

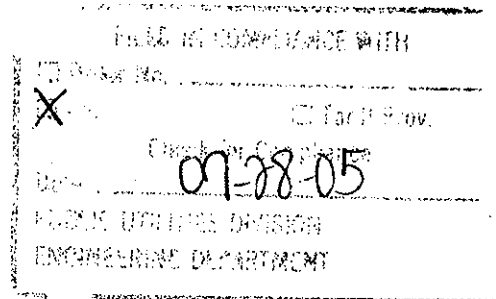
ILLINOIS TELECOMMUNICATIONS TARIFF

applicable to

Reseller and Facilities-Based Competitive
Local Exchange and Interexchange Carrier Services

provided by

PNG Telecommunications, Inc.
d/b/a PowerNet Global Communications



This tariff ("Tariff") contains the descriptions, regulations, and rates applicable to the furnishing of competitive, presubscribed resold and facilities - based local exchange and interexchange telecommunications services provided by PNG Telecommunications, Inc. d/b/a PowerNet Global Communications within the State of Illinois. This Tariff is on file with the Illinois Commerce Commission ("Commission"). Copies may be inspected during normal business hours at Company's principal place of business, 100 Commercial Drive, Fairfield, Ohio 45014.

Issued: August 10, 2004
Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: August 11, 2004

CHECK PAGE

The Title Page and Pages 1 through 119 inclusive of this Tariff are effective as of the date shown at the bottom of the respective Page(s). Revised Pages as named below contain all changes from the original filing that are in effect on the date listed.

Page No.	Revision	Page No.	Revision	Page No.	Revision
Title	Original				
1	Thirteenth Revised*	31	Original	6)	Original
2	Thirteenth Revised*	32	First Revised	62	Original
3	First Revised	33	Original	63	Original
4	Second Revised	34	Original	64	Original
5	First Revised	35	Original	65	Original
6	Original	36	Original	60	First Revised
7	Original	37	Original	67	First Revised
8	Original	38	Original	68	Original
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16	First Revised	46	Original	76	Original
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18	Original	48	Original	78	First Revised
19	Original	49	Third Revised	79	Original
20	Original	50	First Revised	80	First Revised
21	Original	51	Original	81	Third Revised
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26	Original	56	Second Revised	86	First Revised
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30	Original	60	Original		

*Indicates page included in this Filing.

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Page No.	Revision	Page No.	Revision	Page No.	Revision
91	Original	103	First Revised		
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94	First Revised	107	Original		
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100.14	Original	118	First Revised		
101	Second Revised	118.1	Original		
102	Second Revised	119	First Revised		

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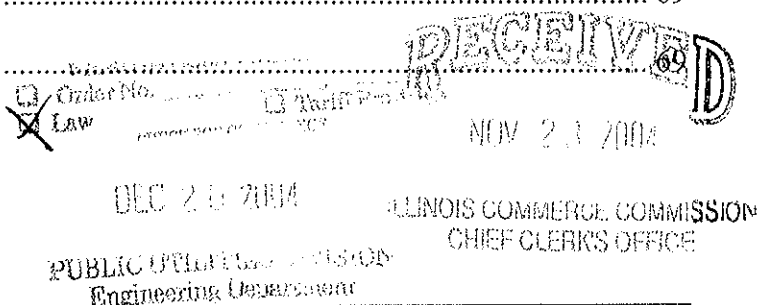
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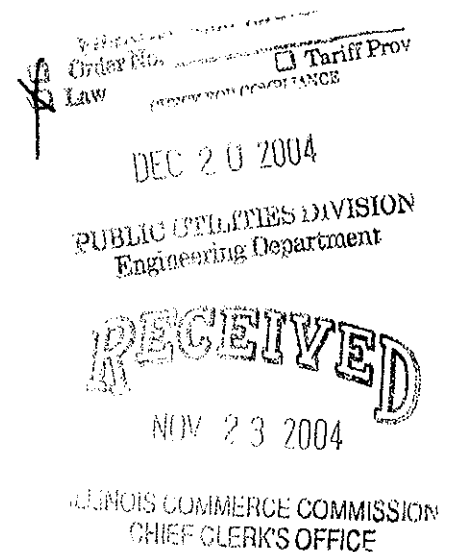
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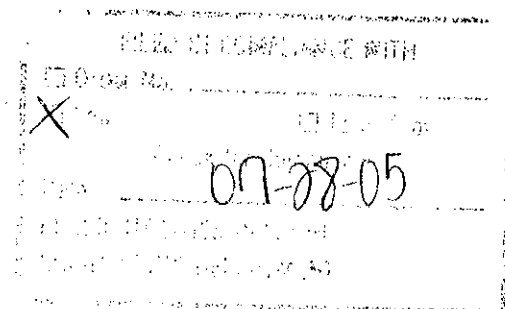
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EXPLANATION OF SYMBOLS

When changes are made in any Tariff page, a revised page will be issued replacing the Tariff page affected. Changes will be identified on the revised page through the use of the following symbols:

- (D) Delete or Discontinue
- (I) Change resulting in an Increase to a Customer's bill
- (M) Moved from another Tariff location
- (N) New
- (R) Change resulting in a Reduction to a Customer's bill
- (T) Change in Text or regulation but no change in rate or charge

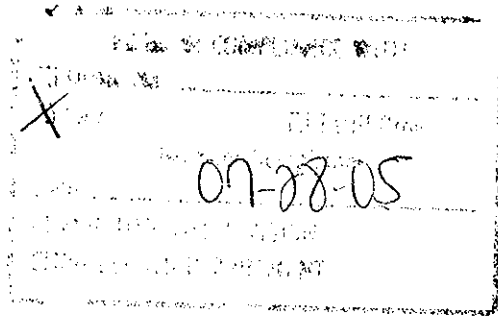


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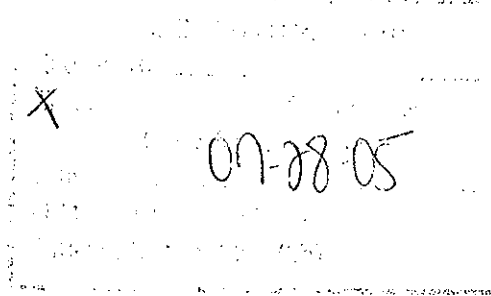
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TARIFF FORMAT

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, occasionally, when a new page is added between pages already in effect, a decimal is added. For example, a new page added between Pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its approval process, the most current page number on file with the Commission is not always the page in effect. Consult the Check Page for the page currently in effect.
- C. Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
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 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- 
- D. Check Pages** - When a Tariff filing is made with the Commission, an updated Check Page accompanies the Tariff filing. The Check Page lists the pages contained in the Tariff with a cross-reference to the current revision number. When new pages are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some Pages). The Tariff user should refer to the latest Check Page to find if a particular page is the most current on file with the Commission.

APPLICATION OF TARIFF

This Tariff contains the rates applicable to the provision of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Illinois.



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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Certain terms used generally throughout this Tariff are defined in this Section. Other terms having reference only to a specific Service offered by the Company may be defined in the sections applicable to that Service.

Access Line: A circuit providing Exchange Service between a Customer's standard network interface and a serving switching center.

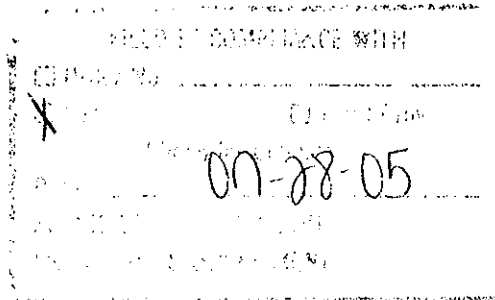
Applicant - The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which has applied to the Company for Services provided pursuant to this Tariff.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Service or is placed in a position by the Customer, either through acts or omissions, to use Service.

Basic Local Exchange Service: Service that includes the following:

- Single-party Service;
- Voice grade access to the public switched network;
- Support for local use;
- Dual tone multifrequency signaling (touch-tone);
- Access to emergency Services (E911);
- Access to operator Services;
- Access to Interexchange Services;
- Access to directory assistance; and
- Toll limitation Services.

Business Customer: A Business Customer is a Customer who subscribes to the PNG's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.



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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Business Service - Service will be classified as Business Service if:

The Service is used primarily or substantially for a paid commercial, professional or institutional activity; or

The Service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

The Service number is listed as the principal or only number for a business in any telecommunications directory; or

The Service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided.

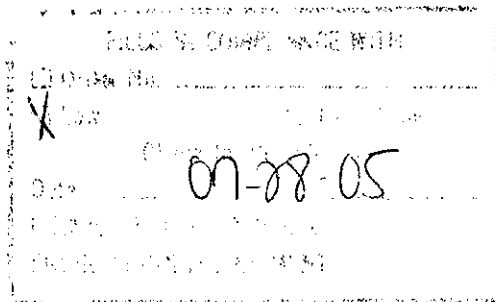
Called Station: The terminating point of a call (i.e., the called number).

Carrier - An entity certified by the Commission to provide telecommunications Services within Illinois. Companies providing telecommunications Services but for which certification is not required by Commission are also included in this definition.

Central Office - A switching unit, in one location of a telecommunications system providing Service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one Central Office may be located in the same building.

Channel: A communications path between two or more points of termination.

Class of Service - The term used in describing Exchange Service with respect to the character of use to be made of such Service. The Company furnishes two classes of Service: Residence and Business. The classification of a Customer's Service as Business or Residential is determined by these regulations, which define the character of use for rate purposes. (See Business Customer and Residential Customer for more details.)



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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Commission: The Illinois Commerce Commission.

Company: PNG Telecommunications, Inc. d/b/a PowerNet Global Communications ("PNG")

Customer: The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone Service and is responsible for the payment of charges and compliance with the rules and regulations of PNG.

Customer Premises: A location(s) designated by the Customer for the purposes of connecting to Company's Services.

Directory Listing - The publication in alphabetical directory published by an incumbent LEC of information relative to a Customer's telephone number, by which telephone Users are enabled to ascertain the telephone number of a desired telephone.

Disconnect or Disconnection: The termination of a circuit connection between the Originating Station and the Called Station or Company's operator.

Discontinue or Discontinuance: Temporary (10 days or less) disconnection of telecommunications service.

End User: Any person, firm, corporation, partnership or other entity that uses the Services of PNG under the provisions and regulations of this Tariff. The End User is responsible for payment unless the charges for the Services utilized are accepted and paid by another Customer.

Exchange - A basic unit for the administration of communication Services in a specified area, called the Exchange Area. It usually consists of one or more Central Offices together with the associated plant used in furnishing communication Service in that area.

Exchange Area - The territory included within the boundaries of an Exchange, as shown on maps on file with the Commission.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Facility(ies): Includes, in the aggregate or otherwise, but is not limited to, the following:

Channels	Lines
Apparatus	Devices
Equipment	Accessories
Communications paths	Systems

which are provided by Company and utilized by it in the furnishing of telecommunications Services or which are provided by a Customer and used for telecommunications purposes.

Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed federal government holiday.

Installation Charges - Charges, which are assessed on a non-recurring basis at the establishment of a Service. The terms "Installation Charges" and "non-recurring charges" are used inter-changeably within this Tariff to refer to non-variable charges.

Interexchange: Telephone calls, traffic, Facilities or other items that originate in one Exchange and terminate in another.

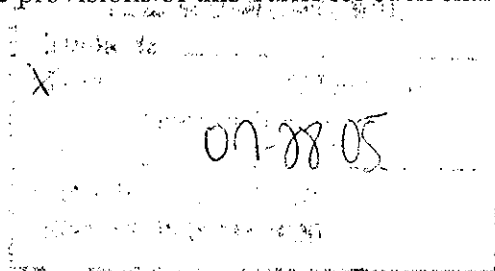
InterLATA Toll Service: A toll Service provided for the purpose of making InterLATA calls.

InterLATA: A term used to describe Services, functions, etc., that relate to telecommunications originating in one LATA and terminating outside of the originating LATA.

IntraLATA Toll Service: A toll Service provided for the purpose of making toll calls that originate and terminate in the same LATA but that terminate outside of the Customer's Local Calling Area.

IntraLATA: A term used to describe Services, revenues, functions, etc., that relate to the telecommunications that originate and terminate within the same LATA.

Joint User - An individual, partnership, association or corporation sharing a Customer's Exchange Service according to the provisions of this Tariff for such shared use.



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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

LATA (Local Access and Transport Area): A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192 or any other geographical area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 or its successor Tariffs.

Local Calling Area: One or more rate centers within which a Customer can place calls without incurring long-distance (toll) charges.

Local Exchange Carrier: A company that furnishes Local Exchange telecommunications Service.

Local Exchange Service: The furnishing of telecommunications Service to individual Residence and Business Customers within a specified geographical area for Basic Local Exchange Service.

Local Exchange Service Area - The area within which a Customer may make calls without payment of message toll charges. A Local Exchange Service Area may include one or more Exchange Areas of the Company or of other telephone companies.

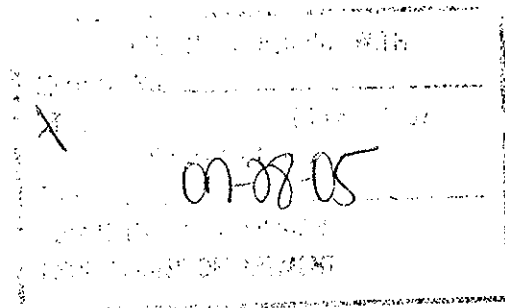
PBX Trunk - A class of Exchange Service used when connecting switching equipment located at the Customer's Premises to the Central Office.

Person-to-Person: A call for which the person originating the call specifies to the operator a particular person, department or extension to be reached.

Premises - The building, or portion or portions of a building, occupied at one time by a Customer either as a residence or for business use.

Residence Location - A place in which a person actually lives continuously and which is considered to be the person's home.

Residential Customer: A Residential Customer is a person to whom telecommunications Services are furnished by PNG predominantly for personal or domestic purposes at the person's dwelling.



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SECTION 1 - DEFINITIONS AND ABBREVIATIONS, Continued

Residential Service - Service will be classified as Residential Service if none of the conditions of Business Service preceding apply, and:

The use of the Service is primarily and substantially of a social or domestic nature, and

Service is located in a residence or, in the case of a combined business and residence Premises, the Service is located in a bona fide residential quarters of such Premises while Business Service is located in the business quarters of the same Premises.

Service(s): The intrastate telecommunications Services that Company offers pursuant to this Tariff.

Station - Telephone equipment from or to which calls are placed.

Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate freely with the hearing population not using text telephone and visa versa.

Termination: Permanent disconnection of telecommunications service.

Trunk - A communications path connecting two switching systems in a network used in the establishment of an end-to-end connection.

User - A Customer or any other person authorized by the Customer to use Service provided under this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF THE COMPANY

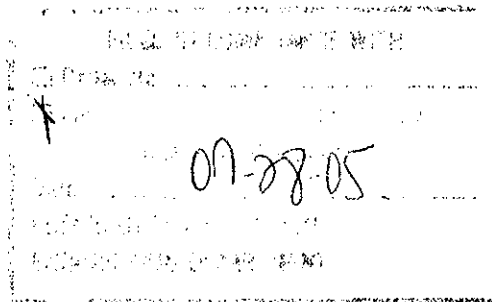
2.1.1. Scope

The Company undertakes to furnish competitive Local Exchange and Interexchange communications Services within the State of Illinois pursuant to the rates, terms and conditions set forth in this Tariff.

Customers and Users may use Services and Facilities provided under this Tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the Services and Facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2. Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing Facilities, or of additional Facilities offered by the Company, when necessary because of lack of Facilities, or due to some other causes beyond the Company's control.
- B. The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all the necessary Facilities and is limited to the capacity of the Company's Facilities as well as Facilities the Company may obtain from other Carriers to furnish Service from time to time as required at the sole discretion of the Company.
- C. Notwithstanding anything else in this Section 2.1.2, the quality of Service will meet or exceed the minimum standards set forth in the Commission's regulations as amended from time to time.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

(T)

2.1.3. Terms and Conditions

- A. Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.
- B. Business Customers may be required to enter into written Service orders, which shall contain or reference a specific description of the Service ordered, the rates to be charged, the duration of the Services, and the terms and conditions in this Tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, Service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relive the Business Customer of its obligation to pay any charges incurred under the Service order and this Tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Service order shall survive such termination.
- D. Service may be terminated upon written notice to the Customer pursuant to the rules and regulations of the Commission, as set forth in Section 2.10 of this Tariff.
- E. This Tariff shall be interpreted and governed by the laws of the State of Illinois regardless of its choice of laws provision.

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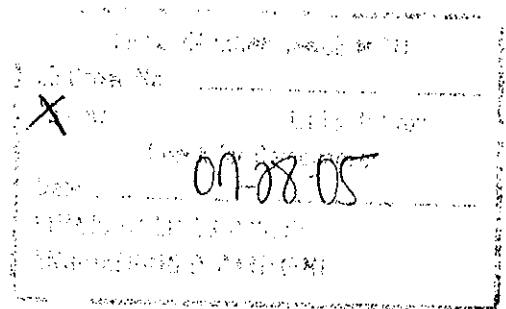
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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.3. Terms and Conditions, Continued

- F. No other telecommunications provider may interfere with the right of any person or entity to obtain Service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any Services in order to have the right to obtain Service directly from the Company.
- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other Facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar Facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.



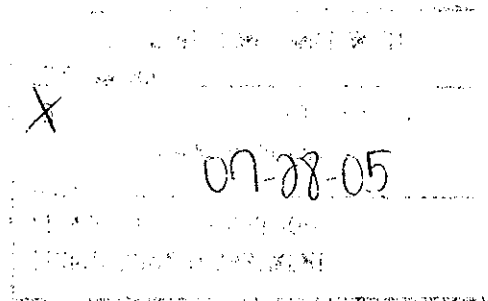
SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company

Because the Customer has exclusive control of its communications over the Services furnished by the Company, and because interruptions and errors incident to these Services are unavoidable, the Services the Company furnishes are subject to the terms, conditions, and limitations specified in this Tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular Services and Facilities furnished under this Tariff.

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these Services or arising out of the failure to furnish the Service, whether caused by acts or omission, shall be limited to the lesser of \$500 or, in the event of a failure of Service, an amount equal to no more than the proportionate charge (based on the rates then in effect) for the Service during the period of time in which the Service is affected. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company Service, equipment, or Facilities, or the acts or omissions or negligence of the Company's employees or agents.

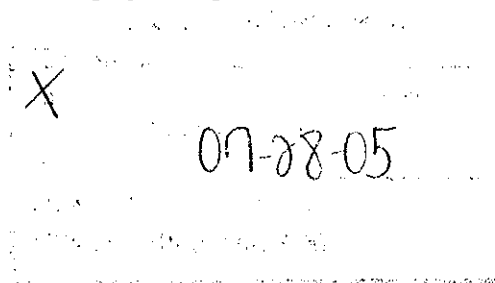


SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- B. Company will not be liable to the Customer or Authorized User for, and the Customer and any Authorized User, jointly and severally, will indemnify, defend and hold harmless Company from any allegation, claim, loss, damage, liability, defect, cost or expense resulting from or involving:
1. Circumstances Beyond the Company's Control - The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing Service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties when it does not involve the Company's employees.
 2. Acts of Other Entities - The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the Services the Company offers, or (b) for the acts or omissions of other Carriers or warehousemen.
 3. Acts of the Customer - The Company shall not be liable for any damages or losses due to the fault of negligence of the Customer, its employees, agents, or suppliers, or due to the failure of malfunction of Customer-provided equipment or facilities. This limitation of liability also pertains to Customer Premises equipment purchased or leased from the Company by the Customer.



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Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

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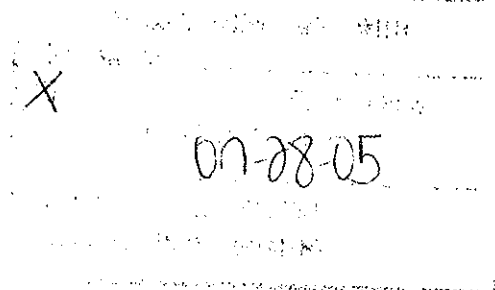
SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

B., Continued

4. Damage to Customer's Premises - The Company shall not be liable for any defacement of or damage to Customer Premises resulting from the furnishing of Services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers, or supplying carriers to the Company, shall be deemed to be agents or employees of the Company.
5. Liability for Acts of Other Carriers or Companies - The Company shall not be liable for any act or omission of any other company or companies supplying a portion of the Service, or for damages associated with Service, Channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company Services.
6. Liability for Transmission Errors - The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the Service of the Company, (1) caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billings for the period of Service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by Customer-provided equipment but which would have been prevented had Company-provided equipment been used.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

B., Continued

7. Disconnection of Service - The Company shall not be liable for the Disconnection of Service for failure to pay the charges billed to Customer, including but not limited to, any direct, indirect, incidental, special consequential, exemplary or punitive damages, so long as such Disconnection of Service complied with the applicable rules and regulations; or
8. Violations - The Company shall not be liable for violations of the obligations of the Customer under this Tariff; or
9. Interruption - The Company shall not be liable for the interruption of a call to any party or any other person in conjunction with use of the Busy Line Verification and Interrupt Service as set forth in this Tariff; or
10. Loss, Destruction or Damage - The Company shall not be liable for any, loss, destruction or damage to property of the Customer, the Customer's agent, distributors, or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of Company, Customer, Authorized User or their employees, agents representatives or invitees; or
11. Unlawful Acts - The Company shall not be liable for unlawful acts of Company's agents and employees if committed beyond the scope of their agency or employment.
12. Disclosure - The Company shall not be liable for misrepresentation of, or the failure to disclose, the lawful rates and charges published in the Tariff, so long as Company has complied with any applicable rules and regulation related thereto; or

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Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

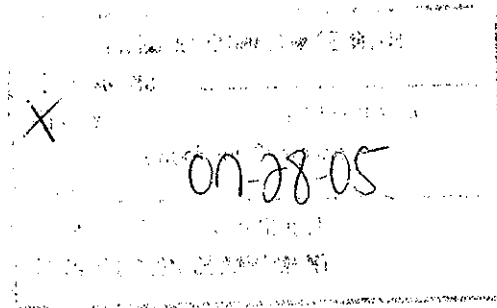
2.1.4. Liability of the Company, Continued

B., Continued

13. Fees - The Company shall not be liable for fees Company delivered to a jurisdiction in question and not returned to Company as provided in the Taxes Section of this Tariff; or
14. Caller ID Blocking - The Company shall not be liable for any failures, errors malfunctions or omissions of Caller ID Blocking whether or not arising from or relating to any ordinary negligence or other conduct by Company; or
15. Unauthorized Use - The Company shall not be liable for any unauthorized use of the Service provided to Customer.

C. Indemnification - Notwithstanding the Customer's obligations as set forth in Section 2.3, the Company shall be indemnified, defended, and held harmless (including costs and reasonable attorney's fees) by the Customer or by others authorized by it to use the Service against any claim, loss or damage arising directly or indirectly from Customer's use of Services furnished under this Tariff, including:

1. claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's Service; or
2. A breach in the privacy or security of communications transmitted over Company's Facilities; or



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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

C. Indemnification, Continued

3. Patent or trademark infringement or other infringement of intellectual property rights including, but not limited to, copyrights, trademarks, and trade secrets, arising from (1) combining (or using in connection with) Company-provided Services and equipment with any facilities, services functions, or products provided by the Customer or Authorized User or (2) use of Services, functions, or products which Company furnished in a manner Company did not contemplate and over which Company exercises no control. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, will obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim in infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement; or
4. all other claims arising out of any act or omission of the Customer or others, in connection with any Service provided by the Company pursuant to this Tariff.

D. Limitations of Damages and of Period for Bringing Claims - The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no even exceed sums actually paid to the Company by the Customer for the specific Services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the Service related to the claim is rendered.

E. Express and Implied Warranties - THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- F. Service Installation and Operation - The Company does not guarantee nor make any warranty with respect to Service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, harm, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of Service furnished by the Company at such locations. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this Section as a condition precedent to such installations.
- G. Connection to the Company's Network - The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights of way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's Service, that the signals emitted into the Company's network are of the proper mode, band-width, power data speed, and signal level for the intended use of the Customer and that the signals do not damage Company equipment, injure its personnel or degrade Service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's Service without liability.

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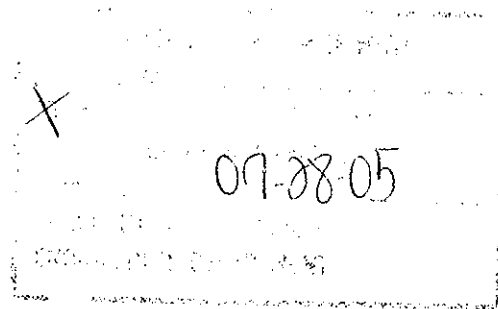
Effective: August 11, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- H. THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. COMPANY MAKES NO WARRANTY THAT SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR FREE OR MEET ANY PARTICULAR PERFORMANCE LEVEL; NOR DOES COMPANY MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED THROUGH THE SERVICES OR THAT ANY DEFECT IN THE SERVICE WILL BE CORRECTED.
- I. Errors in Billing - The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the even that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.
- J. Provision of Service – the Company will not be liable for any refusals or failures to provide or delays in commencing Service to any Customer pursuant to Section 2.6.2 or for any failure to provide or maintain Service at any particular performance level.



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100 Commercial Drive
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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

K. Emergency 911 Number Service

With respect to emergency 911 number Service:

1. This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suites or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Service.
2. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 Service features and the equipment associated therewith, or by any Services furnished by the Company including , but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.
3. Access to 911 Service will be maintained during temporary Disconnections for non-payment of a Residential Subscriber's local Service

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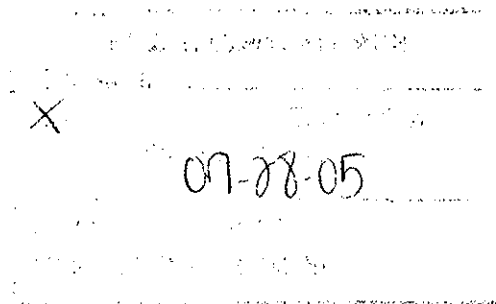
Effective: August 11, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.4. Liability of the Company, Continued

- L. Directory Listings - In the absence of gross negligence or willful misconduct, Company has no liability for damages arising from errors, mistakes in or omissions of Directory Listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof.
1. Cost and Time - The Company's liability arising from errors or omissions in Directory Listings shall be limited to the actual cost to the Customer for the Directory Listing during a given period of time. There is no liability to the Company and there will be no recovery by a Customer for loss of business to a Customer for errors or omissions in Directory Listings.
 2. Private and Semi-Private Listings - In conjunction with private and semi-private listing Services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable in any manner should such number be divulged.
 3. Non-Published Listings and Emergency Calls - When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such government authority. By subscribing to Service under this Tariff, the Customer acknowledges and agrees with the release of information under the provisions as described above.



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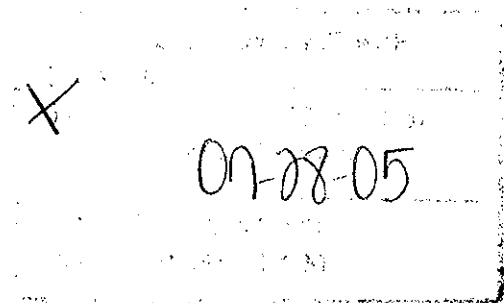
Effective: August 11, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.5. Service-Affecting Activities

- A. The Company will provide the Customer reasonable notification of Service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or Facilities additions, removals or rearrangements and routine preventative maintenance.
- B. The Company will perform adequate scheduling so as to provide Service to a Customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to Customers with respect to the date of installation of primary basic Local Exchange Service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for three (3) consecutive months. Customer-caused delay or Customer-missed appointments will not be figured into the rate of met commitments.
- C. Calls requesting local directory assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for three (3) consecutive months.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.6. Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available Services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the Facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, Disconnect, remove, and attempt to repair, or otherwise interfere with any of the Facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change any equipment or Facility at reasonable times, but shall not thereby alter the technical parameters of the Service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the Services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.
- E. The Customer shall be responsible for the payment of Service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the Service difficulty or trouble report results from the use of equipment or Facilities provided by any party other than the Company, including but not limited to the Customer.

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100 Commercial Drive
Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.6. Provision of Equipment and Facilities, Continued

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the Facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of Facilities offered under this Tariff and to the maintenance and operation of such Facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
2. the reception of signals by Customer-provided equipment.

2.1.7. Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, Holidays, and/or night hours, additional charges may apply.

2.1.8. Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this Tariff, special construction of Facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where Facilities are not presently available, and there is no other requirement for the Facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its Services;

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SECTION 2 - RULES AND REGULATIONS, Continued

2.1. UNDERTAKING OF THE COMPANY, Continued

2.1.8. Special Construction, Continued

- C. over a route other than that which the Company would normally utilize in the furnishing of its Services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent Facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9. Ownership of Facilities

Title to all Facilities in accordance with this Tariff remains in the Company, its agents or contractors.

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Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.2. PROHIBITED USES

2.2.1. No Unlawful Purpose

The Services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits

2.2.2. Compliance Letter Required

The Company may require business Applicants for Service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

2.2.3. No Interference

Service may not be used in any manner, which interferes with other persons in the use of their Service, prevents other persons from using their Service, otherwise impairs the quality of Service to other Customers, or impairs the privacy of any communications over any Service provided by Company. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.2.4. Transfers and Assignments

A Customer, Joint User, or Authorized User may not assign, or transfer in any manner, the Service or any rights associated with the Service without the written consent of the Company.

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Order No. _____
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PUBLIC UTILITIES DIVISION
Engineering Department

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ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

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Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: November 24, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. PROHIBITED USES, Continued

2.2.5. Company Provided Equipment

Equipment Company provides or installs at the Customer's Premises for use in connection with the Services Company offers may not be used for any other purpose other than for which Company provided it. Customer may not, and may not permit others to, rearrange, Disconnect, remove, attempt to repair, or otherwise interfere with any of the Services or equipment installed by Company or Company's agent, except upon the consent of Company.

2.2.6. Service Used for Compensation

Service may not be used for any purpose for which the Customer receives any payment or other compensation, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer and Authorized User to share the cost of Service.

2.2.7. Service Used to Annoy or Harass

Service may not be used in any manner so as to annoy, abuse, threaten, or harass other persons.

2.2.8. Service Used for Lewd or Obscene Purposes

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy, or indecent, regardless of the format or avenue of transmitting the indecent or obscene material (e.g., 900 or 999 service).

2.2.9. Service Used for Impersonation

Service shall not be used to impersonate another person with fraudulent or malicious intent.

2.2.10. Service Used Without Payment

The use of Company's Services either without payment for Service or attempting to avoid payment for Service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. PROHIBITED USES, Continued

2.2.11. Rights and Titles Remain with Company

Except as provided by law, Commission regulations or the Federal Communications Commission's regulations, the Customer obtains no property right or interest in the use of any specific type of Facility, Service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with Company.

2.2.12. Use of Resold Services from Other Providers

Customer's use of any resold service obtained from other service providers is also subject to any applicable restrictions in the underlying provider's publicly available tariffs.

2.2.13. Use That Interferes with Other Customers

If a Customer's use of Service interferes unreasonably with the Service of other Customers, the interfering Customer will be required to take Service in sufficient quantity or of a different class or grade.

2.2.14. Use for Solicitation by Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequited or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.2.15. Use for Clerical Services

A Business Customer may extend Service capable of two-way communication to the location of another Business Customer for the purpose of performing clerical services, which include the answering and originating of telephone calls. All regulations governing use of Service and the charges normally associated with the equipment and Channels involved are applicable.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER

2.3.1. Payment of Bills and Charges

- A. The Customer shall be responsible for the payment of all applicable charges for Services rendered pursuant to this Tariff;
- B. The Customer is responsible for the payment of charges for visits by Company's agents or employees to the Premises of the Customer or Authorized User when the Service difficulty or trouble report results from the use of Services and equipment by the Customer or Authorized User.
- C. Customer is responsible for the payment of any bills for Services and for the resolution of any disputes or discrepancies with Company. Company has no responsibility with respect to billings, charges or disputes related to services used by Customer which are not included in Services herein including, without limitation, any local, regional and long distance services not provided by Company.

2.3.2. Unauthorized Use

The Customer is responsible for any damages, including usage charges that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's Premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over Company's network without the authorization of the Customer.

2.3.3. Identification

- A. Upon Company request, the Customer must verify the name(s) of Authorized Users allowed to request and use the Customer's Service.
- B. The Customer is responsible for establishing identity as often as is necessary during the course of the call or when seeking credits from Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.4. Company-Provided Equipment and Facilities

- A. Damage to Company Facilities or Equipment - The Customer shall be responsible for reimbursing the Company for damage to, or loss of, the Company's Facilities or equipment caused by the acts or omissions of the Customer; or the failure of the Customer to comply with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- B. Return of Equipment - Customer will return to Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by Company. Upon demand, Customer will reimburse Company for any costs incurred by Company due to Customer's failure to comply with this Section.

2.3.5. Resources and Rights of Way

- A. The Customer must make arrangements or obtain permission for safe, reasonable and continuous access and right-of-way for Company employees or agents of Company to enter the Premises of the Customer or any Authorized User of the Customer at any reasonable hour for the purpose of performing Company's obligations under this Tariff.
- B. The Customer shall be responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of all cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.4. Any costs associated with obtaining and maintaining the rights of way described herein, including the costs of altering the structure to permit installation of the Company-provided Facilities, shall be borne entirely by, or may be charged to the Customer by the Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.5. Resources and Rights of Way, Continued

- C. The Customer shall be responsible for making Company Facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in Service will be made for the period during which Service is interrupted for such purposes.
- D. The Customer shall be responsible for providing, at no charge to the Company and as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company Facilities and equipment installed on the Premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises.

2.3.6. Working Conditions

- A. The Customer shall be responsible for providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company Facilities and equipment installed on the Premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
- B. The Customer shall be responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's Facilities and equipment. The Customer may be required to install and maintain Company Facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work.

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Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.6. Working Conditions, Continued

C. The Customer shall be responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided Facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for Service;

2.3.7. Compliance with Regulations - The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

2.3.8. Compliance with Law - The Customer shall be responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company Facilities and equipment in any Customer Premises or the rights of way for which the Customer is responsible under Section 2.4 and granting or obtaining permission for the Company's agents or employees to enter the Premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of Service as stated herein, removing the Facilities or equipment of the Company.

2.3.9. Assignment, Transfer or Disposition - The Customer may not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent will be null and void.

2.3.10. Liens or Encumbrances - The Customer shall be responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or Facilities or Customer-Premises equipment leased by the Customer from the Company.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.11. Relationship - A Customer or Authorized User may not represent in any way that the relationship between Customer or Authorized User and Company is anything other than one of customer and supplier, respectively. Nothing in this Tariff gives Customer or Authorized Users any authority to bind or otherwise incur liability on behalf of Company. Nothing in this Tariff constitutes an endorsement by Company of any activity, service or product of Customer or Authorized Users.

2.3.12. Claims - With respect to any Service or Facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to the property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, but not limited to, use of the Company's Services and Facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.3.13. Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under the FCC's rules and all wiring must be installed and maintained in compliance with those regulations.
- B. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a Service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a Service temporarily if such action is reasonable under the circumstances.

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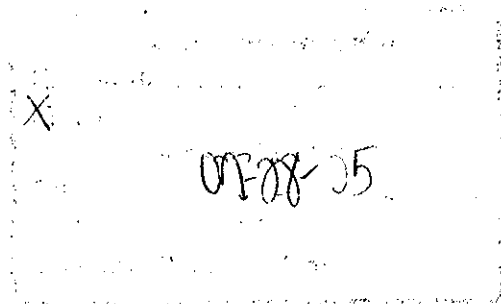
SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

2.3.13. Station Equipment, Continued

- C. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition that gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for Service interruptions as set forth in Section 2.6 following is not applicable.
- D. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and Facilities is compatible with such equipment and Facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.3.14. Interconnection of Facilities - Any special interface equipment necessary to achieve compatibility between the Facilities and equipment of the Company used for furnishing Local Exchange Service and the Channels, facilities, or equipment of others may be provided at the Customer's expense. The Company's Services (as detailed in Section 3 of this Tariff) may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections. Facilities furnished under this Tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff.



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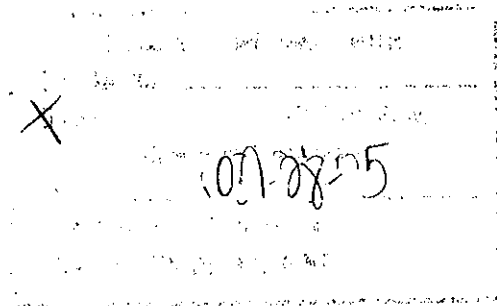
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Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.3. OBLIGATIONS OF THE CUSTOMER, Continued

- 2.3.15. Inspections** - Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this Tariff for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned Facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its Facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect its Facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer equipment must meet.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS – BUSINESS CUSTOMERS

2.4.1. General

A User may transmit or receive information or signals via the Facilities of the Company. The Company's Services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this Tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its Services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this Tariff.

2.4.2. Station Equipment

- A. Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and Facilities is compatible with such equipment and Facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

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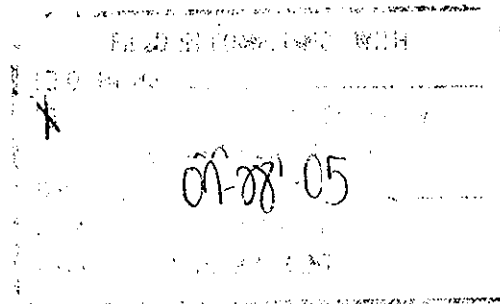
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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. CUSTOMER EQUIPMENT AND CHANNELS – BUSINESS CUSTOMERS,
Continued

2.4.3. Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the Facilities and equipment of the Company used for furnishing Communication Services and the Channels, Facilities, or equipment of others shall be provided at the Business Customer's expense.
- B. Communication Services may be connected to the Services or Facilities of other communications Carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications Carriers that are applicable to such connections.
- C. Facilities furnished under this Tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- D. Users may interconnect communications Facilities that are used in whole or in part for interstate communications to Services provided under this Tariff only to the extent that the User is an "End User" as defined below:
- E. "End User" means any customer of an interstate or foreign telecommunications service that is not a Carrier except that a Carrier other than a telephone company shall be deemed to be an "End User" when such Carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "End User" if all resale transmissions offered by such reseller originate on the Premises of such reseller."



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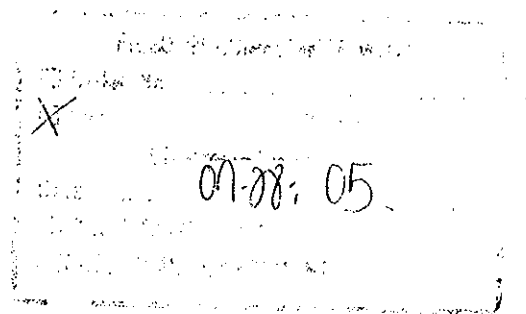
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SECTION 2 - RULES AND REGULATIONS, Continued

**2.4. CUSTOMER EQUIPMENT AND CHANNELS – BUSINESS CUSTOMERS,
Continued**

2.4.4. Inspections

- A. Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in this Tariff for the installation, operation, and maintenance of Customer-provided Facilities, equipment, and wiring in the connection of Customer-provided Facilities and equipment to Company-owned Facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its Facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect its Facilities, equipment and personnel from harm.



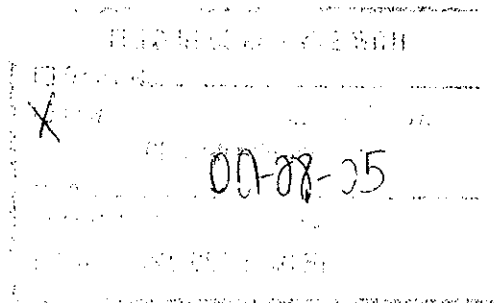
SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS

2.5.1. Establishment of Service

A. Application for Service

1. An Applicant for Service may be required by the Company in its sole discretion to sign an application form requesting the Company to furnish Facilities or Service in accordance with the rates, charges, rules and regulations as set forth in this Tariff. This application for Service, where required by the Company, together with the provisions of this Tariff, establishes the Contract between the Company and the Customer, which may not be assigned or transferred in any manner.
2. If Customer's Service has been terminated and the Customer wishes to reestablish Service, payment of all unpaid, undisputed charges, as well as a Deposit and Advance Payment for all connection charges, may be required prior to re-establishing Service.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.1. Establishment of Service, Continued

B. Establishment of Credit

1. In order to assure the proper payment of all Customer-incurred charges for Service, the Company will require Applicants for Service and Customers to establish and maintain acceptable credit.
2. The establishment or re-establishment of credit by an Applicant or Customer will not relieve the Applicant or Customer from compliance with other responsibilities, including the payment advance payments or bills, and in no way modify the provisions concerning disconnection and termination of Service for failure to pay Customer-incurred charges for Service rendered by the Company.
3. The Company may refuse to furnish Service to an Applicant that has not paid charges for Service of the same classification (residential or business) previously furnished by any telephone company until, at the option of the Company, the Applicant pays any past due bill and/or makes deposit arrangements suitable to the Company.
4. Applicants for Residential Service may establish credit by one of the following methods:
 - (a) If the Applicant has verifiable previous service with any telephone company for at least twelve (12) months and the payment record on the account was satisfactory, the Applicant may obtain Service without a deposit; or
 - (b) If the Applicant had not paid for prior service, or the prior service had been disconnected for nonpayment within the past twelve (12) months, the Company may require a deposit prior to the connection of telephone Service; or

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.1. Establishment of Service, Continued

B. Establishment of Credit, Continued

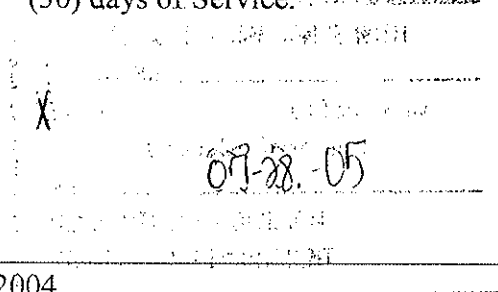
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(c) If the Applicant does not have verifiable service, or if the Applicant had previous service for less than twelve (12) months, the Applicant will be asked to provide further credit information. The Applicant will be requested to provide proof of:

1. home ownership;
2. employment of two (2) years or more with the current employer;
3. major oil company credit card;
4. major credit company;
5. checking account;
6. savings account;
7. age of 50 years or more.

(d) If the Applicant is unable to provide affirmative responses to two of these credit criteria in Subsection 2.5.1(B)(4)(c) above, the Company may request the Applicant to furnish a deposit prior to connection of telephone Service.

5. Applicants for Business Service may establish credit by submitting a business credit evaluation plan. Such a plan will be submitted to the Commission, pursuant to 83 Illinois Administrative Code, Section 735.100(e)(4).
6. If verification of an Applicant's credit is required, the Company will provide Service if the Applicant furnishes advance payment of both the applicable charges for connection of Service and the estimated charges for the first thirty (30) days of Service.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.1. Establishment of Service, Continued

B. Establishment of Credit, Continued

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7. If the verification of credit results in unsatisfactory credit information, the Applicant will be informed of the reason or reasons for denial of credit, after which the Company may refuse to provide or continue Service until the Customer provides a deposit, pursuant to Section 2.5.5.
 8. An existing Customer may be required to reestablish credit by the payment or increase of a cash deposit, pursuant to Section 2.5.5, when any of the following conditions occur:
 - (a) During the first twelve (12) months that a Customer receives Service, the Customer pays late three (3) times or has Service disconnected by the Company for nonpayment two (2) times; or
 - (b) After the first twelve (12) months that the Customer has received Service, the Customer has had Service disconnected two (2) times by the Company or the Company provides evidence that the Customer used a device or scheme to obtain Service without payment; or
 - (c) After the first twelve (12) months that a Business Customer has received Service, the Business Customer pays late at least three (3) times during any twelve (12) month period.
 9. Payment by a Customer of past-due bills will not, of itself, relieve the Customer from the obligation of establishing credit.
 10. A Customer may be required to reestablish credit when the nature of Service furnished or the basis on which credit was established has significantly changed.
 11. If a Customer fails to reestablish credit as required by the Company, Service may be disconnected no sooner than five (5) days after delivery, or eight (8) days after mailing, of written notice of intention to disconnect.

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PNG Telecommunications, Inc.
d/b/a PowerNet Global Communications

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

Illinois C.C. No. 3
Third Revised Page 49
Cancels Second Revised Page 49

SECTION 2 - RULES AND REGULATIONS, Continued

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CHECK FOR COMPLIANCE

2.5. PAYMENT ARRANGEMENTS, Continued

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2.5.2. Payment for Service

- A. Facilities and Service Charges - The Customer is responsible for the payment of all charges for Facilities and Services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those Services are used by the Customer itself or are resold to or shared with other persons. Payment may be made by check, credit card, bank draft or electronic funds transfer.
- B. Taxes - The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's Services.
- C. Changes in Service Requested - If the Customer makes or requests material changes in circuit engineering, equipment specifications, Service parameters, Premises locations, or otherwise materially modifies any provision of the application for Service, the Customer's installation fee shall be adjusted accordingly.

2.5.3. Billing and Collection of Charges

- A. Billing is payable upon receipt and past due twenty (20) days after issuance and posting of invoice.
- B. Customers may access their bills by signing on to PNG's Customer Portal at <https://secure.pngcom.com/customerportal/loginform.php>. PNG's primary method of rendering and submitting bills is electronic. Those Customers who do not opt to pay their bills via the Customer Portal may receive a paper bill. Customers who sign up for electronic billing but would still like to receive a paper bill can elect to do so; however, a monthly fee of \$1.00 will apply. Business customers who opt to receive a Summary Bill will be charged a monthly fee of \$1.95. The electronic form of bill on the Customer Portal contains all of the same information as the paper bill, as required by Commission rules and regulations.
- C. Where any undercharge in billing of a Customer is the result of a Company mistake, the Company will backbill in accordance with the Commission's regulations.

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100 Commercial Drive
Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.3. Billing and Collection of Charges, Continued

D. (T) Over Payments

1. The Company will provide interest on Customer overpayments that are not refunded within thirty (30) days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for Service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the Customer deposit interest rate or the Company's applicable late payment charge.
2. Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

2.5.4. Advance Payments

To safeguard its interests, the Company may require an Applicant or Customer to make an Advance Payment prior to the provision or restoration of Service or Facilities. The Advance Payment will not exceed the amount equal to the Non-Recurring Charge(s) and three (3) months Recurring Charges for the Services or Facility to be provided. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges, if any, for a period to be set by the Company and the Customer. The Advance payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a Deposit.

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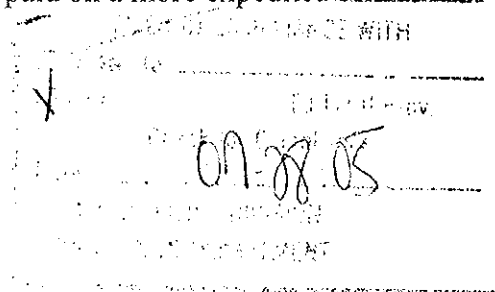
Effective: November 24, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.5. Deposits

- A. Pursuant to 83 Illinois Administrative Code Sections 735.100 and 735.110, the Company may request deposits of Applicants for Service and existing Customers. All deposits will be based on the following criteria, pursuant to Commission rules:
1. An Applicant for Business Service may be required to pay an amount not to exceed four (4) months of the Applicant's estimated monthly billing, based upon the average monthly bill for that class and type of Service.
 2. An Applicant for Residential Service may be required to pay an amount not to exceed two (2) months of the Applicant's estimated monthly billing, based upon the average monthly bill for that class and type of Service.
 3. A Business Service Customer may be required to pay an amount not to exceed four (4) months, based upon the Customer's average monthly billing for the past six (6) months. If the Customer has had Service for less than six (6) months, the amount of the deposit will not exceed four (4) months of the estimated monthly billing for that class and type of Service.
 4. A Residential Service Customer may be required to pay an amount not to exceed two (2) months, based upon the Customer's average monthly billing for the past six (6) months. If the Customer has had Service for less than six (6) months, the amount of the deposit will not exceed two (2) months of the estimated monthly billing for that class and type of Service.
- B. For all Applicants, one-half (1/2) of the amount of any deposit will be due prior to initiation of Service. For all existing Customers, one-half (1/2) of the amount of any deposit will be due within twelve (12) days from the date that a request for a deposit is made. The remaining one-half (1/2) of any deposit will be paid over the next two (2) billing periods. At the option of the Applicant or Customer, a deposit may be paid on a more expedited schedule.



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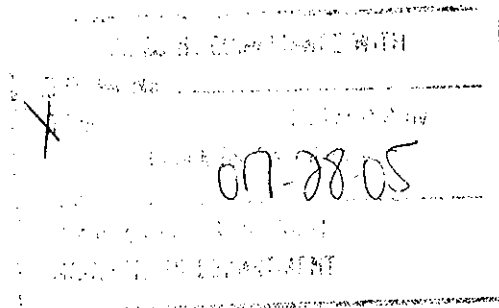
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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.5. Deposits, Continued

- C. The amount of a deposit may be adjusted when the character or degree of the Customer's use of Service has materially changed, or when it can be determined that the character or degree of the Customer's use will materially change, and such change is not temporary.
- D. The Company will pay interest on all deposits made for the purpose of establishing credit at the percentage rate determined by the Commission, and will be compounded annually. In no case will interest be allowed for a period extending beyond the date a refund is due or the date Service is terminated, whichever date is earlier. Interest will be computed from the date the deposit is paid and will be distributed to the Customer in accordance with the following:
1. As an annual credit to the Customer's account, not to be performed more than once in a twelve (12) month period; or
 2. As an annual payment, not to be distributed more than once in a twelve (12) month period, as requested by the Customer; or
 3. As part of a refund of the entire deposit; or
 4. As part of the application of the deposit to an unpaid bill of the Customer in accordance with Subsection 2.5.5 (F).

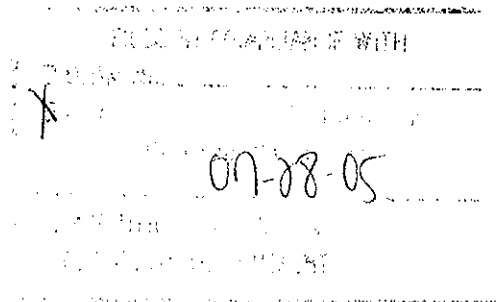


SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.5. Deposits, Continued

- E. The Company will refund deposits, including accrued interest, within twelve (12) months upon surrender of the properly-endorsed receipt for the certificate of deposit or delivery of a cancellation receipt for the deposit, if the Company so requests, when all of the following are satisfied:
1. The Customer has paid any past due bill for Service owed to the Company; and
 2. Service has not been discontinued for nonpayment; and
 3. The Customer has not been delinquent in paying monthly bills a total of three (3) times; and
 4. The Company has not presented evidence that the Customer used a device or scheme to obtain Service without payment.
- F. When Service is terminated or the application is canceled and there are charges due the Company, the deposit and the interest will be applied to the charges, and the balance, if any, will be returned to the Customer or Applicant.



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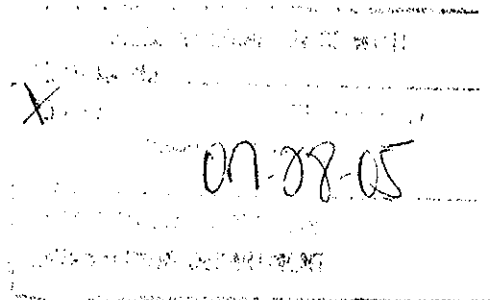
Effective: August 11, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Disputed Bills

- A. If objection is not received by the Company within one hundred and eighty (180) days after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the Service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the overpayment is received by the Company.
- B. Where an objection to the bill involves a superseded Service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within one hundred and eighty (180) days after the bill is rendered.
- C. Customers may contact the Company for resolution of billing disputes by telephone to the Company's Customer Service Department at 800-860-9495, or in writing addressed to, 100 Commercial Drive, Fairfield, Ohio 45104. Customer Service representatives are available to address inquiries twenty four (24) hours per day.



SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.6. Disputed Bills, Continued

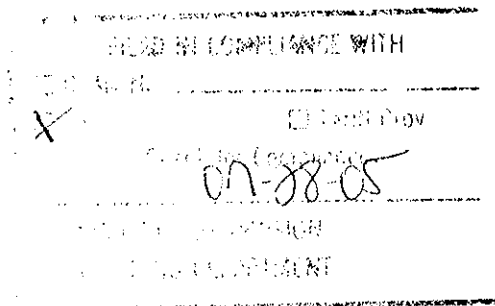
D. In the case of a dispute between the Customer and the Company for Service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

1. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the Service may be subject to disconnection.
2. The Customer may, at any time, file a complaint with the Illinois Commerce Commission.

The addresses and telephone numbers of the Commission are:

Consumer Affairs Division
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62794-9280
Telephone: 217.782.2024

Consumer Affairs Division
Illinois Commerce Commission
160 North LaSalle, Suite C-800
Chicago, Illinois 60601-3104
Telephone: 800.524.0795



SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.7. Late Payment Charges

- A. Bills not paid within twenty-one (21) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance, or the maximum allowable under state law. The late payment charge will be applied to all amounts previously billed under this Tariff, excluding one (1) month's local Service charge, but including arrears and unpaid late payment charges.
1. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
 2. Late payment charges do not apply to final accounts.
- B. Collection procedures and the requirement for a Deposit or Advance Payment are not affected by the application of a late payment charge.

2.5.8. Returned Payment Charge

When a check, credit card payment, bank draft or electronic funds transfer is returned or refused for insufficient funds, a closed or non-existent account, insufficient credit available or any other reason, the Customer will be assessed the following charge:

Charge per returned payment	\$ 15.00
-----------------------------	----------

2.5.9 Payment by Phone Fee

The Payment by Phone fee is designed to cover the costs of processing a payment over the phone with a live representative. This charge can be avoided by setting up automatic payments or by paying the monthly bill online using the Customer Portal.

Payment By Phone Charge	\$4.99
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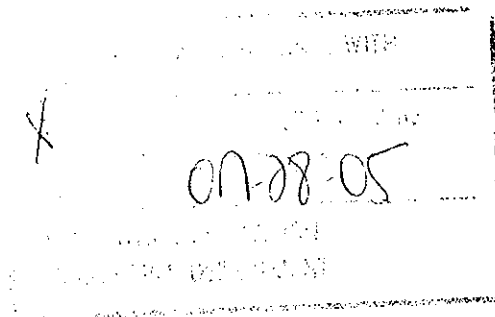
SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER CREDITS

This Section addresses Basic Local Exchange Service quality standards, rules and applicable Customer credits in compliance with 83 Ill. Adm. Code 732.

2.6.1. Definitions

- A. *Advanced Telecommunications Service* – means high speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics, and video telecommunications using any technology.
- B. *Alternative Telephone Service* – means, except where technically impracticable, a wireless telephone capable of making local calls, and may also include, but is not limited to, call forwarding, voice mail, or paging Services.
- C. *Appointment* – a four-hour time period such as AM or PM, or such other time period agreed to by the Company and the Customer, in which the Company has agreed to arrive at a Customer location when a network installation or network repair requires that the Company have access to the Premises.
- D. *Basic Local Exchange Service Installation* – means all installation and move orders of residential and business single lines used for Basic Local Exchange telecommunications Service as defined in Section 13-204 of the Public Utilities Act and includes, but is not limited to, residential and business single line Service, PBX Trunks, and Entrant lines. The term “Basic Local Exchange Service” specifically does not include vertical Services Company official lines, records work only or Services that employ advanced telecommunications capability as defined in Section 706(c)(1) of the Federal Telecommunications Act of 1996, including, but not limited to ISDN, DSL, TX, T1 and DS3.



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Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER CREDITS, Continued

2.6.1. Definitions, Continued

E. *Emergency Situation* -- means a Single Event that causes an interruption of Service or installation affecting End Users of the Company. The Emergency Situation shall begin with the first End User whose Service is interrupted by the Single Event and shall end with the restoration of the Service of all affected End Users.


1. The term "*Single Event*" shall include:

- (a) A declaration made by the applicable state or federal government agency that the area served by the Company is either a state or federal disaster area; or
- (b) An act of third parties, including acts of terrorism, vandalism, riot, civil unrest, war or acts of parties that are not agents, employees or contractors of the Company.
- (c) A severe storm, tornado, earthquake, flood or fire, including any severe storm, tornado, earthquake, flood or fire that prevents the Company from restoring Service due to impassable roads, downed power lines, or the closing off of affected areas by public safety officials.

2. The term Emergency Situation does not include:

- (a) A single event caused by high temperature conditions alone; or
- (b) A single event caused by acts or omissions of the Company, its agents, employees or contractors; or
- (c) A Service interruption that occurs during a single event listed in above, but not caused by those single events; or
- (d) A single event that the Company could have reasonably foreseen and taken precaution to prevent. However, in no event shall the Company be required to take precautions that are technically infeasible or economically prohibitive.

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SECTION 2 - RULES AND REGULATIONS, Continued

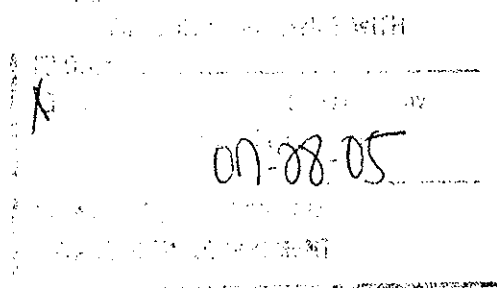
2.6. CUSTOMER CREDITS, Continued

2.6.1. Definitions, Continued

- F. *Link-Up* – means the Link-Up Assistance Program defined and established at 47 C.F.R. Section 54.411 et seq. as amended.
- G. *Monthly Recurring Charge* – means monthly access/usage rate, End User common line charge and Tariffed vertical Services.
- H. *Vertical Services* – means optional telecommunications Services, including, without limitation, Caller ID or Call Waiting, which a Customer may choose to have added to their Basic Local Exchange Service.

2.6.2. Company Commitments

- A. Local Exchange Service Installation Commitment – The Company is committed to the installation of Basic Local Exchange Service within five (5) business days after receipt of an order from a Customer unless the Customer requests an installation date that is beyond five (5) business days after placing an order for Basic Local Exchange Service. Where the Company is providing Service using the network or network elements of another carrier, the Company is committed to the installation of Basic Local Exchange Service within three (3) business days after provisioning of the line or lines by the carrier whose network or network elements the Company is utilizing is completed. If the Company fails to meet this commitment, credit will be issued pursuant to Section 2.6.3 (A) following.
- B. Out of Service Repair Commitment – The Company is committed to the restoration of Basic Local Exchange Service for a Customer within twenty-four (24) hours of receiving notice that a Customer is out of Service, including those Service disruptions that occur when a Customer switches Basic Local Exchange Service from one carrier to another. If the Company fails to meet this commitment, credit will be issued pursuant to Section 2.6.4 following.



SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER CREDITS, Continued

2.6.2. Company Commitments, Continued

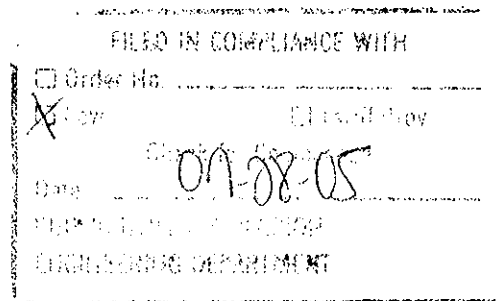
- C. Commitment to Keep Appointments – The Company is committed to keeping all repair and installation appointments for Basic Local Exchange Service when a Customer Premises visit requires a Customer to be present. If the Company fails to meet this commitment, credit will be issued pursuant to Section 2.6.3 (B) following, unless the Company has provided the Customer with 24-hour advance notice of its inability to keep the appointment. 24-hour notice will be deemed to have been met if the Customer is contacted by noon the preceding day for an AM appointment and by 5:00 PM the preceding day for a PM appointment.

2.6.3. Customer Credits for Missed Company Commitments

Except as stated in Section 2.6.5 following, the Company will provide credit to any Customer whenever the Company fails to install or repair Service pursuant to paragraphs 2.6.2 (A) and (B) and (C) preceding. Credits provided to Customers, when applicable, will be applied on the statement issued to the Customer for the next monthly billing cycle following the commitment that was missed or following the discovery of a commitment that was missed. The credits shall be as shown below:

A. Customer Credits - Installation

1. If the Company fails to install Basic Local Exchange Service within five (5) business days or, in the case where the Company is utilizing the network or network elements of another carrier, within three (3) business days after provisioning is completed, the Company will provide the affected Customer with a credit of 50% of any regulated network Installation Charges. In the absence of an installation charge or where installation is pursuant to the Link-Up program, the credit will be in the amount of \$25.00.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER CREDITS, Continued

2.6.3. Customer Credits for Missed Company Commitments, Continued:

A. Customer Credits - Installation, Continued

2. If the Company fails to install the Service within ten (10) business days after the Service application is placed, or fails to install Service within five (5) business days after the Customer's requested installation date (if the requested date was more than five (5) business days after the date of the order) the Company will provide the affected Customer with a credit of 100% of the regulated network Installation Charges. In the absence of an installation charge or where installation is provided pursuant to the Link-Up program, the Company will provide a credit of \$50.00.

In the case where the Company is utilizing the network or network elements of another carrier, the above credits will be provided if the Company fails to install Service within eight (8) business days after provisioning is complete.

3. For each day that the failure to install Service continues beyond the initial ten (10) business days, or beyond five (5) business days after the Customer's requested installation date (if the requested date was more than five (5) business days after the Customer's requested installation date), or beyond eight (8) days after completed provisioning of Service where the Company is utilizing the network or network elements of another carrier, the Company will also provide the Customer with either Alternative Telephone Service as defined in paragraph 2.6.1 (B) preceding, if available, or an additional credit of \$20.00 per day, at the Customer's option, until such time as the Service is installed.

B. Customer Credits - Missed Appointments

If the Company fails to keep a scheduled repair or installation appointment when a Customer Premises visit requires a Customer to be present, the Company will provide the Customer with a credit of \$50.00, so long as the Customer was not provided with 24-hour notice, pursuant to paragraph 2.6.2 (C) preceding, of the Company's inability to keep the appointment.

SECTION 2 - RULES AND REGULATIONS, Continued

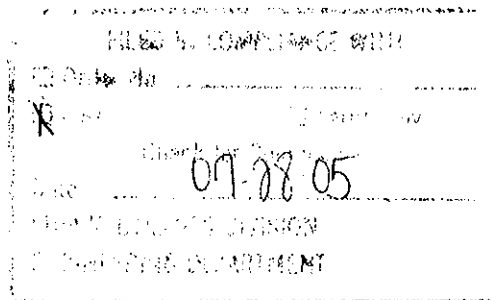
2.6. CUSTOMER CREDITS, Continued

2.6.4. Customer Credits for Out Of Service Repair

Except as stated in Section 2.6.5 following, and subject to the provisions of Section 2.1.4. of this Tariff, if the Company fails to repair an out of Service condition for Basic Local Exchange Service within 24 hours, the Company will provide the affected Customer with a credit according to the following schedule. It is the Customer's responsibility to provide the Company with notice of the out of Service condition.

Disruption Time	Credit Amount
48 hours or less	Pro-rata share of the monthly recurring charges for all local Services disrupted. In determining the pro-rata share, each month shall be considered to have 720 hours.
More than 48 hours but less than or equal to 72 hours	33% of one month's recurring charges for all local Services disrupted
More than 72 hours but less than or equal to 96 hours	67% of one month's recurring charges for all local Services disrupted.
More than 96 hours but less than or equal to 120 hours	One month's recurring charges for all local Services disrupted.

For each day or portion of a day after 120 hours that Service is non-operational, the Company will provide Alternative Telephone Service, if available, or an additional credit of \$20.00 per day.



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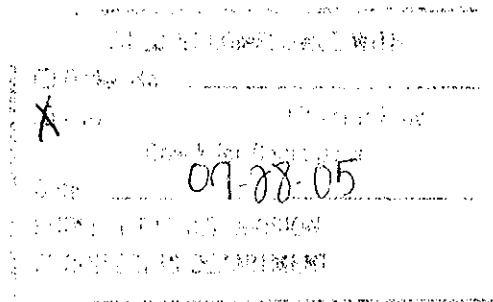
SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER CREDITS, Continued

2.6.5. Conditions Under Which Customer Credits Do Not Apply

The credits shown in Sections 2.6.3 and 2.6.4 preceding do not apply if the missed Service commitment occurred as a result of any of the following reasons:

- A. Interruptions due to the negligence or willful acts of, or noncompliance with the provisions of this Tariff by the Customer, Authorized User or Joint User.
- B. Interruptions due to the malfunction of Customer-owned telephone equipment or inside wiring.
- C. Interruptions that occur as the result of, or are extended by, an Emergency Situation as defined in Section 2.6.1 (E) and in 83 Ill. Adm. Code 732, which includes, but is not limited to, any act of a third party.
- D. Interruptions that occur as a result the Company's inability to gain access to the Customer's Premises due to the Customer missing an appointment, provided that the incident is not further extended by the Company.
- E. Interruptions that occur as a result of a Customer request to change the scheduled appointment, provided that the incident is not further extended by the Company.
- F. Interruptions that occur as a result of a lack of Facilities where a Customer requests Service at a geographically remote location, a Customer requests Service in a geographic area where the Company is not currently offering Service, or there are insufficient Facilities to meet the Customer's request for Service.



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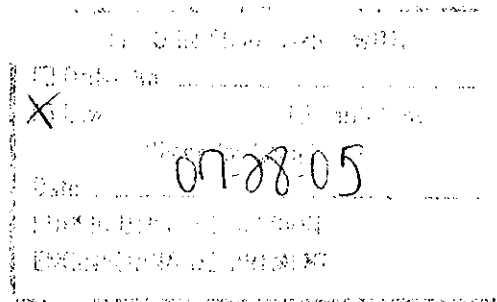
Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

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SECTION 2 - RULES AND REGULATIONS, Continued

2.7. RESTORATION OF SERVICE

- 2.7.1.** The use and restoration of Service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.7.2.** Service shall be restored when the causes of suspension or discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the Customer or Applicant, including any proper Deposit, have been made as provided for in the Tariff; or as the Commission may order pending resolution of any bona fide dispute between the Company and the Customer or Applicant over the Disconnection.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.8. USE OF CUSTOMER'S SERVICE BY OTHERS

Joint use arrangements will be permitted for all Services provided under this Tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the Service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue Service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the Service, each Joint User shall be responsible for the payment of the charges billed to it.

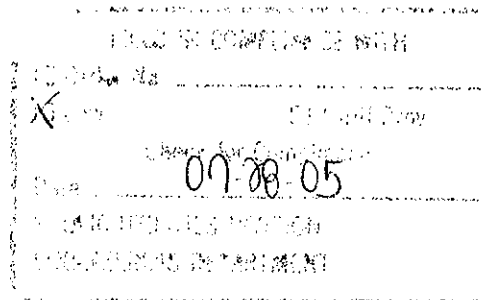
2.9. CANCELLATION OF SERVICE BY CUSTOMER

2.9.1. Customer may cancel local Service by providing oral or written notice to Company thirty (30) days prior to cancellation. Customer may cancel Interexchange service by subscribing to another presubscribed Interexchange carrier.

2.9.2. Customer is responsible for usage charges while still connected to the Company's Service and the payment of associated local Exchange company charges, if any, for Service charges.

2.9.3. Any cost of Company expenditures shall be borne by the Customer if:

- A. The Customer Orders Service requiring special Facilities dedicated to the Customer's use and then cancels the order before such Service begins, before completion of the minimum period or before completion of some the period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
- B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
- C. If based on an order for Service and construction has either begun or has been completed, but no Service provided.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.10. CANCELLATION OF SERVICE BY COMPANY

2.10.1. Discontinuance Without Notice

Company reserves the right to immediately discontinue furnishing the Service to Customers without notice and without incurring liability for reasons of 1) public safety and health and 2) the Customer's use of equipment adversely affects the Company's service to others.

2.10.2. Discontinuance With Notice

Company may discontinue Service according to the following conditions upon written notice to the Customer:

- A. For failure to make or increase a deposit pursuant to Sections 735.100, 735.110, and 735.120 of the Commission's rules;
- B. For failure to pay a past due bill owed to the Company, including one for the same class of service furnished to the applicant or Customer at the same or another location, or where the applicant or Customer voluntarily assumed, in writing, responsibility for the bills of another applicant or Customer. For purposes of this subsection, a Company may discontinue service if the current Customer is liable for a past due bill for telephone service pursuant to Section 15 of the Rights of Married Persons Act [750 ILCS 65/15], unless the Customer, at the option of the Company, pays any past due bill and/or provides a deposit pursuant to Section 735.120 of the Commission's rules and/or enters into a deferred payment agreement pursuant to Section 735.80 of the Commission's rules;
- C. For failure to provide Company representatives with necessary access to Company-owned service equipment, after the Company has made a written request to do so;
- D. For failure to make payment in accordance with the terms of a deferred payment arrangement;

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CHIEF CLERK'S OFFICE

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Effective: November 24, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.10. CANCELLATION OF SERVICE BY COMPANY, Continued

2.10.2. Discontinuance With Notice, Continued

- E. When a Company has reason to believe that a Customer has used a device or scheme to obtain service without payment;
- F. For violation of or noncompliance with a Commission order;
- G. For violation of or noncompliance with any rules of the Company on file with the Commission for which the Company is authorized by tariff to Discontinue service for violation or noncompliance on the part of the Customer or user; or
- H. For violation of or noncompliance with municipal ordinances and/or other laws pertaining to service.

(C)

(C)

2.10.3. In the event of Discontinuance (T), the notice to the Customer will inform the Customer of the right to appeal to the Consumer Affairs Division of the Illinois Commerce Commission, pursuant to 83 Illinois Administrative Code, Part 735.

2.10.4. Notice of Discontinuance (T) will be issued according to the procedures set forth in 83 Illinois Administrative Code, Section 735.130.

2.10.5. When Service has been Discontinued for nonpayment and payment has not been received or satisfactory payment arrangements have not been made for a period of ten (10) calendar days, the Company will consider the service Terminated. Reconnection will be considered as a new installation.

(N)

(N)

2.10.6. (T) The discontinuance of Service(s) by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.

Order No. _____
Law

DEC 20 2004

PUBLIC UTILITIES DIVISION
Engineering Department

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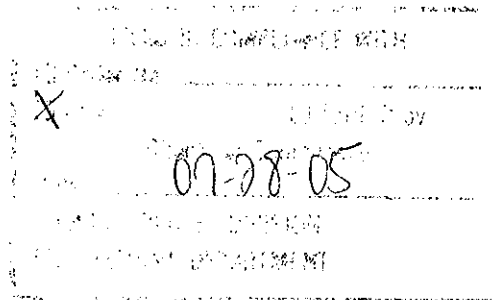
Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: November 24, 2004

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. NOTICES AND COMMUNICATIONS

- 2.11.1.** The Customer will designate an address to which the Company will mail or deliver all notices and other communications. The Customer may also designate a separate address to which the Company's bills for Service will be mailed.
- 2.11.2.** The Company will designate on the bills an address to which the Customer will mail or deliver all notices and other communications. Company may designate a separate address on each bill for Service to which the Customer will mail payment on that bill.
- 2.11.3.** All notices or other communications required to be given pursuant to this Tariff will be in writing, unless otherwise provided.
- 2.11.4.** The Company or the Customer will advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.



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SECTION 2 - RULES AND REGULATIONS, Continued

2.12. PUBLIC ACCESS TO RULES AND RATES

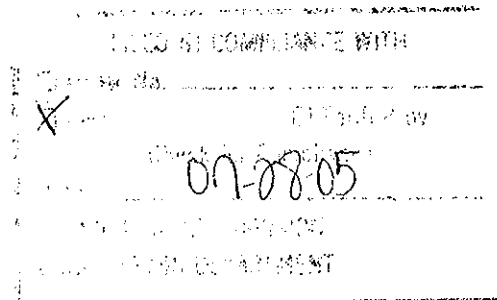
The Company will keep on file, and provide public access to, a copy of the Commission's rules and a schedule of all rates and Service charges at all of its offices that are open to the general public. Upon the request of a Customer, the Company will provide a Customer with one copy of the rules and rate schedules applicable to the Customer's usage. Customer may be required to pay minimal copying and postage charges.

2.13. FULL FORCE AND EFFECT

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

2.14. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.



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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES

3.1. APPLICATION OF RATES

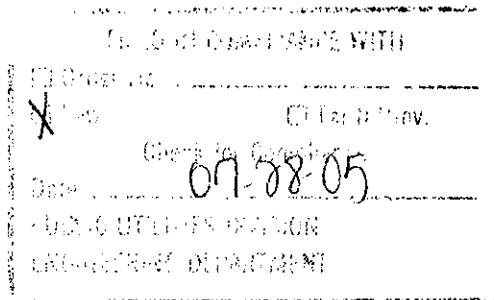
3.1.1. General

The following Sections set forth the rules and regulations governing the application of rates for Company Services, including the following general rate categories:

- A. Nonrecurring Charges for installation of Facilities and Services;
- B. Monthly Rates for availability and use of Facilities and Services; and
- C. Usage or Transaction Charges (where applicable).

3.1.2. Service Areas

- A. Exchange Access Services are available in Ameritech's and Verizon's service areas as permitted by Commission order. The Company's Service area description above in no way compels the Company to provide any Service in an area where Facilities or other extenuating factors limit the Company's ability to provide such Services.
- B. The Company will provide Service in Ameritech's and Verizon's service areas as permitted by Commission order. Ameritech's and Verizon's Service areas are defined in these carriers' Local Exchange tariffs on file with the Commission. Company concurs in the Exchange Areas set forth in these carriers' tariffs.



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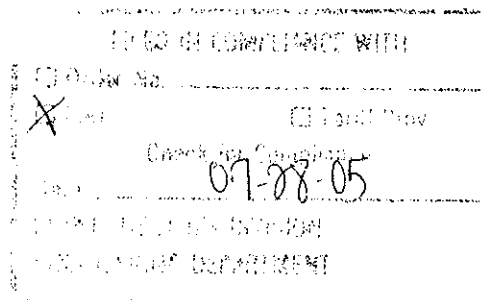
SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.1. APPLICATION OF RATES, Continued

3.1.3. Call Charges

A. Timing of Calls

1. All calls are billed in one (1) minute increments.
2. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment.
3. Calls less than the minimum length will be rounded to the minimum length.
4. There is no billing for incomplete calls.
5. For station-to-station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
6. For person-to-person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
7. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
8. Unless otherwise stated in this Tariff, rates for Service do not vary by time of day, day of week or mileage.



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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.1. APPLICATION OF RATES, Continued

3.1.3. Call Charges, Continued

B. Applicable Rate Periods

Where charges for a Service are based on rate periods, applicable rate periods are as indicated in the chart below, unless otherwise specified:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

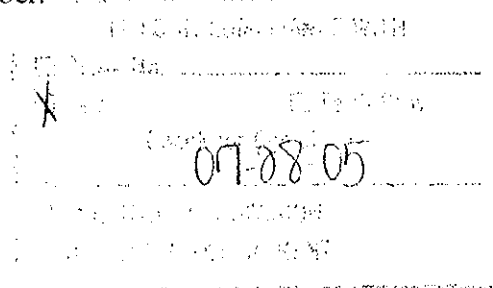
* To, but not including

C. Rates Based Upon Distance

1. General

Where charges for Service are specified based upon distance, the following rule applies:

Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an Access Line on PNG's network (such as a dedicated 800 or WATS Access Line), PNG will apply the Rate Center of the Customer's main billing telephone number.



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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.1. APPLICATION OF RATES, Continued

3.1.3. Call Charges, Continued

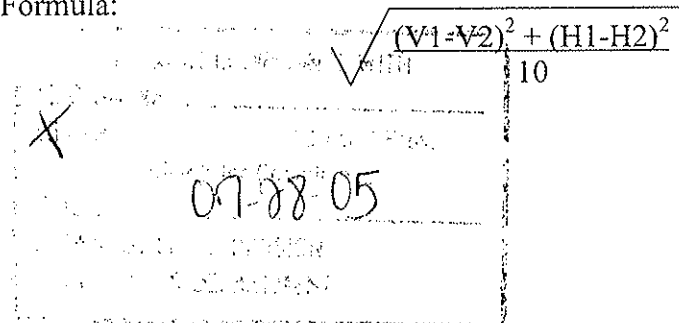
C. Rates Based Upon Distance, Continued

2. Calculating Distance

Where applicable, the distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating and destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$


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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.1. APPLICATION OF RATES, Continued

3.1.4. Application of Business and Residential Rates

- A. The determination as to whether telephone Service should be classified as Business or Residential is based on the character of the use to be made of the Service. Service is classified as Business Service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, Service is classified as Residential Service.
- B. Business rates apply at the following locations, among others:
1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
 2. In Residence Locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in Residence Locations where an extension is located at a place where business rates would apply.
 3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no Service at business rates at another location.
 4. In any Residence Location where there is substantial business use of the Service and the Customer has no Service at business rates.
- C. Residence rates apply at the following locations, among others:
1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the Service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
 2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has Service charged for at business rates another location.

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d/b/a PowerNet Global Communications

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Illinois C.C. No. 3
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Cancels Fourth Revised Page 75

SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,

Continued

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3.1. APPLICATION OF RATES, Continued

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3.1.5. Additional Charges

In addition to the Service charges described elsewhere in this Tariff, the following charges apply to each individual Exchange Access Service line unless otherwise specified.

PUBLIC UTILITIES DIVISION
REGULATORY DEPARTMENT

- A. Subscriber Line Charge (as established by the Federal Communications Commission) applies in addition to the monthly Basic Exchange Access Services rate described above.
- B. Other Government Fees Or Charges - Any applicable municipal, state or federal taxes, telecommunications municipal infrastructure maintenance fees or other charges.
- C. Casual Traffic Charges - Charges that are derived from third party calls (e.g. 10XXX, 900/976, third party calls initiated by Customer through PNG's system) and trafficked over PNG's system.
- D. Primary Interexchange Carrier Change Charge - Customers may be presubscribed to the Carrier of their choice for both InterLATA and IntraLATA Service. The Customer will incur a charge each time there is a change in the long distance Carrier associated with the Customer's IntraLATA or InterLATA Service after the initial installation of Service.
- E. Local Number Portability (LNP) - Customers are assessed this fee for costs incurred when an End-User switches local Carriers while maintaining the same local telephone number.
- F. Customers may access their bills by signing on to PNG's Customer Portal at <https://secure.pngcom.com/customerportal/loginform.php>. PNG's primary method of rendering and submitting bills is electronic. Those Customers who do not opt to pay their bills via the Customer Portal may receive a paper bill. Customers who sign up for electronic billing but would still like to receive a paper bill can elect to do so; however, a monthly fee of \$1.00 will apply. Business customers who opt to receive a Summary Bill will be charged a monthly fee of \$1.95. The electronic form of bill on the Customer Portal contains all of the same information as the paper bill, as required by Commission rules and regulations.

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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.1. APPLICATION OF RATES, Continued

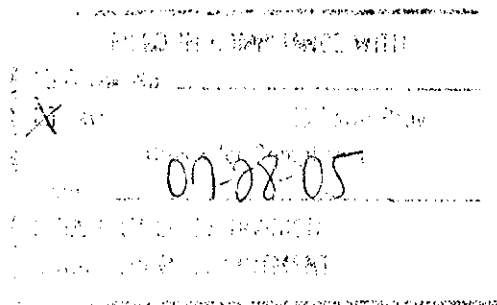
3.1.5. Additional Charges

F. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371 and subsequent orders), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided Services. This surcharge, set forth in Section 4 of this Tariff, is in addition to standard Tariffed usage charges and any applicable Service charges and surcharges associated with Service and applies for the use of the instrument used to access Company provided Service. The surcharge is unrelated to the Service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and Interexchange Carriers. The Public Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g. using the "#" symbol). The Public Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for Service by inserting coins during the progress of the call.

Whenever possible, the Public Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to the completion of a call, the Public Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a Carrier that the originating Station is an eligible pay telephone.



SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.2. NON-RECURRING CHARGES

3.2.1. Connection Charges

The Connection Charge is a nonrecurring charge that applies to the following:

- A. installation of a new Service;
- B. transfer of an existing Service to a different location;
- C. change from one Class of Service to another at the same or a different location;
- D. installation of an additional line.

3.2.2. Moves, Adds and Changes

- A. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge as set forth in Section 4 below for the underlying Service will apply as if the work had been done by the Company.

- B. The Customer will be assessed a charge for any move, add or change of a Company Service. Move, Add and Change are defined as follows:

Move: The Disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same Premises.

Add: The addition of a vertical Service to existing equipment and/or Service at one location.

Change: Includes rearrangement or reclassification of existing Service at the same location. Also includes change of phone number at the request of the Customer.

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.2. NON-RECURRING CHARGES, Continued

3.2.3. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to the underlying carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying carrier's tariffed rates.

3.2.4. Missed Appointment

Customer must be available for scheduled appointments or be assessed a missed appointment charge.

3.2.5. Restoral Charge

Restoral of Service, is a nonrecurring charge that applies each time a Service is reconnected after Discontinuance (temporary disconnection) of Service for nonpayment. Pursuant to Section 735.170 of the Commission's Rules, the Company provides for automatic waiver of the Customer's first Service restoral charge of each calendar year.

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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.3. NETWORK EXCHANGE SERVICES

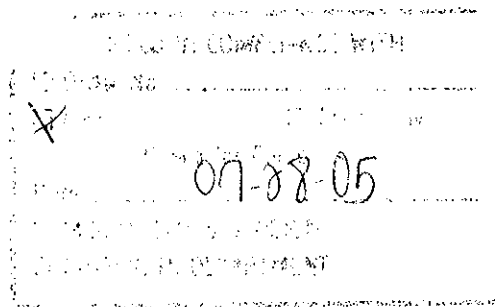
3.3.1. General

Subsections 3.3.2 and 3.3.3 of this Tariff contain a general description of the Network Exchange Services offered by PNG and Section 4, the rates applicable to each Service.

PNG provides switched, telephonic-quality voice and data transmission Services that enable Users to communicate on a real-time basis between points within Local Calling Areas in the State of Illinois, as well as ancillary Services that facilitate the use or expand the capabilities of switched communications Services. Services may be performed by resale of Services provided by other telephone companies.

A. Basic Local Exchange Service – provides a Customer with a telephonic connection to, and a unique telephone number on, PNG's switching network which enables the Customer to:

1. receive calls from other Stations on the public switched telephone network;
2. access PNG's Local Calling Services and other Services as set forth in this Tariff;
3. access Interexchange calling Services of PNG and of other Carriers;
4. access (at no additional charge) to PNG's operators and business office for Service related assistance;
5. access toll-free telecommunications Services such as 800 NPA; and access toll-free emergency Services by dialing 0 or 9-1-1 (where available);
6. access relay Services for the hearing and/or speech impaired.



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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.3. NETWORK EXCHANGE SERVICE, Continued

3.3.1. General, Continued

A. Basic Local Exchange Service, Continued

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information Services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information Services will be blocked by PNG's switch at no charge upon Customer request. PNG Customers are provided with Collect-Call, Person-to-Person and Third Party Billed Blocking Service automatically upon subscription to PNG's Services at no charge. Each Basic Local Exchange Service corresponds to one or more telephonic communications Channels that can be used to place or receive one call at a time.

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- B. Exchange Access Line – Individual line residence and Business Service is comprised of Exchange Access Lines defined as the Service Central Office line equipment and all PNG plant Facilities up to the demarcation point. These Facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll Service and for local calling appropriate to the Tariffed use offering selected by the Customer.**

3.3.2. Services Offered

A. Residential Network Switched Services

1. PowerNet Global Unlimited Bundled Service
2. PowerNet Global Basic Plus Bundled Service
3. PowerNet Global Basic Service
4. Network Exchange Dial Tone Service

B. Business Network Switched Services

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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.3. NETWORK EXCHANGE SERVICE, Continued

3.3.3. Residential Services

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Rates and charges for Service vary by Service zone as set forth in Section 4 (Rates) and Sections 3.10 and 3.11 (Zones). Local Exchange Service Areas are described in Sections 3.1.2. The Services and Packages in this Section are offered to Residential Customers only.

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A. Residential Bundled Services

1. General - Network Exchange Bundled Service is a bundle or package of telecommunications Services including Local Exchange Service, intrastate and interstate long distance Service and custom calling features.
2. Bundled Service Packages -All residential packages include Basic Local Exchange Service, IntraLATA Toll Service, and InterLATA Toll Service. Wireless Service, voice mail and/or Internet access may be available with some packages at an additional charge.
 - (a) *Unlimited Package* - Provides Customers with a combination of unlimited local calling and unlimited long distance calling in the United States and Canada, as well as the following custom calling features package for one single monthly rate: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.
 - (b) *Basic Plus Package* - Provides Customers with Unlimited local calls, and includes the following features at no extra cost: Caller I.D. with Name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Presubscribed InterLATA and IntraLATA long distance calls are billed at a per minute rate.
 - (c) *Local Bundle Option A* - Provides customer with unlimited local calls. Customer can either choose PNG or another carrier for IntraLATA and IneterLATA service: Speed Dial, Call Waiting, Caller ID with Name, Call Forwarding, Three- Way Calling.
 - (d) *Local Bundle Option B* - Provides customer with unlimited local calls as well as unlimited long distance calls¹. Customer can either choose PNG or another carrier for IntraLATA and IneterLATA service: Speed Dial, Call Waiting, Caller ID with Name, Call Forwarding, Three-Way Calling.
 - (e) *Local Bundle Option C* - Provides customer with unlimited local calls, unlimited long distance calls¹, as well as High Speed Dialup Internet Services. Customer can either choose PNG or another carrier for IntraLATA and IneterLATA service: Speed Dial, Call Waiting, Caller ID with Name, Call Forwarding, Three-Way Calling.

¹If usage under this plan is not consistent with typical residential usage, as determined at PNG's sole discretion, the company may offer the customer an alternative plan or suspend, restrict, or cancel the customer's service for each month in which excessive usage occurred. Calls that are not consistent with typical residential use include, but are not limited to: use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing.

SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.3. NETWORK EXCHANGE SERVICE, Continued

3.3.3. Residential Services, Continued

B. Basic Local Services

1. *Basic Service* – Provides Customers with unlimited local calls. Presubscribed InterLATA and IntraLATA long distance calls are billed at a per minute rate. Customers may add the Feature Package or individual custom calling features for an additional monthly charge.

2. *Dial Tone Only Service* - Provides Customers with local calling Service at a per minute rate. The Customer may also subscribe to PNG's IntraLATA and InterLATA long distance services at a per minute rate. Customers may add the Feature Package or individual customer calling features for an additional monthly charge

C. *Feature Package* – Provides Customers with the following features at one monthly rate: Caller I.D. with name, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8.

D. *Per Use Custom Calling Features* – Customers may utilize the following custom calling features on a per use basis: Repeat Dialing (*66), Number ID Blocking Activation (*67), Last Call Return (*69).

E. *Non Package Custom Calling Features* – Customers also may choose to subscribe to certain individually available custom calling features for a monthly fee per feature, as set forth below. Custom calling features available on an individual basis are as follows: All Call Blocking, Automatic Call Rejection, Caller ID With Name, Call Forwarding- Variable, Call Forwarding – No Answer/Busy Line, Call Waiting, Call Waiting with ID, Speed Dial 8, Speed Dial 30 and Three-Way Calling.

*****(M)** Text relocated to this page moved from page 82***

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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.3. NETWORK EXCHANGE SERVICE, Continued

3.3.4. Business Services

A. Business Services

1. **Local Stand Alone** – Provides customer with unlimited local calls. Customer can either choose PNG or another carrier for IntraLATA and InterLATA services.

B. Business Bundled Services

1. **Local/Unlimited Long Distance** – Provides customer with unlimited local calls as well as unlimited long distance calls. Customer must choose PNG as IntraLATA and InterLATA carrier. Customer chooses whether they would like to go with a no contract term, a one (1) year term, or a two (2) year term.
2. **Local/Unlimited Long Distance/High Speed Dialup** – Provides customer with unlimited local calls, unlimited long distance calls, as well as High Speed Dialup Internet. Customer must choose PNG as IntraLATA and InterLATA carrier. Customer chooses whether they would like to go with a no contract term, a one (1) year term, or a two (2) year term.

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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.4. CUSTOM CALLING FEATURES

3.4.1. Generally

Certain Custom Calling Features in this Section are included in Network Exchange Bundled Service packages offered by PNG. Other Custom Calling Services described below also maybe purchased in addition to the Services included in a particular package but these features are available only when purchased in combination with a PNG provided Network Exchange Bundled Service.

3.4.2. Feature Descriptions

- A. Anonymous Call Rejection - is an arrangement that allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID - Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID -Number Only and Caller ID features and is available to non-Caller ID -Number Only/Caller ID Customers.
- B. Call Blocking - allows Customers to block calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting calls.
- C. Remote Call Forwarding - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. This feature can be activated from any location.
- D. Distinctive Ring - allows customers who have two telephone numbers on a single line distinguish which line is being called through a distinctive ringing pattern. The ring of the incoming call is determined by which telephone number has been dialed.

SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.4. CUSTOM CALLING FEATURES, Continued

3.4.2. Feature Descriptions, Continued

- E. Call Forwarding - Fixed, Busy Line No Answer - This feature, when activated, redirects attempted terminating calls to another PNG-specified line. Call originating ability is not affected by Call Forwarding-Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Fixed, Busy Line No Answer is billed for the forwarded leg of the call. (T)
- F. Call Forwarding -Variable - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Variable is billed for the forwarded leg of the call. (T)
- G. Call Waiting with Caller ID with Name - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting with Caller ID with Name Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment. (T)
- H. Caller ID Per Line Blocking - allows a Customer to prevent the transmission and display of their directory number and/or directory name information on outgoing calls. Line Blocking is in operation on a continuous basis and is applicable on all outgoing calls from Customer's blocked line. Line Blocking does not prevent transmission of the calling party information to emergency Services that utilize automatic number identification for delivery of the calling information. (T)
- I. Voicemail – an answering system that allows callers to leave messages on a computerized system instead of an answering machine. Customers can access, save, and forward messages at their convenience. (N)

3.4.2. Feature Descriptions, Continued

- J. Caller ID with Name - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ED Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment. (T)
- K. Speed Calling - allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less. (T)
- L. Three-Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may Disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls. (T)
- M. Per Use Custom Calling Features (T)
1. Last Return Call (*69) - This Service allows a Customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the Customer dials a code, then hears an announcement of the telephone number of the last party that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,

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3.4. CUSTOM CALLING FEATURES, Continued

3.4.2. Feature Descriptions, Continued

NOV 18 2008

M. Per Use Custom Calling Features, Continued

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Engineering Department

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2. Caller ID Blocking (*67) - blocks the Customer's name and number from being transmitted on all outgoing calls from a particular line. Per call blocking is achieved by pressing *67 prior to each call, while per line blocking blocks the name and number of every outgoing call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Caller ID Blocking is provided at no charge.
3. Repeat Dialing (*66) - automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the Customer to make and receive calls while it attempts to redial in the background

3.5. CALL BLOCKING SERVICE

Call Blocking Service is a Service that provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 Services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 Service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

Customers are automatically provided with Collect Call, Third-Party Billed and Person-to-Person Call Blocking upon Subscription to the Company's Services, at no charge.

3.6. [RESERVED FOR FUTURE USE]

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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.7. DIRECTORY LISTINGS

3.7.1. Regulations

A. Primary Listing

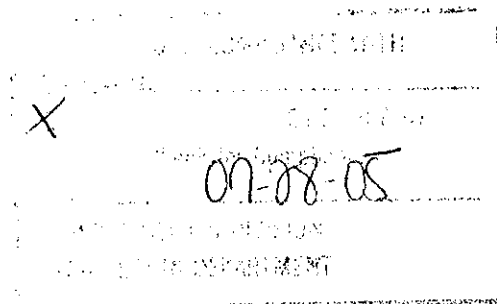
For each Customer of Company-provided Exchange Access Service(s), PNG shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple Premises served by PNG, PNG will arrange for a listing of the main billing telephone number at each premise.

B. Length of Directory White Pages Listing

The Company reserves the right to limit the length of any White Pages Directory Listing by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one (1) line is required to properly list the Customer, additional charges will not apply.

C. Right of Refusal

The Company may refuse a White Pages Directory Listing which is known not to constitute a legally authorized or adopted name, where obscenities or offensive material appear in the listing, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.



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SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.7. DIRECTORY LISTINGS, Continued

3.7.1. Regulations, Continued

D. Sections

Each White Pages Directory Listing must be designated as either "Government", "Business" or "Residence" so that it can be placed in the appropriate section of the White Pages Directory. In order to aid the User of the White Pages Directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.

E. Schedule

In order for listings to appear in an upcoming White Pages Directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

F. Other Requirements

The Customer's White Pages Directory Listing may be subject to other requirements imposed by the ILEC publishing the telephone directory.

3.7.2. Descriptions

White Pages Directory Listings are provided in connection with each Customer's Service as specified herein.

A. Primary Listing

A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. A primary White Pages Directory Listing is provided in connection with Local Exchange Service at no additional charge.

SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.7. DIRECTORY LISTINGS, Continued

3.7.2. Descriptions, Continued

B. Additional Listings

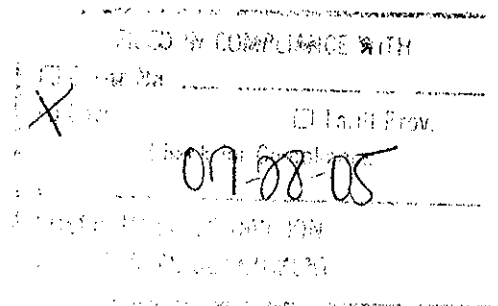
In connection with Business Service, additional listings are available to be printed in the White Pages Directory in the names of Authorized Users of the Customer's Service, as defined herein. Rates for additional listings are specified in this Tariff.

C. Non-published Listings

Listings that are not printed in the White Pages Directory are referred to as Non-published Listings. These types of listings are not available from Directory Assistance and are omitted or deleted from Directory Assistance records. Non-published Listing Service will be furnished, at the Customer's request, subject to the provisions of and charges in this Tariff.

D. Non-listed Service

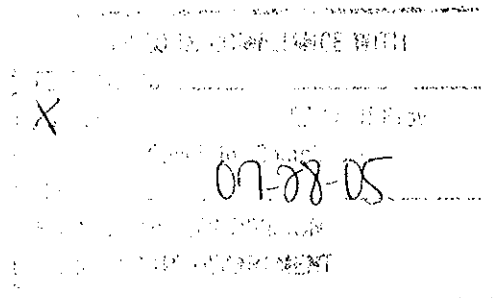
Non-listed Service will be furnished at the Customer's request, providing for the omission of the Customer's listing from the White Pages Directory. Such listings will be maintained in the Directory Assistance database and other records and will be provided upon request to callers of Directory Assistance. Charges for Non-listed Service are specified in this Tariff.



SECTION 3 - DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.8. DIRECTORY ASSISTANCE SERVICE

PNG furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent Local Exchange Carrier when a party requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.



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Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: August 11, 2004

SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

(N)

3.9 LOCAL OPERATOR SERVICES

3.9.1 Local Operator Handled Calling Services

Customers and Users of Company-provided Exchange Access Service have access to local operator assistance services. Company provides collect call, third-party billed and person-to-person call blocking automatically upon subscription at no charge. Thus, Customers may dial, but may not receive or be billed for, these types of operator-assisted calls.

3.9.2 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local Service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the Call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the Call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that Facilities permit.

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS

(T)

Exchange Access Service and Bundled Services rates are differentiated by Service zone, as set forth below. Zones are comprised of NPA-NXX's. All Customers with a particular NPA-NXX will obtain Service at the rates for that particular zone.

3.10.1. Ameritech Zone A

(T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
217 - 300	312 - 294	312 - 381	312 - 460	312 - 566	312 - 648	312 - 716
217 - 666	312 - 297	312 - 382	312 - 461	312 - 568	312 - 649	312 - 726
309 - 300	312 - 300	312 - 384	312 - 462	312 - 573	312 - 651	312 - 727
312 - 201	312 - 302	312 - 385	312 - 463	312 - 574	312 - 652	312 - 729
312 - 202	312 - 306	312 - 386	312 - 464	312 - 575	312 - 653	312 - 732
312 - 204	312 - 308	312 - 394	312 - 466	312 - 578	312 - 654	312 - 737
312 - 207	312 - 309	312 - 396	312 - 467	312 - 580	312 - 655	312 - 739
312 - 212	312 - 321	312 - 397	312 - 474	312 - 582	312 - 658	312 - 742
312 - 214	312 - 322	312 - 407	312 - 475	312 - 583	312 - 661	312 - 744
312 - 220	312 - 325	312 - 408	312 - 482	312 - 587	312 - 662	312 - 745
312 - 222	312 - 329	312 - 409	312 - 494	312 - 588	312 - 663	312 - 747
312 - 223	312 - 332	312 - 410	312 - 496	312 - 589	312 - 664	312 - 750
312 - 228	312 - 335	312 - 417	312 - 499	312 - 591	312 - 669	312 - 751
312 - 230	312 - 336	312 - 419	312 - 507	312 - 592	312 - 670	312 - 755
312 - 233	312 - 337	312 - 422	312 - 516	312 - 595	312 - 672	312 - 756
312 - 234	312 - 338	312 - 424	312 - 526	312 - 603	312 - 675	312 - 759
312 - 235	312 - 341	312 - 425	312 - 527	312 - 606	312 - 681	312 - 762
312 - 236	312 - 344	312 - 427	312 - 537	312 - 609	312 - 683	312 - 765
312 - 240	312 - 345	312 - 430	312 - 540	312 - 612	312 - 692	312 - 775
312 - 245	312 - 346	312 - 431	312 - 541	312 - 616	312 - 693	312 - 781
312 - 251	312 - 347	312 - 435	312 - 542	312 - 621	312 - 694	312 - 782
312 - 255	312 - 353	312 - 436	312 - 544	312 - 627	312 - 695	312 - 786
312 - 258	312 - 356	312 - 440	312 - 551	312 - 629	312 - 696	312 - 787
312 - 263	312 - 357	312 - 441	312 - 552	312 - 630	312 - 697	312 - 788
312 - 266	312 - 360	312 - 442	312 - 553	312 - 632	312 - 701	312 - 789
312 - 267	312 - 362	312 - 443	312 - 554	312 - 634	312 - 703	312 - 790
312 - 269	312 - 364	312 - 444	312 - 556	312 - 640	312 - 704	312 - 793
312 - 274	312 - 368	312 - 447	312 - 557	312 - 641	312 - 707	312 - 795
312 - 280	312 - 372	312 - 454	312 - 558	312 - 642	312 - 712	312 - 796
312 - 291	312 - 374	312 - 456	312 - 559	312 - 644	312 - 714	312 - 797
312 - 293	312 - 380	312 - 458	312 - 565	312 - 645	312 - 715	312 - 798

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.1. Ameritech Zone A, Continued (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
312 - 799	312 - 834	312 - 869	312 - 908	312 - 932	312 - 970	630 - 591
312 - 807	312 - 836	312 - 875	312 - 912	312 - 935	312 - 974	630 - 796
312 - 812	312 - 840	312 - 876	312 - 913	312 - 936	312 - 977	708 - 591
312 - 814	312 - 845	312 - 879	312 - 915	312 - 938	312 - 979	708 - 796
312 - 817	312 - 846	312 - 880	312 - 917	312 - 939	312 - 983	773 - 210
312 - 819	312 - 849	312 - 886	312 - 920	312 - 943	312 - 984	773 - 591
312 - 822	312 - 853	312 - 887	312 - 922	312 - 944	312 - 986	773 - 796
312 - 823	312 - 855	312 - 899	312 - 923	312 - 946	312 - 987	815 - 300
312 - 827	312 - 856	312 - 902	312 - 926	312 - 951	312 - 988	847 - 591
312 - 828	312 - 857	312 - 904	312 - 928	312 - 954	312 - 992	847 - 796
312 - 831	312 - 861	312 - 905	312 - 930	312 - 957	312 - 993	
312 - 832	312 - 867	312 - 906	312 - 931	312 - 960	618 - 300	

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.2. Ameritech Zone B (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
224 - 364	312 - 850	708 - 327	708 - 788	773 - 275	773 - 381	773 - 509
224 - 698	312 - 864	708 - 338	708 - 795	773 - 276	773 - 384	773 - 521
312 - 225	312 - 942	708 - 343	708 - 857	773 - 277	773 - 385	773 - 522
312 - 226	312 - 945	708 - 344	708 - 863	773 - 278	773 - 388	773 - 523
312 - 243	312 - 949	708 - 345	708 - 865	773 - 279	773 - 394	773 - 525
312 - 326	312 - 996	708 - 346	708 - 867	773 - 281	773 - 395	773 - 528
312 - 328	312 - 997	708 - 410	708 - 952	773 - 282	773 - 399	773 - 529
312 - 355	630 - 218	708 - 422	773 - 202	773 - 283	773 - 404	773 - 533
312 - 361	630 - 224	708 - 423	773 - 205	773 - 284	773 - 427	773 - 534
312 - 413	630 - 245	708 - 424	773 - 221	773 - 285	773 - 429	773 - 535
312 - 421	630 - 368	708 - 425	773 - 224	773 - 286	773 - 434	773 - 536
312 - 432	630 - 472	708 - 442	773 - 227	773 - 287	773 - 436	773 - 538
312 - 433	630 - 505	708 - 443	773 - 233	773 - 288	773 - 444	773 - 539
312 - 455	630 - 571	708 - 447	773 - 235	773 - 291	773 - 445	773 - 542
312 - 469	630 - 572	708 - 450	773 - 237	773 - 292	773 - 451	773 - 545
312 - 491	630 - 573	708 - 452	773 - 238	773 - 293	773 - 462	773 - 546
312 - 492	630 - 574	708 - 453	773 - 239	773 - 296	773 - 463	773 - 548
312 - 528	630 - 575	708 - 456	773 - 241	773 - 298	773 - 465	773 - 549
312 - 563	630 - 577	708 - 457	773 - 242	773 - 324	773 - 467	773 - 553
312 - 567	630 - 586	708 - 484	773 - 244	773 - 325	773 - 468	773 - 561
312 - 569	630 - 623	708 - 493	773 - 247	773 - 327	773 - 471	773 - 568
312 - 570	630 - 645	708 - 499	773 - 248	773 - 334	773 - 472	773 - 579
312 - 572	630 - 684	708 - 544	773 - 252	773 - 338	773 - 473	773 - 581
312 - 633	630 - 706	708 - 547	773 - 254	773 - 342	773 - 476	773 - 582
312 - 666	630 - 713	708 - 583	773 - 256	773 - 348	773 - 477	773 - 583
312 - 674	630 - 722	708 - 615	773 - 257	773 - 356	773 - 478	773 - 585
312 - 710	630 - 799	708 - 636	773 - 260	773 - 361	773 - 479	773 - 588
312 - 733	630 - 857	708 - 649	773 - 261	773 - 363	773 - 481	773 - 589
312 - 738	630 - 928	708 - 652	773 - 262	773 - 371	773 - 483	773 - 594
312 - 743	630 - 954	708 - 656	773 - 264	773 - 373	773 - 486	773 - 601
312 - 746	630 - 955	708 - 667	773 - 265	773 - 374	773 - 487	773 - 602
312 - 770	630 - 979	708 - 681	773 - 267	773 - 375	773 - 488	773 - 604
312 - 791	630 - 990	708 - 684	773 - 268	773 - 376	773 - 489	773 - 622
312 - 808	708 - 216	708 - 749	773 - 271	773 - 378	773 - 493	773 - 624
312 - 829	708 - 222	708 - 780	773 - 273	773 - 379	773 - 506	773 - 625
312 - 842	708 - 229	708 - 786	773 - 274	773 - 380	773 - 508	773 - 626

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.2. Ameritech Zone B, Continued (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
773 - 631	773 - 737	773 - 821	773 - 907	847 - 298	847 - 583	847 - 803
773 - 637	773 - 741	773 - 825	773 - 918	847 - 299	847 - 588	847 - 823
773 - 638	773 - 743	773 - 826	773 - 921	847 - 316	847 - 600	847 - 824
773 - 643	773 - 745	773 - 832	773 - 924	847 - 318	847 - 605	847 - 825
773 - 645	773 - 752	773 - 836	773 - 925	847 - 328	847 - 619	847 - 827
773 - 646	773 - 753	773 - 838	773 - 926	847 - 329	847 - 635	847 - 864
773 - 650	773 - 755	773 - 843	773 - 927	847 - 330	847 - 647	847 - 866
773 - 651	773 - 761	773 - 846	773 - 928	847 - 332	847 - 663	847 - 869
773 - 660	773 - 762	773 - 847	773 - 929	847 - 375	847 - 671	847 - 874
773 - 665	773 - 763	773 - 854	773 - 933	847 - 384	847 - 673	847 - 928
773 - 667	773 - 764	773 - 862	773 - 935	847 - 390	847 - 674	847 - 933
773 - 684	773 - 767	773 - 863	773 - 947	847 - 391	847 - 675	847 - 944
773 - 685	773 - 768	773 - 864	773 - 955	847 - 407	847 - 676	847 - 953
773 - 686	773 - 769	773 - 866	773 - 961	847 - 413	847 - 677	847 - 965
773 - 693	773 - 772	773 - 867	773 - 962	847 - 424	847 - 678	847 - 966
773 - 694	773 - 774	773 - 868	773 - 973	847 - 425	847 - 679	847 - 967
773 - 695	773 - 775	773 - 869	773 - 975	847 - 451	847 - 685	847 - 969
773 - 702	773 - 776	773 - 871	773 - 978	847 - 455	847 - 692	847 - 982
773 - 714	773 - 777	773 - 873	773 - 989	847 - 467	847 - 696	847 - 995
773 - 721	773 - 778	773 - 874	773 - 992	847 - 470	847 - 698	
773 - 722	773 - 779	773 - 878	773 - 994	847 - 475	847 - 699	
773 - 723	773 - 782	773 - 880	773 - 995	847 - 491	847 - 706	
773 - 725	773 - 783	773 - 881	847 - 233	847 - 492	847 - 723	
773 - 728	773 - 784	773 - 883	847 - 240	847 - 493	847 - 733	
773 - 730	773 - 785	773 - 884	847 - 288	847 - 517	847 - 759	
773 - 731	773 - 792	773 - 889	847 - 292	847 - 518	847 - 762	
773 - 734	773 - 794	773 - 890	847 - 294	847 - 568	847 - 763	
773 - 735	773 - 795	773 - 892	847 - 296	847 - 570	847 - 768	
773 - 736	773 - 804	773 - 894	847 - 297	847 - 581	847 - 795	

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.3. Ameritech Zone C (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
217 - 206	217 - 366	217 - 492	217 - 757	309 - 244	309 - 686	309 - 796
217 - 221	217 - 367	217 - 498	217 - 761	309 - 245	309 - 687	309 - 797
217 - 222	217 - 372	217 - 522	217 - 782	309 - 247	309 - 688	309 - 798
217 - 223	217 - 373	217 - 523	217 - 784	309 - 362	309 - 689	309 - 799
217 - 224	217 - 378	217 - 524	217 - 785	309 - 427	309 - 690	309 - 822
217 - 228	217 - 381	217 - 525	217 - 786	309 - 470	309 - 691	309 - 999
217 - 231	217 - 383	217 - 527	217 - 787	309 - 494	309 - 692	618 - 222
217 - 244	217 - 384	217 - 528	217 - 788	309 - 495	309 - 693	618 - 224
217 - 247	217 - 398	217 - 529	217 - 789	309 - 497	309 - 694	618 - 225
217 - 255	217 - 403	217 - 535	217 - 793	309 - 547	309 - 697	618 - 227
217 - 261	217 - 420	217 - 541	217 - 843	309 - 565	309 - 698	618 - 228
217 - 263	217 - 421	217 - 544	217 - 862	309 - 566	309 - 699	618 - 229
217 - 265	217 - 422	217 - 545	217 - 872	309 - 589	309 - 732	618 - 233
217 - 267	217 - 423	217 - 546	217 - 875	309 - 624	309 - 736	618 - 234
217 - 277	217 - 424	217 - 547	217 - 876	309 - 633	309 - 743	618 - 235
217 - 278	217 - 425	217 - 548	217 - 877	309 - 634	309 - 748	618 - 236
217 - 284	217 - 427	217 - 554	217 - 885	309 - 636	309 - 749	618 - 239
217 - 323	217 - 428	217 - 557	217 - 963	309 - 637	309 - 751	618 - 241
217 - 326	217 - 429	217 - 558	224 - 212	309 - 647	309 - 752	618 - 242
217 - 328	217 - 431	217 - 585	224 - 232	309 - 649	309 - 753	618 - 244
217 - 332	217 - 434	217 - 591	224 - 270	309 - 655	309 - 755	618 - 246
217 - 333	217 - 441	217 - 592	224 - 293	309 - 668	309 - 756	618 - 251
217 - 334	217 - 442	217 - 629	224 - 405	309 - 669	309 - 757	618 - 254
217 - 337	217 - 443	217 - 632	224 - 473	309 - 671	309 - 762	618 - 255
217 - 344	217 - 444	217 - 634	224 - 512	309 - 672	309 - 764	618 - 256
217 - 351	217 - 446	217 - 635	224 - 521	309 - 673	309 - 765	618 - 257
217 - 352	217 - 450	217 - 636	224 - 569	309 - 674	309 - 779	618 - 258
217 - 353	217 - 451	217 - 645	224 - 625	309 - 675	309 - 786	618 - 259
217 - 354	217 - 462	217 - 656	224 - 632	309 - 676	309 - 787	618 - 261
217 - 355	217 - 464	217 - 662	224 - 643	309 - 677	309 - 788	618 - 266
217 - 356	217 - 467	217 - 698	224 - 653	309 - 679	309 - 789	618 - 271
217 - 359	217 - 469	217 - 726	224 - 765	309 - 680	309 - 791	618 - 274
217 - 362	217 - 470	217 - 733	224 - 772	309 - 681	309 - 792	618 - 277
217 - 363	217 - 475	217 - 744	224 - 836	309 - 682	309 - 793	618 - 283
217 - 364	217 - 477	217 - 747	224 - 940	309 - 683	309 - 794	618 - 288
217 - 365	217 - 487	217 - 753	224 - 948	309 - 685	309 - 795	618 - 299

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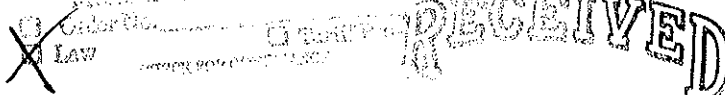
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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
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3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.3. Ameritech Zone C, Continued (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
618 - 296	618 - 533	618 - 858	630 - 314	630 - 483	630 - 617	630 - 753
618 - 323	618 - 537	618 - 874	630 - 321	630 - 493	630 - 620	630 - 758
618 - 327	618 - 539	618 - 875	630 - 322	630 - 495	630 - 627	630 - 759
618 - 332	618 - 545	618 - 876	630 - 323	630 - 497	630 - 628	630 - 761
618 - 337	618 - 547	618 - 877	630 - 325	630 - 499	630 - 629	630 - 762
618 - 343	618 - 548	618 - 887	630 - 350	630 - 510	630 - 637	630 - 766
618 - 344	618 - 583	618 - 931	630 - 351	630 - 512	630 - 646	630 - 769
618 - 345	618 - 594	630 - 208	630 - 353	630 - 513	630 - 652	630 - 771
618 - 346	618 - 622	630 - 213	630 - 355	630 - 515	630 - 653	630 - 773
618 - 355	618 - 624	630 - 221	630 - 357	630 - 516	630 - 654	630 - 775
618 - 365	618 - 628	630 - 226	630 - 365	630 - 521	630 - 655	630 - 778
618 - 372	618 - 632	630 - 227	630 - 369	630 - 527	630 - 662	630 - 782
618 - 374	618 - 641	630 - 230	630 - 372	630 - 529	630 - 663	630 - 783
618 - 377	618 - 646	630 - 231	630 - 375	630 - 530	630 - 665	630 - 784
618 - 394	618 - 650	630 - 232	630 - 377	630 - 539	630 - 668	630 - 787
618 - 397	618 - 655	630 - 236	630 - 378	630 - 540	630 - 671	630 - 789
618 - 398	618 - 656	630 - 238	630 - 393	630 - 543	630 - 678	630 - 790
618 - 399	618 - 659	630 - 241	630 - 406	630 - 545	630 - 679	630 - 792
618 - 433	618 - 664	630 - 243	630 - 407	630 - 548	630 - 681	630 - 794
618 - 436	618 - 667	630 - 250	630 - 415	630 - 551	630 - 682	630 - 795
618 - 451	618 - 692	630 - 252	630 - 416	630 - 552	630 - 690	630 - 798
618 - 452	618 - 732	630 - 257	630 - 420	630 - 553	630 - 691	630 - 801
618 - 462	618 - 734	630 - 260	630 - 424	630 - 554	630 - 692	630 - 810
618 - 463	618 - 742	630 - 261	630 - 427	630 - 556	630 - 693	630 - 813
618 - 465	618 - 744	630 - 262	630 - 428	630 - 557	630 - 694	630 - 820
618 - 466	618 - 745	630 - 264	630 - 434	630 - 562	630 - 705	630 - 829
618 - 467	618 - 746	630 - 268	630 - 435	630 - 579	630 - 717	630 - 830
618 - 468	618 - 747	630 - 271	630 - 443	630 - 582	630 - 718	630 - 832
618 - 474	618 - 748	630 - 275	630 - 444	630 - 584	630 - 719	630 - 833
618 - 475	618 - 755	630 - 279	630 - 455	630 - 585	630 - 724	630 - 834
618 - 482	618 - 764	630 - 285	630 - 458	630 - 587	630 - 725	630 - 836
618 - 489	618 - 776	630 - 289	630 - 462	630 - 588	630 - 734	630 - 837
618 - 512	618 - 797	630 - 293	630 - 466	630 - 595	630 - 736	630 - 840
618 - 523	618 - 798	630 - 295	630 - 467	630 - 603	630 - 737	630 - 844
618 - 526	618 - 822	630 - 305	630 - 469	630 - 612	630 - 739	630 - 845
618 - 532	618 - 825	630 - 307	630 - 482	630 - 616	630 - 752	630 - 848

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
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3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.3. Ameritech Zone C, Continued (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
630 - 850	630 - 960	708 - 342	708 - 489	708 - 755	773 - 788	815 - 417
630 - 851	630 - 961	708 - 349	708 - 492	708 - 756	815 - 206	815 - 421
630 - 852	630 - 963	708 - 352	708 - 496	708 - 757	815 - 220	815 - 422
630 - 856	630 - 964	708 - 354	708 - 503	708 - 758	815 - 223	815 - 423
630 - 858	630 - 966	708 - 358	708 - 524	708 - 763	815 - 224	815 - 424
630 - 859	630 - 968	708 - 361	708 - 531	708 - 771	815 - 226	815 - 426
630 - 860	630 - 969	708 - 364	708 - 532	708 - 783	815 - 227	815 - 427
630 - 862	630 - 971	708 - 366	708 - 534	708 - 784	815 - 229	815 - 431
630 - 871	630 - 972	708 - 367	708 - 535	708 - 798	815 - 231	815 - 432
630 - 872	630 - 978	708 - 371	708 - 560	708 - 799	815 - 237	815 - 433
630 - 875	630 - 980	708 - 383	708 - 562	708 - 802	815 - 254	815 - 434
630 - 876	630 - 983	708 - 385	708 - 563	708 - 824	815 - 265	815 - 436
630 - 879	630 - 985	708 - 386	708 - 579	708 - 832	815 - 268	815 - 439
630 - 887	630 - 986	708 - 387	708 - 588	708 - 836	815 - 282	815 - 444
630 - 889	630 - 993	708 - 388	708 - 594	708 - 839	815 - 287	815 - 448
630 - 892	708 - 201	708 - 389	708 - 596	708 - 841	815 - 293	815 - 455
630 - 893	708 - 202	708 - 396	708 - 597	708 - 848	815 - 334	815 - 458
630 - 894	708 - 206	708 - 403	708 - 598	708 - 849	815 - 337	815 - 459
630 - 896	708 - 209	708 - 409	708 - 599	708 - 862	815 - 338	815 - 462
630 - 897	708 - 210	708 - 418	708 - 614	708 - 868	815 - 344	815 - 463
630 - 898	708 - 225	708 - 429	708 - 633	708 - 873	815 - 356	815 - 464
630 - 904	708 - 226	708 - 430	708 - 645	708 - 877	815 - 357	815 - 465
630 - 905	708 - 233	708 - 444	708 - 647	708 - 889	815 - 363	815 - 466
630 - 906	708 - 235	708 - 445	708 - 660	708 - 891	815 - 372	815 - 467
630 - 907	708 - 236	708 - 448	708 - 671	708 - 895	815 - 381	815 - 468
630 - 910	708 - 237	708 - 449	708 - 672	708 - 915	815 - 385	815 - 469
630 - 916	708 - 239	708 - 458	708 - 679	708 - 922	815 - 387	815 - 470
630 - 920	708 - 246	708 - 460	708 - 687	708 - 923	815 - 391	815 - 472
630 - 922	708 - 258	708 - 467	708 - 709	708 - 924	815 - 394	815 - 475
630 - 924	708 - 283	708 - 474	708 - 720	708 - 946	815 - 395	815 - 476
630 - 932	708 - 293	708 - 478	708 - 728	708 - 947	815 - 397	815 - 477
630 - 933	708 - 301	708 - 479	708 - 730	708 - 957	815 - 398	815 - 478
630 - 941	708 - 331	708 - 481	708 - 747	708 - 974	815 - 399	815 - 479
630 - 942	708 - 333	708 - 482	708 - 748	773 - 229	815 - 407	815 - 484
630 - 953	708 - 335	708 - 485	708 - 753	773 - 569	815 - 415	815 - 485
630 - 956	708 - 339	708 - 488	708 - 754	773 - 586	815 - 416	815 - 489

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
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3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.3. Ameritech Zone C, Continued (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
815 - 490	815 - 740	815 - 965	847 - 272	847 - 392	847 - 487	847 - 575
815 - 521	815 - 741	815 - 966	847 - 277	847 - 394	847 - 488	847 - 576
815 - 535	815 - 744	815 - 967	847 - 279	847 - 395	847 - 490	847 - 577
815 - 548	815 - 759	815 - 968	847 - 282	847 - 397	847 - 497	847 - 578
815 - 564	815 - 773	815 - 969	847 - 283	847 - 398	847 - 498	847 - 579
815 - 568	815 - 774	815 - 971	847 - 286	847 - 402	847 - 501	847 - 582
815 - 577	815 - 776	815 - 972	847 - 289	847 - 405	847 - 506	847 - 584
815 - 578	815 - 777	815 - 987	847 - 290	847 - 412	847 - 509	847 - 587
815 - 584	815 - 788	847 - 202	847 - 291	847 - 419	847 - 513	847 - 590
815 - 588	815 - 792	847 - 205	847 - 295	847 - 426	847 - 516	847 - 593
815 - 609	815 - 802	847 - 215	847 - 301	847 - 427	847 - 519	847 - 595
815 - 622	815 - 834	847 - 222	847 - 303	847 - 428	847 - 520	847 - 599
815 - 625	815 - 836	847 - 223	847 - 304	847 - 429	847 - 522	847 - 604
815 - 626	815 - 838	847 - 228	847 - 310	847 - 432	847 - 523	847 - 608
815 - 631	815 - 877	847 - 229	847 - 315	847 - 433	847 - 524	847 - 615
815 - 632	815 - 883	847 - 234	847 - 317	847 - 435	847 - 526	847 - 616
815 - 633	815 - 884	847 - 236	847 - 320	847 - 437	847 - 534	847 - 622
815 - 634	815 - 886	847 - 238	847 - 326	847 - 438	847 - 535	847 - 623
815 - 636	815 - 921	847 - 242	847 - 336	847 - 439	847 - 536	847 - 625
815 - 637	815 - 923	847 - 244	847 - 342	847 - 441	847 - 537	847 - 632
815 - 639	815 - 928	847 - 247	847 - 348	847 - 442	847 - 538	847 - 634
815 - 654	815 - 929	847 - 248	847 - 350	847 - 444	847 - 540	847 - 639
815 - 657	815 - 932	847 - 249	847 - 352	847 - 446	847 - 541	847 - 640
815 - 667	815 - 933	847 - 250	847 - 354	847 - 458	847 - 543	847 - 645
815 - 683	815 - 935	847 - 251	847 - 356	847 - 459	847 - 545	847 - 646
815 - 695	815 - 936	847 - 252	847 - 357	847 - 462	847 - 546	847 - 657
815 - 720	815 - 937	847 - 253	847 - 358	847 - 464	847 - 548	847 - 658
815 - 722	815 - 939	847 - 255	847 - 359	847 - 465	847 - 549	847 - 662
815 - 723	815 - 941	847 - 256	847 - 360	847 - 468	847 - 550	847 - 664
815 - 724	815 - 942	847 - 259	847 - 362	847 - 472	847 - 551	847 - 665
815 - 725	815 - 943	847 - 262	847 - 364	847 - 473	847 - 554	847 - 667
815 - 726	815 - 944	847 - 263	847 - 367	847 - 478	847 - 559	847 - 669
815 - 727	815 - 961	847 - 265	847 - 368	847 - 480	847 - 562	847 - 670
815 - 729	815 - 962	847 - 266	847 - 374	847 - 482	847 - 564	847 - 680
815 - 730	815 - 963	847 - 267	847 - 381	847 - 485	847 - 566	847 - 681
815 - 736	815 - 964	847 - 270	847 - 382	847 - 486	847 - 573	847 - 683

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
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3.10. NETWORK EXCHANGE SERVICE ZONES – AMERITECH AREAS, Continued (T)

3.10.3. Ameritech Zone C, Continued (T)

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
847 - 688	847 - 742	847 - 784	847 - 836	847 - 882	847 - 925	847 - 957
847 - 689	847 - 747	847 - 785	847 - 837	847 - 883	847 - 926	847 - 961
847 - 690	847 - 752	847 - 787	847 - 838	847 - 884	847 - 931	847 - 963
847 - 695	847 - 753	847 - 788	847 - 839	847 - 885	847 - 934	847 - 968
847 - 697	847 - 755	847 - 793	847 - 842	847 - 887	847 - 935	847 - 970
847 - 705	847 - 758	847 - 797	847 - 843	847 - 888	847 - 936	847 - 973
847 - 714	847 - 761	847 - 798	847 - 844	847 - 891	847 - 937	847 - 981
847 - 718	847 - 765	847 - 806	847 - 853	847 - 895	847 - 938	847 - 985
847 - 724	847 - 766	847 - 808	847 - 854	847 - 898	847 - 940	847 - 991
847 - 726	847 - 771	847 - 816	847 - 855	847 - 907	847 - 945	847 - 998
847 - 729	847 - 773	847 - 818	847 - 856	847 - 913	847 - 948	
847 - 734	847 - 775	847 - 821	847 - 860	847 - 914	847 - 949	
847 - 735	847 - 776	847 - 831	847 - 862	847 - 918	847 - 952	
847 - 740	847 - 781	847 - 832	847 - 870	847 - 920	847 - 955	
847 - 741	847 - 782	847 - 835	847 - 880	847 - 923	847 - 956	

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

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3.10. VERIZON NETWORK EXCHANGE SERVICE ZONES

Exchange Access Service and Bundled Services rates are differentiated by Service zone, as set forth below. Zones are comprised of NPA-NXX's. All Customers with a particular NPA-NXX will obtain Service at the rates for that particular zone.

3.10.1. Verizon Zone

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
217 - 225	217 - 432	217 - 593	217 - 742	217 - 892	309 - 284	309 - 454
217 - 236	217 - 435	217 - 595	217 - 745	217 - 893	309 - 286	309 - 463
217 - 243	217 - 436	217 - 598	217 - 748	217 - 894	309 - 288	309 - 467
217 - 245	217 - 437	217 - 612	217 - 754	217 - 895	309 - 295	309 - 469
217 - 253	217 - 438	217 - 624	217 - 759	217 - 896	309 - 298	309 - 473
217 - 262	217 - 445	217 - 625	217 - 762	217 - 897	309 - 329	309 - 475
217 - 269	217 - 447	217 - 626	217 - 763	217 - 923	309 - 359	309 - 479
217 - 275	217 - 463	217 - 627	217 - 764	217 - 927	309 - 364	309 - 493
217 - 279	217 - 465	217 - 628	217 - 765	217 - 932	309 - 365	309 - 556
217 - 283	217 - 466	217 - 642	217 - 767	217 - 935	309 - 376	309 - 557
217 - 285	217 - 468	217 - 643	217 - 773	217 - 937	309 - 377	309 - 572
217 - 286	217 - 472	217 - 648	217 - 776	217 - 942	309 - 378	309 - 576
217 - 288	217 - 478	217 - 664	217 - 794	217 - 944	309 - 379	309 - 577
217 - 291	217 - 479	217 - 665	217 - 795	217 - 945	309 - 385	309 - 578
217 - 335	217 - 483	217 - 668	217 - 826	217 - 947	309 - 387	309 - 579
217 - 336	217 - 485	217 - 669	217 - 829	217 - 948	309 - 392	309 - 594
217 - 339	217 - 486	217 - 672	217 - 832	217 - 949	309 - 394	309 - 661
217 - 368	217 - 488	217 - 673	217 - 833	217 - 965	309 - 399	309 - 662
217 - 374	217 - 489	217 - 675	217 - 834	217 - 967	309 - 432	309 - 663
217 - 375	217 - 496	217 - 677	217 - 837	217 - 983	309 - 433	309 - 664
217 - 376	217 - 564	217 - 678	217 - 846	217 - 987	309 - 434	309 - 665
217 - 379	217 - 566	217 - 684	217 - 849	309 - 022	309 - 436	309 - 695
217 - 385	217 - 568	217 - 687	217 - 863	309 - 034	309 - 438	309 - 722
217 - 386	217 - 569	217 - 688	217 - 864	309 - 041	309 - 443	309 - 723
217 - 387	217 - 582	217 - 694	217 - 865	309 - 243	309 - 444	309 - 724
217 - 388	217 - 583	217 - 723	217 - 867	309 - 248	309 - 446	309 - 726
217 - 394	217 - 584	217 - 728	217 - 874	309 - 249	309 - 447	309 - 727
217 - 395	217 - 586	217 - 732	217 - 882	309 - 263	309 - 448	309 - 735
217 - 396	217 - 587	217 - 734	217 - 884	309 - 266	309 - 449	309 - 742
217 - 397	217 - 589	217 - 735	217 - 886	309 - 268	309 - 451	309 - 744
217 - 426	217 - 590	217 - 736	217 - 887	309 - 274	309 - 452	309 - 745

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

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3.10. VERIZON NETWORK EXCHANGE SERVICE ZONES, Continued

3.10.1. Verizon Zone, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
309 - 763	618 - 025	618 - 457	618 - 683	618 - 948	815 - 339	815 - 547
309 - 766	618 - 041	618 - 473	618 - 684	618 - 962	815 - 362	815 - 561
309 - 772	618 - 243	618 - 476	618 - 687	618 - 963	815 - 365	815 - 562
309 - 775	618 - 248	618 - 497	618 - 689	618 - 964	815 - 367	815 - 563
309 - 784	618 - 252	618 - 524	618 - 723	618 - 965	815 - 368	815 - 567
309 - 785	618 - 253	618 - 529	618 - 724	618 - 968	815 - 369	815 - 569
309 - 820	618 - 262	618 - 536	618 - 752	618 - 982	815 - 376	815 - 591
309 - 821	618 - 263	618 - 538	618 - 754	618 - 983	815 - 379	815 - 594
309 - 823	618 - 265	618 - 542	618 - 758	618 - 984	815 - 384	815 - 597
309 - 827	618 - 268	618 - 543	618 - 777	618 - 985	815 - 393	815 - 598
309 - 828	618 - 269	618 - 544	618 - 783	618 - 987	815 - 396	815 - 599
309 - 829	618 - 272	618 - 546	618 - 793	618 - 988	815 - 406	815 - 623
309 - 833	618 - 273	618 - 549	618 - 826	618 - 993	815 - 428	815 - 624
309 - 836	618 - 295	618 - 557	618 - 827	618 - 994	815 - 429	815 - 627
309 - 837	618 - 298	618 - 563	618 - 833	618 - 995	815 - 435	815 - 628
309 - 852	618 - 299	618 - 564	618 - 842	618 - 996	815 - 437	815 - 629
309 - 853	618 - 342	618 - 565	618 - 845	618 - 997	815 - 443	815 - 635
309 - 854	618 - 351	618 - 566	618 - 847	618 - 998	815 - 445	815 - 638
309 - 856	618 - 357	618 - 568	618 - 853	815 - 098	815 - 446	815 - 643
309 - 862	618 - 375	618 - 569	618 - 859	815 - 232	815 - 449	815 - 645
309 - 874	618 - 378	618 - 586	618 - 863	815 - 233	815 - 452	815 - 646
309 - 886	618 - 382	618 - 587	618 - 867	815 - 234	815 - 453	815 - 648
309 - 888	618 - 384	618 - 588	618 - 869	815 - 235	815 - 454	815 - 653
309 - 895	618 - 392	618 - 596	618 - 884	815 - 239	815 - 456	815 - 659
309 - 896	618 - 393	618 - 625	618 - 893	815 - 246	815 - 457	815 - 663
309 - 897	618 - 395	618 - 627	618 - 895	815 - 247	815 - 473	815 - 664
309 - 923	618 - 426	618 - 629	618 - 896	815 - 248	815 - 486	815 - 672
309 - 925	618 - 435	618 - 634	618 - 928	815 - 249	815 - 492	815 - 673
309 - 928	618 - 438	618 - 643	618 - 932	815 - 257	815 - 495	815 - 675
309 - 932	618 - 439	618 - 651	618 - 934	815 - 264	815 - 496	815 - 678
309 - 962	618 - 442	618 - 654	618 - 936	815 - 266	815 - 497	815 - 682
309 - 965	618 - 443	618 - 657	618 - 937	815 - 269	815 - 498	815 - 686
309 - 994	618 - 445	618 - 658	618 - 942	815 - 286	815 - 522	815 - 688
608 - 596	618 - 453	618 - 662	618 - 943	815 - 297	815 - 538	815 - 692
608 - 677	618 - 455	618 - 676	618 - 945	815 - 332	815 - 539	815 - 694
618 - 022	618 - 456	618 - 677	618 - 947	815 - 335	815 - 544	815 - 697

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
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3.10. VERIZON NETWORK EXCHANGE SERVICE ZONES, Continued

3.10.1. Verizon Zone, Continued

NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX	NPA-NXX
815 - 698	815 - 752	815 - 786	815 - 845	815 - 868	815 - 885	815 - 945
815 - 699	815 - 753	815 - 787	815 - 849	815 - 869	815 - 889	815 - 947
815 - 728	815 - 754	815 - 789	815 - 853	815 - 872	815 - 894	815 - 949
815 - 732	815 - 755	815 - 824	815 - 854	815 - 873	815 - 895	815 - 984
815 - 734	815 - 756	815 - 825	815 - 857	815 - 874	815 - 899	815 - 998
815 - 745	815 - 758	815 - 827	815 - 858	815 - 875	815 - 925	
815 - 746	815 - 765	815 - 842	815 - 863	815 - 876	815 - 934	
815 - 748	815 - 784	815 - 844	815 - 865	815 - 879	815 - 938	

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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
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3.12. Digital Business Local Services

3.12.1. Service Description

A. General

The Company offers Business Customers Digital Business Local Services. These DS-1 capacity Services provide high-speed dedicated voice and data transmission. Company's Digital Business Services employ a 1.544 Megabits per second (Mbps) facility typically divided into twenty-three B Channels and one D Channel. The B Channels are used for Circuit-switched voice and data communications connecting to the public switched telephone network (PSTN) while the D Channel provides out-of-band signaling. The Company provides a port at the end-user's site which connects to the Company's underlying carrier's network for call completion. The Digital Business services employ a variety of included features.

B. Regulations

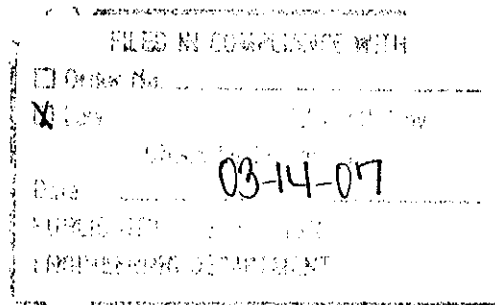
This service provides the Customer with a single, voice-grade, DTMF communications Channel.

These services and associated features are only provided where facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.

Customer is responsible for providing Customer Premises Equipment that is compatible with this DS-1 Service.

The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of this Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

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3.12. Digital Business Local Services, Continued

3.12.2. Application of Rates and Charges

- A. Term Pricing Plans: Term Pricing Plans (TPP) are available to the Customer. The Customer must select a 12 Month, 24 Month or 36 Month term.
- B. Modifying Term Pricing Plans: A TPP may be modified when additional Circuits are purchased.

A TPP may be also be converted to a longer TPP, without incurring a Termination nth remaining on an existing TPP. Service will automatically renew at month-to-month terms.

- C. Expiration of Term Pricing Plan: Within one month prior to the expiration of a TPP, the Customer must select one of the following options:

1. Renew the Service for an additional term at the TPPs available; or
2. Disconnect Service at the end of the billing period.

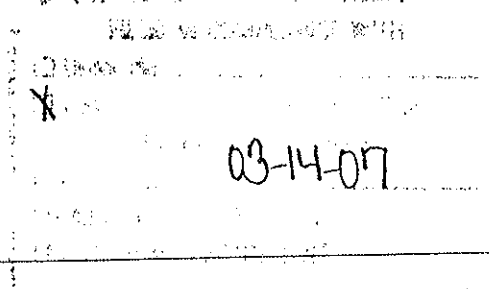
- D. Waiving of Nonrecurring Charges per circuit:

Business Plans 1 and 2: For 12 month terms, a \$198 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.

Business Plans 3, 4, and 5: For 12 month terms, a \$200 non-recurring charge applies. Company will waive the non-recurring charge on terms of 24 and 36 months.

- E. Moves and Changes: There are two types of modifications available for Circuits:

1. A move of the point of termination of an existing Circuit(s) to a new location within the Customer's same Premises.
2. Any subsequent change or rearrangement of Services requested by the Customer on an existing Circuit(s). Fee may apply.



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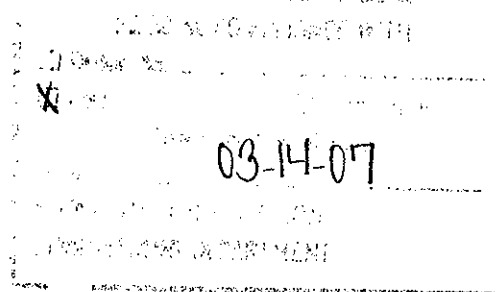
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3.12. Digital Business Local Services, Continued

3.12.2. Application of Rates and Charges, Continued

- F. Termination Liability: If the service is terminated by a Customer before the expiration of the initial or any subsequent term, the Customer will pay to PNG an amount equal to the sum of:
1. all billed and unbilled charges which the Customer has not paid at the time of termination;
 2. the monthly recurring charge at the time of termination multiplied by the number of months remaining in the term;
 3. and all charges incurred by PNG to its suppliers and other third parties for the provision or disconnection of service to the Customer.
- G. Cancellation Charge: If the Company misses a Service installation date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel an order without incurring a Cancellation Charge.
- H. Local Usage: Company offers various amounts of included local minutes of usage depending on the Business Plan selected. In the event Customer exceeds its monthly planned local usage per circuit for three (3) consecutive months, the Company may convert Customer's local usage to a measured rate call plan upon thirty (30) days notice.
- I. Promotions: The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

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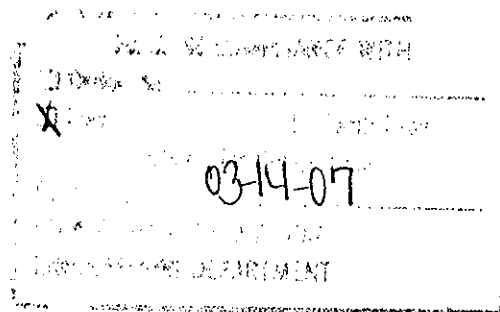
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SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES,
Continued

3.12. Digital Business Local Services, Continued

3.12.2. Application of Rates and Charges, Continued

- J. Individual Case Basis (ICB) Arrangements: Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.
- K. Stated pricing requires business customer to subscribe long distance service from Company.
- L. Within Business Plans 1, Company offers Pricing Plan A and Pricing Plan L to satisfy regional consumer demand for lower end user common line ("EUCL") charges or lower monthly recurring charges ("MRC").



Issued: March 6, 2007

100 Commercial Drive
Fairfield, OH 45014

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(N)

(N)

SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

(N)

3.12. Digital Business Local Services, Continued

3.12.3. Term and Volume Plans

- A. Business Plan 1 - Dedicated Local Voice (digital only):** This DS-1 capacity service employs a variety of added features and offers unlimited local minutes with 24 and 36 month terms.
- B. Business Plan 2 - Integrated Voice and Data (digital only):** This service combines voice and data traffic over a single circuit. Bandwidth is dynamically allocated between voice and data, as needed. This plan is available in line and trunk configurations with multiple voice channel and data bandwidth options. This business service offers unlimited local minutes with 12, 24 and 36 terms.
- C. Business Plan 3 – Dedicated Local PRI Voice (digital or analog):** This business service provides local service utilizing Primary Rate Interface (PRI). PRI is a Digital System 1 (DS1) comprised of 23 B channels and 1 D channel. Each B channel uses the full 64k for the voice traffic. The single D channel is used for call setup, tear down and other signaling. All channels work at 64kbps. PRI uses the signaling standard Common Channel Signaling No. 7 (SS7). PRI is used when the customer has a digital PBX and PRI interface card. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12, 24, or 36 month terms.
- D. Business Plan 4 – Dedicated Local Digital T1 (digital or analog):** Digital T1 uses in band signaling to support 24 simultaneous calls. Each 64k voice channel uses ~8k for signaling. This leaves 56k for voice traffic. A Digital T1 Trunk is used when a digital PBX and digital T1 interface card are available. Available with 100,000 included minutes of local usage or 300,000 included minutes of local usage. This business service is available in 12, 24, or 36 month terms.
- E. Business Plan 5 – Integrated Voice and Data (digital or analog):** Combines voice and data traffic over a single circuit. Bandwidth is dynamically allocated between voice and data, as needed. This plan is available in line and trunk configurations with multiple voice channel and data bandwidth options. All options are scalable. This business service is available in 12, 24, or 36 month terms.

(N)

SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

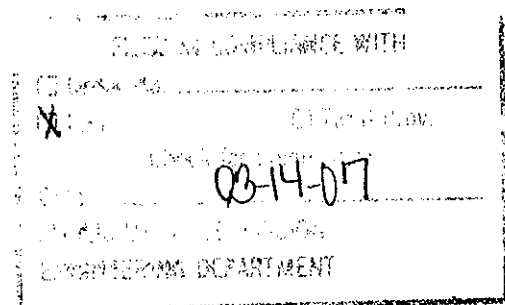
(N)

3.12. Digital Business Local Services, Continued

3.12.4. Business Plans Service Features

A. Business Plan 1 and 2: Each local exchange Channel may include a telephone number assignment and the following features:

- Caller ID Name and Number
- Local Usage (Unlimited Business minutes)
- Local Directory Assistance (411)
- Local T-1/PRI
- Switched Long Distance
- Dedicated Long Distance
- Toll-free
- Directory Services
- Operator Services
- 900/976 Blocking
- Integrated Access
- Dedicated Internet Access (DIA)



B. Business Plan 3 and 4:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)

(N)

SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.12. Digital Business Local Services, Continued

3.12.4. Business Plans Service Features, Continued

C. Business Plan 5:

- Local Usage (included minutes based on Plan selection)
- Switched Local Distance
- 911
- Directory Listing
- Operator Services
- Directory Assistance
- Inbound redirect
- Remote Call Forward (RCF)
- Internet Access
- Static Public IP Address

3.12.5. Business Plans Optional Features

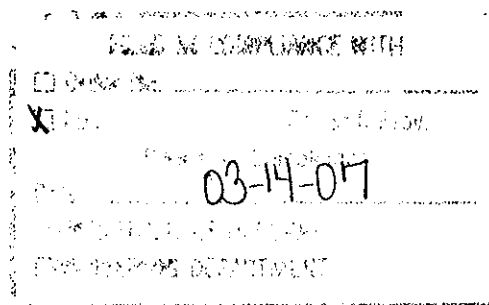
A. Business Plans 1 and 2:

Backup D Channel – In arrangements of two or more Primary Rate Interfaces or Ports, it provides enhanced continuity of Service by allowing a D Channel on one Primary Rate Interface or Port to automatically take over for a failed D Channel on another Primary Rate Interface or Port. A single Backup D Channel may support a maximum of five interfaces or ports.

Calling Number and Name Delivery – Provides the Customer who is receiving a call with the telephone number and the name of the calling party.

Serial Hunt – Calls will start with the number of the trunk dialed and hunt sequentially to the end of the trunk or hunt group.

Circular Hunt – A switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call.



SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

(N)

3.12. Digital Business Local Services, Continued

3.12.5. Business Plans Optional Features, Continued

A. Business Plans 1 and 2, Continued:

DLH (Distributed Line Hunting) – Calls are distributed evenly among a trunk group or hunt group by number of calls.

MIDL/LIDL (Most Idle/Least Idle) – Incoming calls will be sent to the trunk that has been idle the longest (MIDL) or the shortest (LIDL) amount of time.

Direct Inward Dialing (DID) Numbers – Provides telephone numbers for direct inward dialing. Numbers are available in blocks of ten or one hundred, or as a single number. The assignment and sequence of the numbers may be requested by the Customer in cases where the Company has the number or series of numbers available for use.

Dynamic Channel Allocation – Allows a Customer to designate the quantity of B Channels for call types to be allocated within previously provisioned criteria for DID.

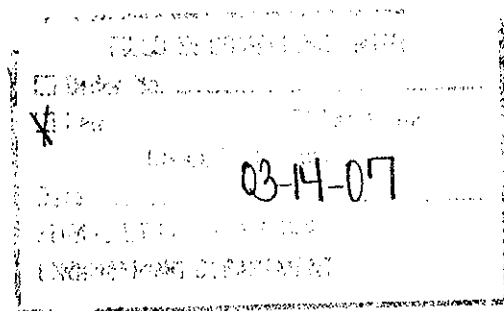
Enhanced Alternate Route – Allows incoming voice calls to overflow on an emergency and busy basis to a line or Trunk side connection designated by the Customer. A route may be limited in the number of simultaneous calls that can be routed.

Enhanced 911 – The number of the caller is transmitted to the PSAP where it is cross-referenced with an address database to determine the caller's location.

Inform 911 – Allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the Customer's responsibility to provide station number updates to the 911 database.

Local Number Portability – Allows businesses to switch local service providers and retain their local telephone numbers.

(N)



**SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED
SERVICES, Continued,**

(N)

3.12. Digital Business Local Services, Continued

3.12.5. Business Plans Optional Features, Continued

A. Business Plans 1 and 2, Continued:

Inbound Only – Provides for an inbound calling option on the Primary Rate Interface or Primary Rate Port. No outgoing capability exists when this feature is selected. A minimum of one D Channel is required.

Inbound Interface – Provides a PRI termination and a Digital multichannel transmission path between the Central Office and the Customer's Premises and is configured with one D Channel or a Backup D Channel and 23 B Channels or 24 B Channels

Universal Calling – Allows the end-user to make and receive local, intraLATA (local toll) and long distance calls. PNG Local Service provides Universal Calling with the following call coverage:

- Local Call Coverage: enable callers to place phone calls to any telephone in a pre-defined local calling area.
- Extended Area Service (EAS): enables callers to place calls to a pre-defined area outside of what is normally considered the local calling area at no extra charge.
- IntraLATA (Local Toll): carried by the long distance network.
- InterLATA: also carried by the long distance network.

Service Access Codes (SAC) – SACs are non-geographic area codes (often referred to as NPAs) assigned for special network uses. These codes include 500,700, and 8XX

B. Business Plan 3:

Calling Name Delivery - Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

D-Channel Sharing - PRIs can be aggregated with one D-channel controlling multiple PRIs.

D-Channel Backup - Allows a predetermined D-Channel to automatically take over if the primary D-Channel fails.

Two B Channel Transfer (TBCT) - Prevents 2 B channels from being tied up when transferring calls.

(N)

SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED SERVICES, Continued

3.12. Digital Business Local Services, Continued

3.12.5. Business Plans Optional Features, Continued

C. Business Plan 4:

Channelized T1 – Configuration that allows certain channels to operate in one trunk group and other channels in a separate trunk group.

Inbound ANI (Automatic Number Identification) over T1 – Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 – Will output a telephone number of the customer's choice for each trunk group. No number will be output to the PSTN.

D. Business Plan 5:

Calling Number Delivery (PRI Only)

Private Networking – Provides the ability to combine multiple locations into one secure network for the exchange of data traffic.

DNS Hosting – Company will store customer's DNS information and perform DNS resolution

DNS Resolution – Process of translating domain names to IP addresses

Multiple Public IP Addresses – Option to obtain more IP addresses

Battery Backup – Backup available for the integrated access device (IAD)

Caller ID, Name and Number (Analog line only) – Allows customer to receive the calling name and/or number on inbound calls.

Inbound ANI (Automatic Number Identification) over T1 – Delivers the calling number on a digital T1 circuit

Outbound ANI over T1 – Will output a telephone number of the customer's choice for each trunk group. No number will be output to the PSTN.

**SECTION 3 – DESCRIPTION OF LOCAL EXCHANGE AND BUNDLED
SERVICES, Continued**

(N)

3.12. Digital Business Local Services, Continued

3.12.5. Business Plans Optional Features, Continued

D. Business Plan 5, Continued:

Calling Name Delivery (PRI Only) – Allows customer to receive the calling name on inbound calls (customer equipment must be NI-2 compliant).

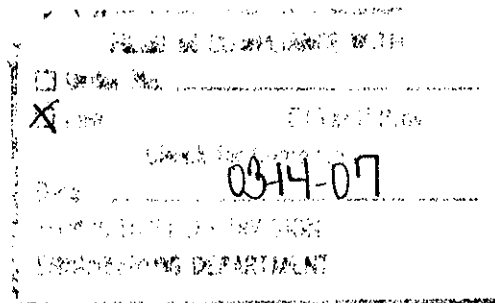
Two B Channel Transfer (TBCT) (PRI Only)– Prevents 2 B channels from being tied up when transferring calls.

DID Billing option (PRI Trunk only) – Allows customers to receive a summary of outbound calls by DID number.

Voicemail (Analog Lines Only) – Available in Chicago, Atlanta, New York, New Jersey, Los Angeles and San Francisco

Enhanced Call Features (Analog Line only)

- Call Forward Universal
- Call Forward Busy
- Call Forward No Answer
- Call Waiting
- Cancel Call Waiting
- Three Way Calling
- Hunting – Directory # Hunt
- Hunting – Multi-Line Hunting



3.12.6. Directory Listings

Company provides one free primary listing per trunk group in the Incumbent Local Exchange Carrier's (ILEC) directories. This includes a one-line listing in the white pages and a one-line heading in the yellow pages.

(N)

SECTION 4 - LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES

4.1. NETWORK SWITCHED SERVICES

4.1.1. Residential Services

A. Residential Bundled Services

1. PowerNet Global Unlimited Bundled Service

	Rate
Per Line, Per Month	
Ameritech Zone A	\$49.99
Ameritech Zone B	\$49.99
Ameritech Zone C	\$49.99
Verizon Zone	\$69.99

2. PowerNet Global Basic Plus Bundled Service

Per Line, Per Month	
Ameritech Zone A	\$29.99
Ameritech Zone B	\$29.99
Ameritech Zone C	\$29.99
Verizon Zone	\$39.99

Direct Dialed InterLATA Toll, per minute	\$0.054
Direct Dialed IntraLATA Toll, per minute	\$0.054

**3. Local Bundle Option A,
Local Only
Per Line, Per Month** (N)

|

**4. Local Bundle Option B,
Local/Unlimited Long Distance
Per Line, Per Month** (N)

|

**5. Local Bundle Option C,
Local/Unlimited Long Distance/High Speed Dialup
Per Line, Per Month** (N)

|

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☒ Law ☐ Tariff Prov. _____
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SECTION 4 - LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.1. NETWORK SWITCHED SERVICES, Continued

4.1.1. Residential Services, Continued

B. Basic Local Services

1. PowerNet Global Basic Service

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☒ Law ☐ Tariff Prov.
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MAY 12 2009
PUBLIC UTILITIES DIVISION
Engineering Department

	Rate	
Per Line, Per Month		
Ameritech Zone A	\$22.99	
Ameritech Zone B	\$22.99	
Ameritech Zone C	\$22.99	
Verizon Zone	\$32.99	
Direct Dialed InterLATA Toll, per minute	\$0.209	(I)
Direct Dialed IntraLATA Toll, per minute	\$0.209	(I)
2. Residential Dial Tone Service		
Per line, per month		
Ameritech Zone A	\$15.99	
Ameritech Zone B	\$15.99	
Ameritech Zone C	\$15.99	
Verizon Zone	\$29.99	
Feature Package, per month, per line	\$7.99	
Direct Dialed local Exchange calls, per minute	\$0.209	(I)
Direct Dialed InterLATA Toll, per minute	\$0.209	(I)
Direct Dialed IntraLATA Toll, per minute	\$0.209	(I)

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**SECTION 4 - LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND
CHARGES, Continued**

4.1. NETWORK SWITCHED SERVICES, Continued

4.1.2. Business Services

A. Business Services

(N)

1. Local Stand Alone

Term – None
Per Line/Per Month

\$39.99

B. Business Bundled Services

1. Local/Unlimited Long Distance

Term – None
Per Line/Per Month

\$64.99

Term – 1 Year
Per Line/Per Month

\$54.99

Term – 2 Years
Per Line/Per Month

\$49.99

2. Local/Unlimited Long Distance/High Speed Dialup

Term – None
Per Line/Per Month

\$69.99

Term – 1 Year
Per Line/Per Month

\$59.99

Term – 2 Years
Per Line/Per Month

\$54.99

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Tariff Prov
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ADDITIONAL CHARGES AND FEES
FOR LOCAL EXCHANGE

SECTION 4 - LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES

4.2.1. Installation, Moves and Other Charges Non-Recurring

New Installation*	FILED FOR COMPLIANCE WITH Order No. _____ Law _____ CHECK FOR COMPLIANCE	\$ 150.00
Move Service to new location*	Tariff Prov.	\$75.00
One-Time Changes to Service		\$15.00
New phone number requested by Customer	NEW - 3/2008	\$30.00
Installation of additional line*		\$75.00
Missed Appointment	PUBLIC UTILITIES DIVISION	\$75.00
Restoral charge	Engineering Department	\$25.00

(I)
(I)

* Customer must be available at scheduled install time

4.2.2. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying carrier, at the underlying carrier's rates, terms and conditions, pursuant to the underlying carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying carrier's tarified rates.

4.2.3. Per Use Custom Calling Features Charge Per Use

Repeat Dialing (*66)	\$0.75
Per Call Blocking (*67)	\$0.75
Reveal Last incoming call (*69)	\$0.75

4.2.4. Individual Calling Features Monthly Charge

All Call Blocking	\$3.50
Automatic Call Rejection	\$3.50
Call Forwarding - No Answer/Busy Line	\$3.50
Call Forwarding- Variable	\$3.50
Remote Call Forwarding	\$11.50
Distinctive Ring	\$5.75
Voicemail	\$2.50
Call Waiting	\$3.50
Call Waiting with ID	\$3.50
Caller ID With Name	\$3.50
Speed Dial 8	\$3.50
Speed Dial 30	\$3.50
Three-Way Calling	\$3.50

(N)
(N)
(N)

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JAN 23 2009

PNG Telecommunications, Inc.
d/b/a PowerNet Global Communications

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

Illinois C.C. No. 3
Seventh Revised Page 105
Cancels Sixth Revised Page 105

SECTION 4 - LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.2. ADDITIONAL/MISCELLANEOUS CHARGES, Continued

4.2.5. Additional Monthly Charges

Subscriber Line Charge (SLC), per line, per month	\$6.50	
Local Number Portability (LNP), per month	\$0.25	
Paper Bill Fee (when using Electronic Billing)	\$0.99	(T)
Business Summary Bill Fee	\$1.95	(T)

4.2.6. Directory Listing

Non-Published Listing	\$3.00
Non-Listed Listing	\$3.00
Additional Listing	\$5.00

4.2.7. Directory Assistance

Per Usage

Directory Assistance	\$1.05
----------------------	--------

4.2.8. Local Operator Assisted

Busy Line Verification and Line Interrupt Service:	
Per Busy Line Verification, Per Call	\$1.00
Per Line Interruption, Per Call	\$1.00

4.2.9. Presubscribed Interexchange Carrier Change Charge

Per Change

Charge	\$9.99
--------	--------

4.2.10. Pay Telephone Surcharge

Charge	\$0.65
--------	--------

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Order No. _____
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PUBLIC UTILITIES DIVISION
Engineering Department

Material previously on this page has been grandfathered and moved to Section 7

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Issued by:

Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: February 23, 2009

**SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND
CHARGES, Continued**

4.3. ILLINOIS UNIVERSAL SERVICE FUND

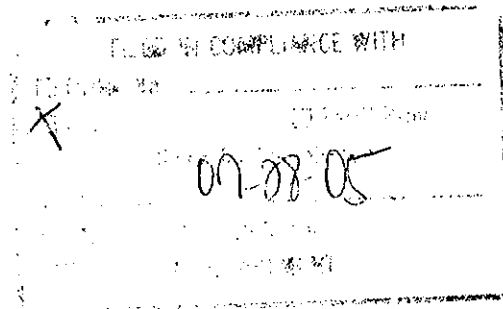
This represents a mandatory surcharge on the local and within state long-distance portion of a Customer's bill. Funds raised by this levy are used to keep basic local phone service affordable for subscribers of telecommunications carriers located in rural and high cost areas within the state. This charge was approved in September of 2001 and is set as follows:

Plan Year

October 1, 2003 – September 30, 2004

Surcharge

0.2415%



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Bernie Stevens, President
100 Commercial Drive
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**SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND
CHARGES, Continued**

4.4. SERVICE PROVIDER OPTIONS

4.4.1 No Primary Interexchange Carrier (PIC) Option

Customers have the option of not selecting a toll provider as primary carrier for IntraLATA and/or InterLATA toll traffic, thus requiring the Customer to use an access code to obtain toll providers' services (i.e., 1010-XXX).

4.4.2 Two PIC Option

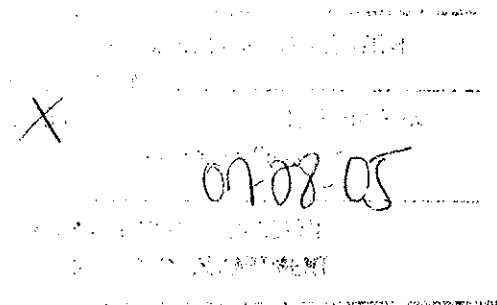
Customers will be able to select one toll provider for IntraLATA toll calls and, if so desired, the same or another toll provider for InterLATA toll calls.

4.4.3 Preferred Carrier Freeze (PCF)

The Company offers a free Service called Preferred Carrier Freeze. This Service is available to all Customers. PCF allows Customers to designate their local long distance (IntraLATA) provider, long distance (InterLATA) provider, and a Local Exchange service provider as permanent choices that may not be changed absent further authorization from the Customer. The Company will send a letter to each Customer upon initiation or transfer of service, which informs the Customer of the option to freeze his/her IntraLATA, InterLATA and local service provider choice(s). At the time a Customer contacts the Company to establish a freeze, a representative will advise him/her on how to facilitate a change of provider(s) on a frozen account.

4.4.4 Carrier Change Charge

After the initial 30-day period, or at any time after an initial carrier selection has been made, any carrier selection or change is subject to a Non-Recurring Charge of \$9.99 per change, per line.



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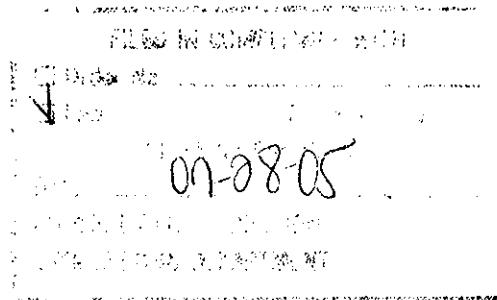
**SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND
CHARGES, Continued**

4.5. RATES BY INDIVIDUAL CONTRACT BASIS (ICB)

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis

4.6. PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.



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SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

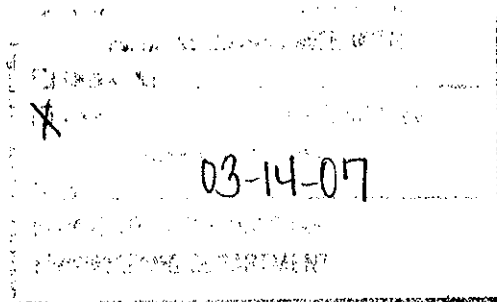
4.7. Digital Business Local Services

4.7.1. Directory Listings

	<u>MRC</u>	<u>NRC</u>
Primary Listing	Free	Free
Additional non-primary listing	\$6.00	\$35.00
Additional changes or deletions to		
First non-primary listing	\$0.00	\$35.00
2 nd and subsequent non-primary listings	\$6.00	\$9.00
Additional changes or deletions to		
2 nd and subsequent non-primary listing	\$0.00	\$9.00
Caption	\$6.00	\$0.00
Foreign	\$6.00	\$0.00
Line of information	\$6.00	\$0.00
Classified heading	Free	Free
Non-listed	\$3.50	\$34.71
Non-published	\$4.95	\$34.71

4.7.2. Local Operator Assistance Services

	<u>Per Use Fee</u>
Local Directory Assistance	\$0.89
Payphone	\$0.35
Person to Person	\$0.89
Station to Station	\$1.75
Busy Line Verification	\$2.30
Busy Line Interrupt	\$3.40
Operator Assisted Call	\$0.75



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SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.7. Digital Business Local Services, Continued

4.7.3. Term and Volume Business Plans Rates and Charges

Business Plan 1 (Dedicated Local Voice) Unlimited local - A Pricing:

	<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
			<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>24 Months:</u>	\$452.00	\$113.52	\$6.00	\$6.00	\$25.00	\$30.00
<u>36 Months:</u>	\$443.00	\$113.52	\$6.00	\$6.00	\$25.00	\$30.00

* where available

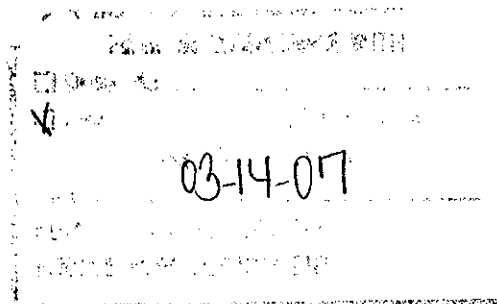
Business Plan 1 (Dedicated Local Voice) Unlimited local – L Pricing:

	<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
			<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>24 Months:</u>	\$573.00	\$30.68	\$6.00	\$6.00	\$25.00	\$30.00
<u>36 Months:</u>	\$564.00	\$30.68	\$6.00	\$6.00	\$25.00	\$30.00

* where available

(N)

(N)



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100 Commercial Drive
Fairfield, OH 45014

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SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.7. Digital Business Local Services, Continued

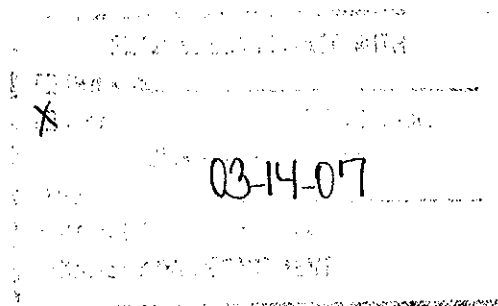
(N)

4.7.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 2 (Integrated Voice and Data):

	<u># of Channels</u>	<u>MRC</u>	<u>Installation fee</u>
<u>12 Months</u>	1 (64k)	\$107.00	\$198.00
	2(128k)	\$156.00	\$198.00
	4(256k)	\$219.00	\$198.00
	6(384k)	\$276.00	\$198.00
	8(512k)	\$332.00	\$198.00
	12(768k)	\$360.00	\$198.00
	16(1024k)	\$377.00	\$198.00
<u>24 Months</u>	1 (64k)	\$100.00	waived
	2 (128k)	\$147.00	waived
	4 (256k)	\$208.00	waived
	6 (384k)	\$263.00	waived
	8 (512k)	\$317.00	waived
	12 (768k)	\$343.00	waived
	16 (1024k)	\$358.00	waived
<u>36 Months</u>	1 (64k)	\$95.00	waived
	2 (128k)	\$139.00	waived
	4 (256k)	\$197.00	waived
	6 (384k)	\$250.00	waived
	8 (512k)	\$300.00	waived
	12 (768k)	\$326.00	waived
	16 (1024k)	\$339.00	waived

(N)



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SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.7. Digital Business Local Services, Continued

4.7.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 3 (Dedicated Local PRI) – 100,000 included local minutes:

	<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
			<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$552.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$390.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$377.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available

Business Plan 3 (Dedicated Local PRI) – 300,000 included local minutes:

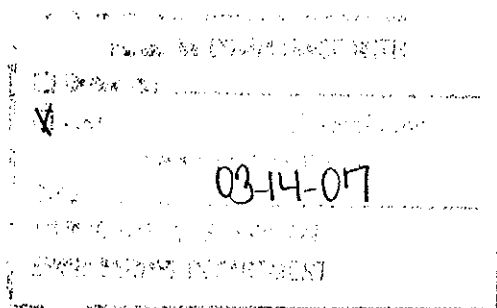
	<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
			<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$965.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$735.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$722.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available

Business Plan 4 (Dedicated Local Digital T1) – 100,000 included local minutes:

	<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
			<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$432.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$320.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$307.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available



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(N)

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SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

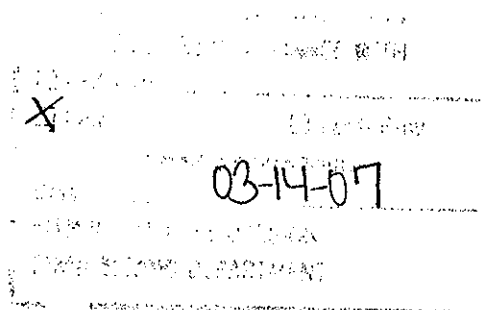
4.7. Digital Business Local Services, Continued

4.7.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 4 (Dedicated Local Digital T1) – 300,000 included local minutes:

	<u>MRC</u>	<u>EUCL</u>	<u>Block of 20* DIDs</u>		<u>Block of 100 * DIDs</u>	
			<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
<u>12 Months:</u>	\$965.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>24 Months:</u>	\$735.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00
<u>36 Months:</u>	\$722.00	\$37.93	\$6.00	\$50.00	\$30.00	\$200.00

* where available



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SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.7. Digital Business Local Services, Continued

4.7.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 5 (Integrated Voice and Data):

	<u># of Channels</u>	<u>Bandwidth</u>	<u>MRC</u>
<u>12 Months</u>	12-19	256	\$311.00
	12-19	512	\$411.00
	12-19	1536	\$511.00
	20-26	256	\$312.00
	20-26	512	\$412.00
	20-26	1536	\$512.00
	27-32	256	\$313.00
	27-32	512	\$413.00
	27-32	1536	\$513.00
<u>24 Months</u>	12-19	256	\$272.00
	12-19	512	\$352.00
	12-19	1536	\$472.00
	20-26	256	\$271.00
	20-26	512	\$351.00
	20-26	1536	\$471.00
	27-32	256	\$270.00
	27-32	512	\$350.00
	27-32	1536	\$470.00
<u>36 Months</u>	12-19	256	\$250.00
	12-19	512	\$329.00
	12-19	1536	\$450.00
	20-26	256	\$249.00
	20-26	512	\$329.00
	20-26	1536	\$449.00
	27-32	256	\$248.00
	27-32	512	\$328.00
	27-32	1536	\$448.00

SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.7. Digital Business Local Services, Continued

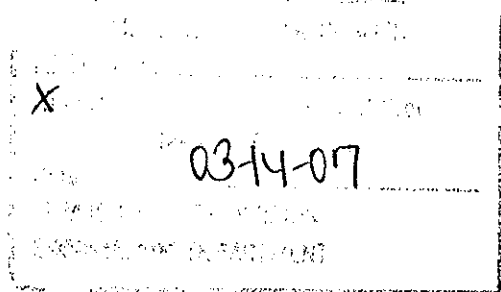
(N)

4.7.3. Term and Volume Business Plans Rates and Charges, Continued

Other Applicable Rates (Features not available in all plans):

	<u>MRC</u>	<u>NRC</u>
Local Number Portability (LNP)/Channel	\$0.35	
PICC/Channel	\$1.19	
Port Charge	\$0.00	
Loop Fees	ICB	
Customer Dialed Directory Assistance	\$0.89	
Voicemail (analog lines) – Basic	\$16.50	\$12.00
Voicemail (analog lines) – Basic Plus Paging	\$21.50	\$12.00
Voicemail (analog lines) – Group	\$20.00	\$12.00
Voicemail (analog lines) – Group Plus Paging	\$23.00	\$12.00
Directory Listings – Primary	Free	
Caller ID Number (POTS)	\$5.80	
Caller ID Name & Number (POTS)	\$7.00	
Analog Trunk - Inbound ANI (FXO Lines)	\$75.00	
Analog Trunk - CID Number (FXS/POTS Line)	\$7.50	
Analog Trunk - CID Name & Number (FXS/POTS Line)	\$9.00	
T1 CAS – Inbound ANI over T1	\$37.50	
T1 CAS – Outbound ANI over T1	\$37.50	
PRI – CID Name & Number	\$300.00	
DNS Hosting MRC	\$15.00	\$25.00
Channelized T-1	\$0.00	\$750.00
D-channel sharing	\$75.00	\$75.00
D-channel back-up	\$75.00	\$75.00
Inbound Redirect	\$100.00	\$0.00
Remote Call Forwarding on demand	\$50.00	\$75.00
CNAM Delivery (PSTN Connect TDM & foreign exch)	\$250.00	\$50.00

(N)



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SECTION 4 – LOCAL EXCHANGE AND BUNDLED SERVICE RATES AND CHARGES, Continued

4.7. Digital Business Local Services, Continued

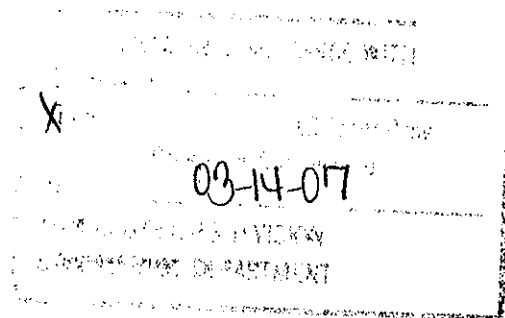
4.7.3. Term and Volume Business Plans Rates and Charges, Continued

Business Plan 5 only:

Battery backup –	
One year term	\$949
Two year term	\$475
Three year term	\$200
Without battery backup -	
One year term	\$749
Two year term	\$375
Three year term	waived

(N)

(N)



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SECTION 5 - SPECIAL PROGRAMS

5.1. TELECOMMUNICATIONS RELAY SERVICE

5.1.1 Rules and Regulations

- A. The Company concurs in the rates, rules and regulations governing:
1. intrastate telecommunications provisions for the hearing- and voice-impaired as filed by the Illinois Telecommunications Access Corporation in its ILL. C.C. No. 1 tariff; and
 2. intrastate telecommunications provisions for the deaf and severely hearing-impaired for dual party relay service as filed by the Illinois Telecommunications Access Corporation in its ILL. C.C. No. 2 tariff.
- B. The Company extends this concurrence to any and all changes that may be made subsequent to this date by the Illinois Telecommunications Access Corporation in its ILL. C.C. No. 1 and ILL. C.C. No. 2 tariffs. The Company hereby expressly reserves the right to cancel and made void this statement of concurrence at any time.

5.2 ITAC PROGRAM

5.2.1. ITAC Supplemental Charge

Pursuant to the Order dated June 6, 2007, of the Illinois Commerce Commission in Docket No. 07-0231, the Company will impose a supplemental charge of six cents per month per line for all subscriber lines other than Centrex-type and PBX lines, a charge of 1.2 cents for each Centrex-type line, and a charge of 30 cents per PBX trunk. Charges for services provisioned by T-1 lines and other advanced multi-channel services shall mirror the Company's application of 9-1-1 charges. These charges shall be effective with bills rendered on or after July 1, 2007 or at the beginning of the first billing cycle after July 1, 2007.

(R)

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☐ Law ☐ Tariff Prov.
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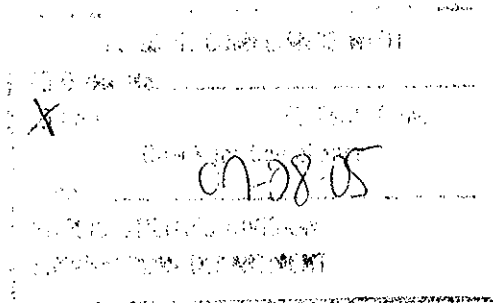
Bernie Stevens, President
100 Commercial Drive
Fairfield, OH 45014

Effective: June 30, 2007

SECTION 5 - SPECIAL PROGRAMS, Continued

5.3 ILLINOIS TELEPHONE CONNECTION PROGRAM

- 5.3.1.** The Illinois Telephone Connection Program (ITCP) is a federally funded program established to provide assistance to low-income households. Eligible Customers may receive a fifty (50) percent reduction of Service connection charges up to \$30.00.
- 5.3.2.** The ITCP Applicant is required to meet the following eligibility criteria:
- A. The Applicant must not be a dependent (for Federal Income Tax purposes) under the age of 60; and
 - B. The Applicant must meet the requirement of a state-established income test.
- 5.3.3.** The Illinois Department of Public Aid will certify the requirements listed in 5.3.2 above for the following assistance programs administered by the State of Illinois:
- A. Aid to Families with Dependent Children (AFDC)
 - B. Aid to the Aged, Blind and Disabled
 - C. General Assistance (GA, City of Chicago only)
 - D. Refugee/Repatriate Programs (RRA)
 - E. Medical Assistance (excluding medical extension cases and spend-down cases)
- 5.3.4.** Presentation of a current medical card issued by one of the proxy programs as stated above or the Company's verification with the Department of Public Aid will constitute proof of income eligibility.
- 5.3.5.** The ITCP assistance shall be granted to one (1) Access Line per eligible low-income household.



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SECTION 5 - SPECIAL PROGRAMS, Continued

5.3 ILLINOIS TELEPHONE CONNECTION PROGRAM, Continued

5.3.6. The fifty (50) percent discount only applies to Service connection charges up to \$30.00.

5.3.7. A participant in the ITCP shall have the option to defer payment of the remaining Installation Charges over a minimum period of six (6) months. Monthly payments to retire the outstanding balance shall be required, and no interest or carrying charges shall apply.

5.3.8. In addition to the fifty (50) percent reduction in Service connection charges, a credit of \$10.00 will be applied to each new eligible subscriber.

5.4 ILLINOIS TELEPHONE ASSISTANCE PROGRAM

The Illinois Telephone Assistance Program (ITAP) is a program designed to supplement the assistance provided by the Illinois Telephone Connection Program as described in Section 5.3 above.

5.4.1. General

A. To qualify for low-income assistance, the Applicant must participate in any of the following assistance programs. The Illinois Department of Human Services will certify the Applicant's participation in assistance programs (a) and (b), below for purposes of eligibility.

1. Medicaid
2. Food Stamps
3. Supplemental Security Income (SSI)
4. Federal Housing Assistance
5. Low Income Home Energy Assistance (LIHEAP)
6. National School Lunch Program's free lunch program (N)
7. Temporary Assistance to Needy Families (TANF) (N)

B. The low-income programs are funded through voluntary contributions from Illinois customers.

SECTION 5 - SPECIAL PROGRAMS, Continued

5.4 ILLINOIS TELEPHONE ASSISTANCE PROGRAM, Continued

5.4.1. General, Continued

- C. The Telephone Company's verification through the Department of Human Services or, in lieu of electronic verification, Applicant's signature on the form contained in Part 757 as Exhibit E, shall constitute proof of income eligibility.
- D. The low-income assistance shall be available to only one Access Line per low-income household.

5.4.2. Supplemental Link-Up Assistance

A one-time credit of up to \$5.00, not to exceed 50% of the connection charge, will be (I) applied to each new eligible Customer.

5.4.3. Supplemental Lifeline Assistance

Eligible customers may receive a discount of \$1.20 on their monthly telephone service.

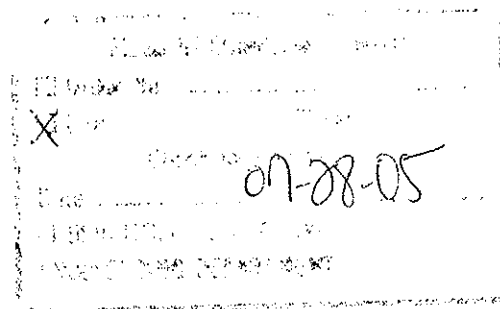
(D)
|
(D)

SECTION 5 - SPECIAL PROGRAMS, Continued

5.4 ILLINOIS TELEPHONE ASSISTANCE PROGRAM, Continued

5.4.4. Universal Telephone Assistance Program (UTSAP) Voluntary Funding

- A. Customers wishing to participate in the funding of UTSAP may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the Customer's telephone bill. The voluntary contribution shall not reduce the Customer's total monthly bill amount due the Company for telephone Services or other charges.
1. Residential Customers may elect to contribute:
- (a) \$0.50
 - (b) \$1.00
 - (c) \$2.00
 - (d) \$5.00
2. Business Customers may elect to contribute:
- (a) \$1.00
 - (b) \$5.00
 - (c) \$10.00
 - (d) \$25.00
- B. Customers may elect to discontinue or change the amount of monthly contributions on their bill at any time upon providing at least 30 days notice to Company.
- C. Failure by the Customer in any month to remit the entire billed amount shall reduce the UTSAP contribution accordingly.



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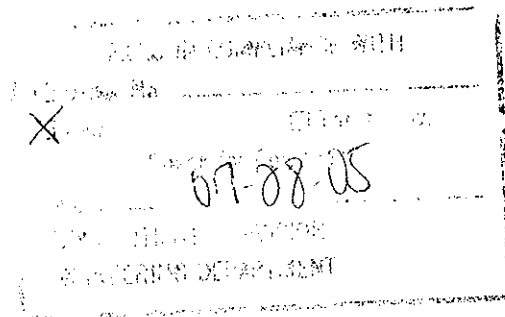
Effective: August 11, 2004

SECTION 5 - SPECIAL PROGRAMS, Continued

5.5. DIGITAL DIVIDE ELIMINATION PROGRAM

The Digital Divide Elimination Fund Program ("Fund") is created as a special fund for the State Treasury to foster elimination of the Digital Divide. All monies in the Fund will be collected by the Company and reported to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

- 5.5.1. Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included on the Customer's monthly bill. This contribution shall not reduce the Customer's total amount due for telecommunications Services or other charges appearing on the bill.
- 5.5.2. This contribution will be a line item on the bill and identified as the Digital Divide Fund.
- 5.5.3. Customers may elect to contribute \$0.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00 or \$25.00 per month, per line.
- 5.5.4. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone, mail or electronic mail to the Company.
- 5.5.5. Failure by the Customer in any month to remit the entire billed amount may reduce the contribution accordingly.



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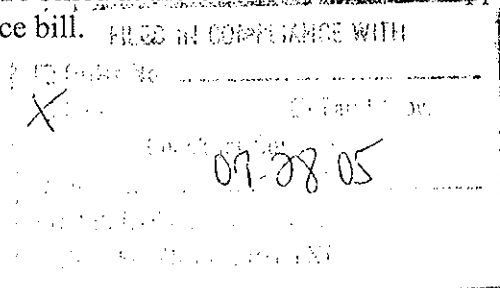
Effective: August 11, 2004

SECTION 6 – INTEREXCHANGE SERVICES

6.1. DESCRIPTION OF INTEREXCHANGE SERVICES

6.1.1. Interexchange Services

- A. Generally - The Company offers residential and business Customers intrastate interexchange long-distance service throughout the State of Illinois, utilizing switched or dedicated access arrangements between the Customer's premises and the Company's facilities for call origination. Call termination is completed through a combination of the Company's facilities and LEC switched access arrangements.
- B. *Switched Access Service* is a switched access service, offering users both outbound "1 Plus" and inbound, toll free long distance telecommunications services. The service offers direct dial capabilities of other underlying carrier(s) network services.
- C. *Dedicated Access Service* is a dedicated access service, offering users both outbound "dial access" and inbound, toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for Customers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities.
- D. *One Plus Service* is a switched or dedicated access service offering users outbound "1 plus" long distance telecommunications services.
- E. *Toll Free Service* is a switched or dedicated access service offering users inbound, toll free long distance telecommunications services. This service enables the caller to contact the Customer without incurring toll charges, through the use of an assigned toll free number. The Customer pays for the call. Customers with toll free service may elect to be listed in the toll free directory assistance data base maintained by the Local Exchange Carrier.
- F. *Travel Card Service* is a calling card service enabling Switched Access Service Customers to place calls from any touch tone phone in the United States. Travel Card calls are billed at the Company's rate and appear on the Customer's monthly long distance bill.



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SECTION 6 – INTEREXCHANGE SERVICES, Continued

6.1. DESCRIPTION OF INTEREXCHANGE SERVICES, Continued

6.1.1. Interexchange Services, Continued

- G. *PowerDial Service* permits Customers significant cost savings on intrastate and international calling via a toll-free 800 number access.
- H. *Power3000 Service* permits Customers a specific number of intrastate and interstate long distance calling minutes for a flat monthly fee. International calling is not included with this Service, but is billed on a separate per minute basis. Power3000 Service may be offered via 10-10-813 dial around, or a toll free access number if dial around service is unavailable. Customers accessing Power3000 service via 10-10-813 are permitted 3,000 intrastate and interstate minutes per month. Customers utilizing the toll-free access number are limited to 2,500 intrastate and interstate minutes per month.
- I. *Directory Assistance Service* - Company offers interexchange toll free and 1+ directory assistance services through its underlying carrier at the rates set forth in Section 6.3 below.
- J. *Prepaid Calling Card Service* is a discretionary switched access service available to subscribers via a toll free number from any telephone in the United States. The user's account is credited for the amount of calling purchased and is debited as the subscriber places calls, until the account balance is depleted. Subscribers are informed of the amount of calling time remaining on the card at the time they access the Company's equipment and enter a card identification number and are reminded to replenish the account prior to its depletion at one (1) minute prior to the account's depletion. Subscribers may immediately replenish the account at any time by contacting the Company's customer service department and charging the desired amount to a valid credit card or by mailing a check to the Company. If the account is not replenished, access to the Company's underlying carrier network is blocked. PNG Prepaid Calling Card calls are billed initially in one (1) minute increments with one (1) minute billing increments thereafter. PNG's Prepaid Calling Card per minute rates do not include state and local taxes and surcharges.

*****(M)** Material formerly located here was moved to Page 116.1***

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SECTION 6 - INTEREXCHANGE SERVICES, Continued

6.1. DESCRIPTION OF INTEREXCHANGE SERVICES, Continued

6.1.1. Interexchange Services, Continued

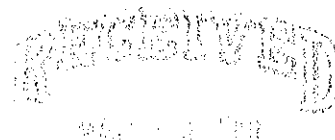
6.1.2 Timing of Calls

Long-distance usage charges are based on the actual usage of the Company network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is one minute. Usage is measured thereafter in full minute increments and rounded to the next minute. (I)

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SECTION 6 - INTEREXCHANGE SERVICES, Continued

6.2. PNG INTEREXCHANGE RATES AND CHARGES

6.2.1 Switched and Dedicated Access 1+ Service

A.	Plan I, Per Minute Rate:	\$0.209	
B.	Plan II, Per Minute Rate:	\$0.045	
	Monthly Recurring Fee:	\$3.99	(I)
	Business Monthly Recurring Fee:	\$3.99	

6.2.2. Switched and Dedicated 800 (Toll Free) Services - with or without PIN.

A.	Plan I, Per Minute Rate:	\$0.209	
B.	Plan II, Per Minute Rate:	\$0.045	
	Monthly Recurring Fee:	\$3.99	(I)
	Business Monthly Recurring Fee:	\$3.99	

C.	PowerDial Service, Per Minute Rate:	\$0.079	
----	-------------------------------------	---------	--

6.2.3. Power3000 Service

A.	10-10-813 Access, 3,000 minutes, per month	\$29.95	
B.	Toll-Free Access, 2,500 minutes, per month	\$39.95	

6.2.4. Travel Card Service

Per Minute Rate	\$0.249	
Connection Charge	\$.049	(N)

SECTION 6 – INTEREXCHANGE SERVICES, Continued

6.3. DIRECTORY ASSISTANCE SERVICE

6.3.1. Toll Free (800) Directory Assistance

A. Non-recurring Charges

Set Up in Toll Free Directory Assistance	\$35.00
Set-Up – Rush Order	\$100.00
Change Number	\$35.00
Set-Up Cancellation	\$35.00
Toll Free Directory Assistance Inquiries, beginning with the 16th in one month	\$1.25

B. Monthly Recurring Charges

Monthly Usage Fee (includes up to 15 inquiries)	\$25.00
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6.3.2. One Plus Directory Assistance

Per inquiry	\$0.89
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6.3.3. Prepaid Calling Card Service

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Per Minute

\$0.0590

(N)
—
(N)

6.4. MISCELLANEOUS FEES AND CHARGES

6.4.1. Monthly Billing Fee

Switched or dedicated access Customers who request printed invoices will be charged a monthly recurring fee. Electronic billing is provided free of charge.

Monthly Billing Fee

\$1.00

6.4.2. PICC

Multi-line Business, per additional line
Centrex, per line

\$4.31

\$0.48

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SECTION 6 - INTEREXCHANGE SERVICES, Continued

6.4. MISCELLANEOUS FEES AND CHARGES, Continued

6.4.3. Reserved For Future Use

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Effective: December 10, 2009

SECTION 7 - GRANDFATHERED SERVICES

The following services and rates are not offered to new Customers:

7.1 PNG Travel Card Service

Rate Plan	Min. Monthly Billing	Per Minute Rate
Rate Plan 1	\$0-\$50	\$0.149
Rate Plan 2	\$51 or more	\$0.100

7.2 Directory Listing

Non-Published Listing
Non-Listed Listing
Additional Listing

Per Month (M)

\$2.40
\$2.40
\$2.40

Directory Assistance

Directory Assistance
Directory Assistance Call Completion

Per Usage

\$0.75
\$0.50

(M)

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