be assessed for checks returned for insufficient funds.

	Day	Non-Day	
Per minute rate:	\$.209	\$.099	(I)

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SECTION 4 - RATES

4.3 <u>PNG "Easy 800" Service</u>.

"Easy 800" Service is offered to businesses. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A monthly service charge of \$2.50 applies to this service for all monthly bills less than \$ 10.00. A 1.5% late charge is added to amounts not paid within 20 days of the billing date. The maximum charge allowed by state law will be assessed for checks returned for insufficient funds.

Per minute rate: \$.139

Monthly Recurring Charge: \$3.99

4.4 <u>PNG "Personal 800" Service</u>.

"Personal 800" Service is offered to residential customers. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up.

A minimum monthly charge of S3.00 applies to this service. A 1.5% late charge is added to amounts not paid within 20 days of the billing date. The maximum charge allowed by state law will be assessed for checks returned for insufficient funds.

Per minute rate: \$.209

Monthly Recurring Charge: \$3.99

4.5 <u>PNG "Easy Card" Travel Card Service</u>.

PNG "Easy Card" Travel Card Service is offered to both business and residential customers. The service is offered at a flat rate per minute regardless of distance called. Calls are billed on full minute intervals. A call begins when the answering party picks up the phone. A call is ended when either party hangs up

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SECTION 4 - RATES

4.5 PNG "Easy Card" Travel Card Service (cont.)

A monthly service charge of \$2.50 applies to this service for all monthly bills less than \$10.00. A 1.5% late charge is added to amounts not paid within 20 days of the billing date. The maximum charge allowed by state law will be assessed for checks returned for insufficient funds.

Per minute rate:	\$.249	
Connection Charge:	\$.49	(N)

4.6 <u>Additional Fees.</u>

A. Phone Payment Transaction Fee.

Credit card or ACH payments made over the phone will be subject to a \$4.99 transaction fee.

B. Account Reinstatement Fee.

Accounts that have been suspended and wish to be reinstated will be subject to a \$4.99 transaction fee.

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